

## HRA Updates

### **HRA OFFERS MORE WAYS TO ACCESS SERVICES**

In an effort to better serve New Yorkers in need, HRA is continually pursuing new and innovative ways to interact with clients.

» [Read More](#) (in [PDF](#))



### **INFORMNYC VIDEO SERIES TO ANSWER MOST FREQUENTLY ASKED 311 QUESTIONS**

The multimedia video series provides New Yorkers with helpful tips on what to do and which agencies to contact for a variety of situations, like how to report street noise, request a birth certificate, locate an item left in a taxi, among others. InformNYC will appear online on the City's social media channels, on the City's television stations, and in taxi cabs.

» [Read the Press Release](#) (in [PDF](#))  
» [Watch HRA Services Video](#)  
» [Visit the InformNYC Page](#)



### **FEBRUARY IS TEEN DATING VIOLENCE AWARENESS AND PREVENTION MONTH**

Abusive behavior is often associated with adults and families, but it can begin in adolescence when young people begin exploring relationships for the first time. In recognition of this serious issue, Congress and New York State have proclaimed February Teen Dating Violence Awareness and Prevention Month.



» [Read More](#) (in [PDF](#))

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## **DON'T FORGET THE EARNED INCOME TAX CREDIT THIS TAX SEASON**



Depending on your income, you might be eligible for the Earned Income Tax Credit, which lets you take home more of the money you earned in 2011. As Mayor Bloomberg announced, the City offers many free or low-cost options for filing your taxes, and can also help you start a savings account. HRA helps connect New Yorkers in need with work, and encourages anyone who qualifies to apply for the EITC.

» [Learn More about the EITC](#)

### **STAY CONNECTED**

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