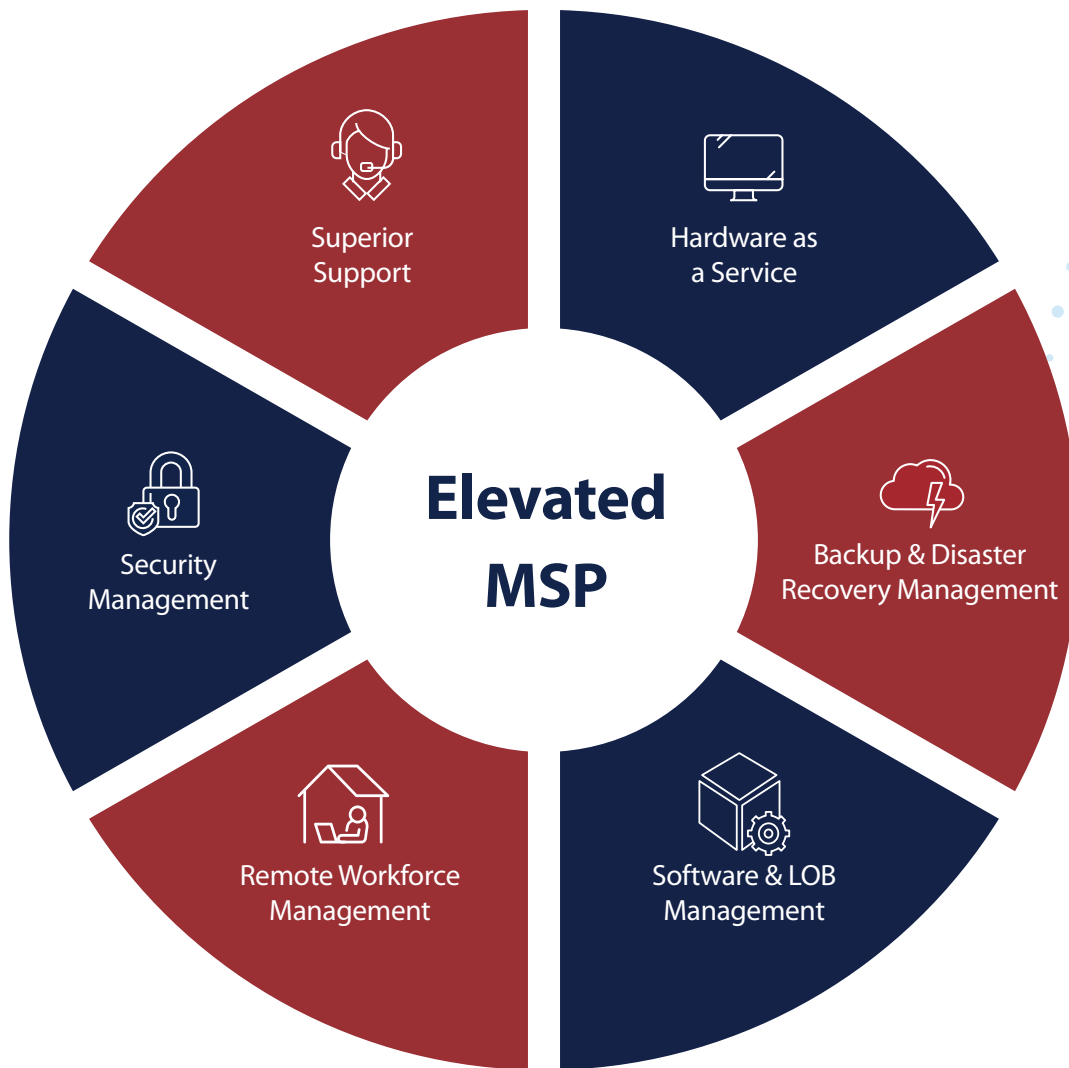


Total Care

Under Total Care we partner with you to implement and continuously improve upon a customized, comprehensive IT support plan for your organization. We solve the unresolved issues once and for all and keep your staff working. We keep you ahead of the industry and your business running smoothly.



Experience a Higher Level of
Managed IT Service



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Superior Support

- 24x7 US-based help desk support
- Unlimited onsite and remote support
- Vendor support for Telephone and line-of-business applications
- CIO services Included



Hardware as a Service

- Laptop and desktop replacement every 36 months at no charge
- Brand name laptops to choose from
- Same day replacement commonly for failed hardware



Backup & Disaster Recovery Management

- Custom data backup design, implementation, and management
- Custom policies tailored to meet business needs
- Custom disaster recovery design implementation, and management
- Defined periodic testing of backup and disaster recovery systems



Remote Workforce Management

- VPN Management
- Remote Desktop Management



Software and LOB Management

- Line of Business and software managed alongside manufacturer or partner
- Management of LOB environment
- License management and upgrade guidance provided



Security Management

- Custom implemented tools and subscriptions to match your organization
- Setup and management of organization contracts, vendors, and subscriptions
- Guidance and expertise when providers change and new threats emerge

4 Steps to Experience a Higher Level of IT Service

You stay involved in your organization's IT decision making. We manage the day-to-day IT and provide expert guidance and support.



1. Schedule an assessment



2. We build your IT strategy



3. You approve your strategy



4. You get expert IT service and support

Schedule Your Assessment

Contact Net-Tech online or call (425) 452-8324 today to schedule your assessment and discuss your IT.