• New Yorkers looking for the most updated information can text COVID or COVIDESP (for Spanish) to 692-692 or call the New York State Department of Health’s Coronavirus hotline at 1-888-364-3065.

• You can get care in NYC regardless of immigration status, health insurance coverage, or ability to pay. If you need help getting medical care or testing for COVID-19, call 311.

• NYC will phase in “in-person” students - ALL students still start learning on Sept 21st:
  ○ Monday, September 21st - 3k, PreK and D75 (all grades) students will be expected to participate in person - if they are in the cohort scheduled to attend that day (which will depend on your school model and schedule). Contact your school or go to your NYC Student Account account to find out about which days your child is expected to participate in person.
  ○ Monday, September 21st - all other students that do not fit in the description above will be expected to participate remotely.

• Starting Sept. 21st, in-person students will receive grab and go meals in school and will eat them in the classrooms 6 feet apart. Lunches will be instructional to ensure safety.

• Remote instruction students will have meal access at their nearest schools. Takeout sites will be setup at an exit door. Students can pick up meals between 9am-12pm.

• Adult meals will be available in up to 200 locations between 3-5 pm; locations not yet designated.

• Time is running out to fill out the Census. The deadline to respond to the Census is October 31, 2020. Immigrant households can fill out the Census online: https://my2020census.gov/ or by phone 844-330-2020.

• NYC strongly encourages voters to use absentee ballots for the November 3 election. Absentee ballot/vote by mail is a safe, secure, and convenient way to cast your ballot and make your voice heard. You can vote from the comfort of your home, avoid long lines at the polls, and better protect yourself from COVID-19 exposure.

• The deadline to request an absentee ballot is October 27, 2020.
PART I: NYIC CORONAVIRUS RESPONSE

A. HEALTH
B. IMMIGRATION
C. EDUCATION
D. SOCIAL SERVICES
E. TEST TRACE TAKE CARE T2
F. CENSUS AND VOTING
G. KNOW YOUR RIGHTS

PART II: COMMUNITY RESOURCE LIST
PART I: NYIC CORONAVIRUS RESPONSE

A. Health

- Any New Yorker can get COVID-19 testing by calling 311 in New York City (or www.nyc.gov/covidtest) or the New York State COVID-19 hotline at 888-364-3065 anywhere else in New York State. Anyone who is low-income can get free COVID-19 testing, evaluation, and treatment in New York State, regardless of immigration status.

- If you are in New York City and feeling anxious, stressed or overwhelmed, connect with trained counselors at NYC Well. You can also text "WELL" to 65173 or chat online at https://nycwell.cityofnewyork.us/es/. If you are feeling anxious, stressed or overwhelmed and you are outside New York City, you can call the New York State Department of Health Coronavirus Emotional Support Hotline at 1-844-863-9314.

- Special enrollment period for uninsured New Yorkers is now available. Individuals can enroll through New York State of Health or directly through insurers from now until September 15. Call New York State of Health at 855-355-5777.

- All New Yorkers should consider themselves potentially exposed to coronavirus. That means that everyone should stay home as much as possible, even if they do not have any symptoms of COVID-19. While at home, all New Yorkers should self-monitor. Self-monitoring means you check yourself for fever and remain alert for cough, shortness of breath or sore throat. It is really important that people who have these symptoms stay home and do not attend work, school, public events or group gatherings.

- Receiving treatment or testing for coronavirus will NOT be used in any future public charge analysis.

- Incidents of anti-Asian or anti-immigrant discrimination can be reported to 311 or the New York State Hate Crimes Task Force hotline at 1-888-392-3644.
B. Immigration

- **Immigration Courts; NYC:** All non-detained hearings are canceled (until at least October 23rd). Federal Plaza is open for detained hearings and filings only. Broadway is open for filings only. Varick is open for detained hearings and filings. Upstate: Buffalo is open for non-detained hearings and filings. Batavia is open for detained hearings and filings. Check EOIR website for updates.


- **Oath ceremonies have resumed across the state, with some delays. Appointments are taking place, including fingerprint and asylum interviews. Social distancing requirements may lead to delays as some offices are not open at full capacity.**


- **Immigration enforcement in communities continues.**

- **TPS Updates:** The Ninth Circuit Court upheld the Trump Administration’s decision to terminate TPS for El Salvador, Sudan, Nicaragua, Haiti, Honduras, and Nepal. This decision does not impact people’s status this year.
  - This year, TPS holders cannot face deportation, can still get drivers’ licenses and work authorizations are still valid.
  - DHS will issue a federal registrars notice automatically extending TPS recipients’ work permits.
  - The absolute earliest the terminations could go into effect is March 5, 2021 for TPS holders from Sudan, Nicaragua, and Haiti and November 2021 for TPS holders from El Salvador.
C. Education

- On July 8th, Mayor de Blasio announced that public schools would not fully reopen in September, and students would instead be in the classroom one to three days a week to curb the COVID-19 outbreak. Schools should be reaching out to families to communicate which plans they will adopt for the coming school year.

- NYC students are now expected to participate in remote learning. The Department of Education will be making tablets connected to the internet available to the approximately 300,000 students that don’t currently have access, prioritizing students in temporary housing, special education students, and Multilingual Learners/English Language Learners.

- Families without computers, WiFi, or with other technological needs should fill out this Remote Learning Device Request, which is offered in 9 languages. Please contact 718-935-5100 option 5 or your school’s principal if you have not received and/or filled out the Remote Learning Device Request. The school system has resources in English for students in grades Pre-K through 12 at https://www.schools.nyc.gov/learn-at-home.

- The DOE has created a tech ambassadors program to support families needing technological supports, fill out a support ticket if you are having technological issues.

- Families or advocates can email D’Vonte Graham at DGraham22@schools.nyc.gov to troubleshoot issues regarding devices requested with the student’s name, date of birth, and school name (and the OSIS number if they have it or the name of the shelter they live in if applicable).

- NYC will phase in “in-person” students but all students still start learning on Sept 21st: The DOE has ONLY staggered the re-opening for “in-person learning”, as remote learning will start as planned on the 21st.

- Monday, September 21st - 3k, PreK and D75 (all grades) students will be expected to participate in person - if they are in the cohort scheduled to attend that day (which will depend on your school model and schedule). Contact your school or go to your NYC Student Account account to find out which days your child is expected to participate in person and busing information. https://mystudent.nyc/

- Monday, September 21st - all other students that do not fit in the description above will be expected to participate remotely.

- Tuesday, September 29th: K-5 and K-8 blended school students start participating in person - if they are in the cohort scheduled to attend that day (which will depend on your school model and schedule).

- Thursday, October 1: Middle and high school, blended-learning students will be expected to participate in person - if they are in the cohort scheduled to attend that day (which will depend on your school model and schedule).

- Many adult education programs are still providing remote services. Please contact your individual program to find out what supports are being provided.
- The City's Learning Bridges program will provide free child care options for children from 3-K through 8th grade on days when they are scheduled for remote learning (see letter). If you are interested in the Learning Bridges program complete the applications.

- The City has begun notifying families about Learning Bridges placement offers. If you have applied for a Learning Bridges seat and would like information about the status of your application, email learningbridges@schools.nyc.gov.

- Parents should fill out this survey to find out if they qualify for childcare at this time: https://www.surveygizmo.com/s3/5518161/REC-Enrollment-Form

- Over 400 NYC school locations are serving Grab and Go meals for ANYONE, Monday to Friday from 3:00 p.m. through 5:00 p.m. No registration, ID, or documentation is required to pick up these meals. Three meals a day will be available per person, and may be picked up at the same time. No dining space is available, so meals must be eaten off premises. To find the closest location serving meals here: https://www.opt-osfns.org/schoolfoodny/meals/default.aspx

- Starting Sept. 21st, in-person students will receive grab and go meals in school and will eat them in the classrooms 6 feet apart. Lunches will be instructional to ensure safety.

- Remote instruction students will have meal access at their nearest schools. Takeout sites will be setup at an exit door. Students can pick up meals between 9am-12pm.

- Adult meals will be available in up to 200 locations between 3-5 pm; locations not yet designated.

- New Yorkers can find the closest location serving meals here https://www.opt-osfns.org/schoolfoodny/meals/default.aspx.

- More information about remote learning, meals, and other core services will be made available for families at www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update.
D. Social Services

- **P-EBT** is a program for families to buy food while students are learning from home. In NYC, every single public school student regardless of income or immigration status will receive $420. Students in charter and parochial schools will receive P-EBT if their school participates in the federal school lunch program. There is no application or documentation required and it does not affect eligibility for other benefits or public charge status.

- All programs run by the Department for the Aging are closing and cancelling all congregate meals, recreational, and educational services and activities, effective immediately. Senior centers will operate strictly to deliver food to seniors. Call your local senior center or 212-244-6469 with questions.

- If you cannot leave your home to get food, do not have anyone who can bring you food, and you are not able to use private delivery options, you may be eligible to get meals delivered directly to your home. Go to nyc.gov/getfood or call 311 and say "Get Food" for information.

- State benefit applications for food and utilities, as well as other forms of emergency assistance, are now available online, with no in-person appointment needed to qualify.

- Congress recently made major, temporary changes to Unemployment Insurance (UI) that provide UI to individuals not previously eligible. If you are unemployed or furloughed without pay and a U.S. citizen, or a noncitizen with work authorization, you can file a claim for UI through the NYS Dept of Labor website to see if you qualify.

- **NYC** small business owners can receive information on loan and financial support programs by completing this survey (English): https://www.surveymonkey.com/r/N336ZYB
E. Test Trace Take Care

- **TEST:** Get a COVID-19 Test and an Antibody test to know if you have been exposed to the virus. The tests are FREE, confidential and safe. More than 200 testing sites are now open.
  - Learn more here:
    - Call NYC Health and Hospitals line: 844-NYC-4NYC (1-844-692-4692)
    - Call 311 and say COVID19 Test
    - Find mobile sites and nearest testing sites online: nyc.gov/covidtest
    - Text COVID TEST to 855-48
    - COVID19 Hotline: 844-NYC-4NYC (692-4692)
    - Department of Health and Mental Hygiene: 866-692-3641
      https://www.nychealthandhospitals.org/covid-19-testing-sites/

- **TRACE:** Answer the call of the Contact Tracers:
  - Contact Tracers provide support to New Yorkers who test positive for COVID-19 and their close contacts. The conversation is confidential.
  - Contact tracing is meant to protect you, your family, and friends.
  - Tracers cannot ask you about your immigration status or Social Security Number.
  - Contact tracers ask cases and contacts if they would like to be referred to a resource navigator for help with resources e.g. food, medical care, accessing medicine.
  - Learn more here: https://www.nychealthandhospitals.org/test-and-trace/tracing/

- **TAKE CARE:** Protect Yourself and Your Loved Ones:
  - Safely isolate in a free, comfortable and convenient hotel room or at home.
    https://www.nychealthandhospitals.org/test-and-trace/take-care/

- **PRACTICE GOOD HYGIENE:**
  - Stop hand shakes and use non-contact greeting methods.
  - Clean hands at the door and schedule regular hand washing reminders.
  - Disinfect surfaces like doorknobs, tables, and desks regularly.
  - Avoid touching your face and cover your coughs and sneezes.
  - Increase ventilation by opening windows or adjusting air conditioning.

- **LIMIT MEETINGS AND NON-ESSENTIAL TRAVELS:**
  - Use video conferencing instead of face-to-face meetings.
  - When video calls are not possible, hold your meetings in well-ventilated rooms and spaces.
  - Suspend all non-essential travels and trips. Suspend all non-essential travels and trips.

If you tested positive for COVID-19 it is important that you self-isolate and do not come in close contact with others. NYC is providing a free isolation hotel program for those whose home may not allow for self-isolation. Hotel rooms are also available for New Yorkers without COVID-19 but live with someone who has tested positive.

To get connected, health providers and their patients who are interested in staying in a hotel for 10-14 days can call 1-844-692-4692 to begin the screening process. Hours of Operation 9AM-9PM.
  - A medical provider will assess your situation and then refer you to a hotel if appropriate.
  - Health care providers cannot and will not ask you about your immigration status or Social Security Number. Your information is not collected.
  - This program, including food, linens, Wi-Fi, and local phone service is free.
  - If you have questions about the program, please email hotels@oem.nyc.gov.
F. Census and Voting


- NYIC strongly encourages voters to use absentee ballots. The deadline to request an absentee ballot is October 27, 2020. Completed ballots must be postmarked or delivered in person no later than November 3, 2020 (Election Day). Completed ballots can also be dropped off at your county/borough board of elections or ANY poll site.

- If you are registered to vote in New York City, you can request an absentee ballot online (https://nycabsentee.com/), via email (Apply4Absentee@boe.nyc) or fax (212-487-5349), by either mailing or visiting your local borough office in person, or calling 1-866-VOTE-NYC (1-866-868-3692)

- If you are registered to vote outside New York City, you can request an absentee ballot online (https://absenteeballot.elections.ny.gov/) or email, fax, mail, apply in person, or call your county board of elections.

- Don’t wait to request your ballot! Once you do receive your ballot, fill it out and mail it back ASAP to make sure it is received in time and your vote is counted. If you’re not sure whether you’re registered to vote, or at which address, check HERE https://voterlookup.elections.ny.gov/ The deadline to register or make changes is October 9, 2020.

- The deadline for filling out the Census is September 30, 2020. Census forms can be completed online: https://my2020census.gov/ or by phone 844-330-2020.

- For language support completing the census: https://2020census.gov/en/languages.html

G. Know Your Rights

The New York Immigration Coalition continues to receive inquiries, questions, and concerns about the rights of immigrants and members of the community. Many of these questions relate to engaging with Immigration Customs Enforcement. In response, NYIC has designed a Know Your Rights campaign to provide information and resources to members of our community, and the providers who serve them.

If ICE Approaches You, Take Note of:

- Where/When was the encounter with ICE?
- How did ICE officers present themselves?
- Did they pretend to be police?
- Refuse to identify themselves?
- What did the ICE agents say?
- Lied to enter the home, intimidated anyone, or used verbal/physical force?
- Was consent given?
- How did they react, if no consent was given to enter/search?

TO REPORT A RAID, CALL THE IMMIGRANT DEFENSE PROJECT (IDP):

212-725-6422

In Any Interaction with Law or Immigration Enforcement, The Most Important Practices to Remember are:

- Stay calm
- Stay silent (don’t mention where you were born or how you entered the US)
- Record details and names
- Do NOT run
- Ask to speak to your lawyer before signing any documents or answering any questions
- If you do speak, do not lie.
- Your home carries with it special protections that public spaces do not. Understanding the difference between a public and private space can help you navigate stressful encounters with immigration enforcement at your doorstep, and potentially avoid harm.
PART II: COMMUNITY RESOURCE LIST

Access to Health

USCIS encourages all individuals regardless of immigration status who have COVID-19 symptoms (fever, cough, shortness of breath) to seek necessary medical treatment or preventative services. Seeking treatment or preventative services will not negatively affect you as part of a future public charge determination.

The public charge rule does not restrict access to testing, screening, or treatment of communicable diseases, including COVID-19. The rule does not restrict access to vaccines for children or adults to prevent vaccine-preventable diseases.

The list of public benefits considered for public charge includes most types of federally funded Medicaid, but does not include CHIP, or State, local, or tribal public health care services/assistance that are not funded by federal Medicaid.

If a person subject to the public charge rule lives in a municipality where social distancing or quarantine are in place, or their employer, school, or university has voluntarily shut down operations to prevent the spread of COVID-19, they may submit a statement with his or her application for adjustment of status in order to explain how these policies have affected them and USCIS must consider the statement in their public charge determination. For more information on the public charge rule, please call the New Americans Hotline 1-800-566-7636.
Hate Crimes

What is a Hate Crime?

A hate crime is an offense that is motivated by bias. A person commits a hate crime when one of a specified set of crimes is committed targeting a victim because of a perception or belief about their race, color, national origin, ancestry, gender, religion, religious practice, age, disability or sexual orientation, or when such an act is committed as a result of that type of perception or belief.

Governor Cuomo created the Hate Crimes Task force to fight the increase in reports of bias-motivated threats, harassment and violence throughout New York State.

When hate crimes are reported all information regarding your experience, identity, and others remains confidential.

IF YOU SEE SOMETHING OR ARE A VICTIM OF A HATE CRIME REPORT IT TO THE POLICE AND CALL THE DIVISION OF HUMAN RIGHTS

Call: 1-888-392-3644 or Text "HATE" to 81336

IF YOU NEED HELP WITH MEDICAL EXPENSES, BURIAL COSTS AND OTHER EXPENSES DUE TO THE VICTIMIZATION OF A CRIME, CALL THE NEW YORK STATE OFFICE OF VICTIM SERVICES

Call: 1-800-247-8035 or Visit ovs.ny.gov/help-crime-victims

IN NYC:
- Public Advocate 212-669-7250
- NY District Attorney Office Hate Crimes Unit
  - Manhattan 212-335-3100
  - https://www.manhattanda.org/victim-resources/hate-crimes/
  - Brooklyn 718-250-4949
  - http://www.brooklyn.ny.org/hate-crimes-bureau/
- New York City Human Rights Commission 718-722-3131
- Safe Horizon Victim Assistance 866-689-4357

OUTSIDE NYC:
- Nassau County District Attorney 516-571-3505
  - nassauda.org
- Nassau County District Attorney, Office of Immigrant Affairs 516-571-7756
- Nassau County Executive Laura Curran 516-571-3131
- Suffolk County District Attorney 631-853-4161
  - suffolkcountyny.gov/da
- Suffolk County Police Dept, Hate Crimes Unit 631-852-6323
- Suffolk County Dept of Minority Affairs 631-853-4738
Economic Recovery:

- File for unemployment
  1-888-209-8124
  https://www.ny.gov/services/get-unemployment-assistance

- Employment Protections
  https://www1.nyc.gov/site/cchr/media/covid19.page

  - Based on current available information, the Commission considers actual or perceived infection with COVID-19 to be protected as a disability under the New York City Human Rights Law (NYCHRL). Employers must not discriminate against or harass employees with actual or perceived infection with COVID-19, or based on an actual or perceived history of such infection.

  - Reasonable accommodations: Employers have an ongoing duty to provide employees with accommodations for disabilities, including those related to COVID-19, unless doing so poses an undue hardship or where the disability presents a direct threat that cannot be adequately mitigated by a reasonable accommodation.

  - Medical notes: During the current pandemic, it may be impracticable for employees to obtain documentation from a healthcare provider confirming the need for a disability-related or pregnancy-related accommodation. To the extent employers require such documentation in order to grant reasonable accommodations, the Commission recommends waiving those requirements until such time as the employee can reasonably obtain documentation.

  - Returning to work: Consistent with employers’ need to take reasonable steps to protect the health and safety of their businesses, employers may require employees to provide evidence of their ability to safely return to the workplace after recovering from COVID-19, and to confirm that they are not contagious.

  - Testing and assessing the risk of a direct threat: As the EEOC has noted, based on guidance from the CDC and public health authorities, the COVID-19 pandemic qualifies as a direct threat to health in the workplace and employers are permitted to undertake medical examinations, such as temperature testing, to confirm whether a particular employee poses a direct threat to workplace health.

  Tests must not be administered in a discriminatory manner, by, for example, testing employees based on their age, national origin, or other protected status. In addition, a determination that an employee poses a direct threat may not be based on speculative or unfounded fears, unsupported by current medical knowledge or objective evidence.

- Housing Protections
  https://www1.nyc.gov/site/cchr/media/covid19.page

  - Housing providers must not harass or discriminate against residents, kick them out, or ask them to leave their apartment because of fears or stigma around COVID-19. It is also illegal for a housing provider to harass or discriminate against a resident based on the presumption that they have contracted or are more likely to contract COVID-19 due to actual or perceived race, national origin, disability, or another protected status.

  - If you are facing harassment and discrimination by your landlord, please contact the NYC Commission on Human Rights. Policies implemented to ensure the safety and health of residents, including, for example, limiting visitors or deliveries, must allow for reasonable accommodations.
for people with disabilities who may require a visitor to assist with basic needs or to carry deliveries to their door, rather than leaving them in the lobby.

- When Business Reopens
  https://forward.ny.gov/phase-one-industries

  - Conduct an employee health screening everyday. Workers should stay home if sick or go home if they become sick at work.

  - Give workers free face coverings and provide replacements. Workers must stay at least 6 feet from others and wear a face covering or mask if they are less than 6 feet from others.

  - Provide and maintain hand hygiene stations for personnel, including handwashing with soap, water, and paper towels, as well as an alcohol-based hand sanitizer containing 60% or more alcohol for areas where handwashing is not feasible.

  - Regularly clean shared equipment and frequently touched surfaces.

  - Post signs and put tape or markers to show people where to stand.

Employers - For more information, call 888-SBS4NYC (727-4692) or visit nyc.gov/business.

Workers - For more information, call 311 and ask for the Worker Protection Hotline or visit nyc.gov/workers.
Department of Education Support and Services

- Technology Hardware
  https://www.schools.nyc.gov/learn-at-home/activities-for-students/diverse-learning-for-special-populations/assistive-technology

- Online Instruction

- Meals
  https://www.schools.nyc.gov/freemeals

- Regional Enrichment Centers
  The Department of Education has 57 “Regional Enrichment Centers” and childcare sites open across the city for children of healthcare, emergency services, and transit workers, as well as grocery store, pharmacy, and food workers, including restaurant, takeout and delivery workers, REC & feeding staff, residential and commercial building staff, and other front-line workers, regardless of whether they go to public or private school. They will be open from 7:30 a.m. to 6 p.m. for children in 3-K up to 12th grade.

Food Bank of NYC
Food Bank of New York City has been monitoring the development of COVID-19 and taking proactive steps to protect the New Yorkers who rely on their resources:
https://www.foodbanknyc.org/covid-19/

Census 2020
Newyorkcounts2020.org

NYIC Resource Page
https://www.nyc.org/resources-training/resources/

Tax Preparation
The federal income tax filing due date has automatically been extended from April 15, 2020, to July 15, 2020. If you need more time to file your tax returns beyond the July 15 deadline, consider filing for an extension.

To file for an extension, you can:
- Ask your tax preparer to file an extension for you;
- File using tax prep software, such as Turbo Tax, H&R Block.

For more information, go to nyc.gov/taxprep or call 311 and ask for tax preparation assistance.

National Domestic Violence Hotline
Avoiding public spaces and working remotely can help to reduce the spread of COVID-19 but for many survivors, staying home may not be the safest option. Reaching out for help and maintaining social connections online or over the phone is important, if it is safe to do so. For any victims and survivors who need support, you can call 1-800-799-7233, or if you’re unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522. All people in the United States, regardless of immigration or citizenship status, are guaranteed basic protections under both civil and criminal law.

NYS Office of Mental Health
The COVID-19 pandemic has left many New Yorkers feeling anxious and stressed.

The Emotional Support Line provides free and confidential support, helping callers experiencing increased anxiety due to the coronavirus emergency. The Help Line is staffed by volunteers, including mental health professionals, who have received training in crisis counseling. OMH Support Line: 1-844-863-9314.
Health Resources


- County level data regarding the number of COVID-19 tests performed statewide: https://data.ny.gov/

- Dept. of Consumer Protection - Call to Report Price Gouging: 1-800-697-1220, 518-474-8583

- New York State Dept. of Health 24-Hour Coronavirus Hotline: 1-888-364-3065


- Sign up for New York State COVID-19 Email Alerts: https://now.ny.gov/page/s/coronavirus-updates

- File a Complaint with the NYS Department of Human Rights: https://dhr.ny.gov/complaint#file

- New York State Mental Health Hotline: 1-844-863-9314 (to schedule a free appointment)


- E-mail address for NYC Office of Emergency Management that health care providers (PCP's, FQHC's and others) can use for supplies: Supplyrequest@oem.nyc.gov

NYC is Distributing Free Masks, learn more here: nyc.gov/FaceCoverings


Labor and Employment

- COVID-19 Sick Leave Application https://paidfamilyleave.ny.gov/if-you-are-quarantined-yourself


- If you believe an employer is in violation of either existing labor laws or recently issued executive orders you can contact the NYS Attorney General’s Office at (212) 416-8700 or Labor.Bureau@ag.ny.gov

- Free online workforce development and professional English language learning program for immigrant women. http://www.nywomenimmigrants.org/wsfl/

- NYC Comptroller COVID-19 Resources: Legal, Immigration and other services https://comptroller.nyc.gov/services/for-the-public/covid-resources/immigrant-resources/
Businesses and Employers

- If your question is not answered there, please contact ESD at our website at: https://esd.ny.gov/covid-19-help
- Guidance for Determining Whether a Business Enterprise is Subject to a Workforce Reduction Under Executive Order 202.6 https://esd.ny.gov/guidance-executive-order-2026
- Dedicated Empire State Development waiver email address: COVID19BusinessWaiver@ESD.ny.gov
- Businesses interested in selling products to the state should contact Simonida Subotic at 646- 522-8477 or covid19supplies@exec.ny.gov
- Businesses interested in receiving state funding to manufacture PPE products should contact Eric Gertler at the Empire State Development Office at 212-803-3100 or COVID19supplies@esd.ny.gov
- Procurement Opportunity Form: https://www.governor.ny.gov/content/procurement-form
- To make a donation (including essential goods, services, and/or spaces) please visit: https://apps.health.ny.gov/pubpal/builder/survey/nys-covid19-tracking-offers

Social Services Resources

- Fair Fares NYC is a City Council program to help low-income New Yorkers. Using the Fair Fares NYC MetroCard, participating New York City residents receive a 50% discount on subway and eligible bus fares. Pay-Per-Ride, 7-Day (Weekly) and 30-Day (Monthly) Unlimited Ride options are all available. https://www1.nyc.gov/site/fairfares/index.page
- To address the unprecedented impact of the COVID-19 Pandemic, DSS/HRA issued an emergency rule to increase the burial assistance allowance from $900 to $1,700 and increase the cap on burial costs from $1,700 to $3,400.

Applications received on or after March 12, 2020 will be considered for the increased allowance. All applications received will be reviewed regardless of immigration status. 929-252-7731 https://www1.nyc.gov/site/hra/help/burial-assistance.page