New Yorkers looking for the most updated information can text COVID or COVIDESP (for Spanish) to 692-692 or call the New York State Department of Health’s Coronavirus hotline at 1-888-364-3065.

You can get care in NYC regardless of immigration status, health insurance coverage, or ability to pay. If you need help getting medical care or testing for COVID-19, call 311.

All NYC schools will remain closed through the end of the school year, as Governor Cuomo has announced NYC students are now expected to participate in remote learning.

Over 400 NYC school locations are serving free Grab and Go meals for ANYONE, Monday through Friday from 7:30 a.m. until 1:30 p.m. and will have three meals available every day for ANY New Yorker. New Yorkers can find the closest location serving meals here: https://www.opt-osfns.org/schoolfoodny/meals/default.aspx.

Immigration Courts, ICE and USCIS updates: NYC Immigration Courts (Broadway and Federal Plaza) are CLOSED until further notice. All ICE in-person check-ins are cancelled, but telephonic check-ins are still happening. USCIS is closed, and all appointments are cancelled until at least April 1.

Immigrant households can fill out the Census online now. Census forms can be completed online: https://my2020census.gov/ or by phone 844-330-2020.

Congress recently made major, temporary changes to Unemployment Insurance (UI) that provide UI to individuals not previously eligible. If you are unemployed or furloughed without pay and a U.S. citizen, or a noncitizen with work authorization, you can file a claim for UI through the NYS Dept of Labor website to see if you qualify.
PART I: NYIC CORONAVIRUS RESPONSE

A. HEALTH
B. IMMIGRATION
C. EDUCATION
D. SOCIAL SERVICES
E. CENSUS AND VOTING
F. LEGAL
G. KNOW YOUR RIGHTS

PART II: COMMUNITY RESOURCE LIST
PART I: NYIC CORONAVIRUS RESPONSE

A. Health

• Any New Yorker can get COVID-19 testing by calling 311 in New York City (or www.nyc.gov/covidtest) or the New York State COVID-19 hotline at 888-364-3065 anywhere else in New York State. Anyone who is low-income can get free COVID-19 testing, evaluation, and treatment in New York State, regardless of immigration status.

• If you are in New York City and feeling anxious, stressed or overwhelmed, connect with trained counselors at NYC Well. You can also text "WELL" to 65173 or chat online at https://nycwell.cityofnewyork.us/es/. If you are feeling anxious, stressed or overwhelmed and you are outside New York City, you can call the New York State Department of Health Coronavirus Emotional Support Hotline at 1-844-863-9314.

• All New Yorkers should consider themselves potentially exposed to coronavirus. That means that everyone should stay home as much as possible, even if they do not have any symptoms of COVID-19. While at home, all New Yorkers should self-monitor. Self-monitoring means you check yourself for fever and remain alert for cough, shortness of breath or sore throat. It is really important that people who have these symptoms stay home and do not attend work, school, public events or group gatherings.

• USCIS announced that receiving treatment or testing for coronavirus will NOT be used in any future public charge analysis.

• Incidents of anti-Asian or anti-immigrant discrimination can be reported to 311 or the New York State Hate Crimes Task Force hotline at 1-888-392-3644.

B. Immigration

• Immigration Courts (until 6/12): All non-detained hearings are cancelled. NYC non-detained Immigration Courts (Broadway and Federal Plaza) are OPEN FOR FILING ONLY until further notice. Varick, Buffalo, and Batavia are open for detained hearings and filings. Courts are expected to resume normal operations on 6/12.

• USCIS (until 6/4), all appointments are cancelled (includes fingerprints and asylum interviews). USCIS offices based out of Buffalo will reopen some functions on 6/4 but will not resume in-person appointments at that time. USCIS offices based out of New York City will not resume normal operations on 6/4.
C. Education

- All NYC schools are closed until the end of the school year. Over 400 NYC school locations are serving Grab and Go meals for ANYONE, Monday to Friday from 7:30 a.m. through 1:30 p.m. No registration, ID, or documentation is required to pick up these meals. Three meals a day will be available per person, and may be picked up at the same time. No dining space is available, so meals must be eaten off premises. To find the closest location serving meals here: https://www.opt-osfn.org/schoolfoodny/meals/default.aspx Meals hubs will continue throughout the summer.

- The Department of Education has 57 "Regional Enrichment Centers" and childcare sites open across the city for children of healthcare, emergency services, and transit workers, as well as grocery store, pharmacy, and food workers, including restaurant, takeout and delivery workers, REC & feeding staff, residential and commercial building staff, and other front-line workers, regardless of whether they go to public or private school. They will be open from 7:30 a.m. to 6 p.m. for children in 3-K up to 12th grade: https://www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update.

- Parents should fill out this survey to find out if they qualify for childcare at this time: https://www.surveygizmo.com/s3/5518161/REC-Enrollment-Form

- NYC students are now expected to participate in remote learning. The Department of Education will be making tablets connected to the internet available to the approximately 300,000 students who don’t currently have access, prioritizing students in temporary housing, special education students, and Multilingual Learners/English Language Learners.

- Families without computers, WiFi, or with other technological needs should fill out this survey, which is now offered in 9 languages: https://coronavirus.schools.nyc/RemoteLearningDevices. Please contact 718-935-5100 option 5 or your school’s principal if you have not received and/or filled out the technology survey.

- Families or advocates can email D’Vonte Graham at DGraham22@schools.nyc.gov to troubleshoot issues regarding devices requested with the student’s name, date of birth, and school name (and the OSIS number if they have it or the name of the shelter they live in if applicable).

- The DOE has created a tech ambassadors program to support families needing technological supports, fill out a support ticket if you are having technological issues.

- More information about remote learning, meals, and other core services will be made available for families at www.schools.nyc.gov/school-life/health-and-wellness/coronavirus-update.
DOE has released its grading policy. A letter was shared with families and can also be found here: www.schools.nyc.gov/learn-at-home/chancellor-s-message-for-families

Many adult education programs are still providing remote services. Please contact your individual program to find out what supports are being provided.

DOE has announced remote summer school offerings. The latest letter sent to families on summer school offerings can be found here: https://www.schools.nyc.gov/enrollment/summer-school-2020

For elementary and middle school students who are required or recommended to attend summer school, the program will start one week earlier and will run from Monday, July 6 – Tuesday, August 11. There is no change to the duration or structure of the program.

For high school students who are attending summer school, courses will also start one week earlier and will run from Monday, July 6 – Friday, August 14. There is no change to the duration or structure of this program either.

For students with 12-month Individualized Education Plan (IEPs) services, there will be no change to the calendar. Our teachers start on Wednesday, July 1 and students are expected to participate from Thursday, July 2–Thursday, August 13.

D. Social Services

P-EBT is a program for families to buy food while students are learning from home. In NYC, every single public school student regardless of income or immigration status will receive $420. Students in charter and parochial schools will receive P-EBT if their school participates in the federal school lunch program. There is no application or documentation required and it does not affect eligibility for other benefits or public charge status.

All programs run by the Department for the Aging are closing and cancelling all congregate meals, recreational, and educational services and activities, effective immediately. Senior centers will operate strictly to deliver food to seniors. Call your local senior center or 212-244-6469 with questions.

If you cannot leave your home to get food, do not have anyone who can bring you food, and you are not able to use private delivery options, you may be eligible to get meals delivered directly to your home. Go to nyc.gov/getfood or call 311 and say "Get Food" for information.

State benefit applications for food and utilities, as well as other forms of emergency assistance, are now available online, with no in-person appointment needed to qualify.

Congress recently made major, temporary changes to Unemployment Insurance (UI) that provide UI to individuals not previously eligible. If you are unemployed or furloughed without pay and a U.S. citizen, or a noncitizen with work authorization, you can file a claim for UI through the NYS Dept of Labor website to see if you qualify.

NYC small business owners can receive information on loan and financial support programs by completing this survey (English): https://www.surveymonkey.com/r/N336ZYB
E. Census and Voting

- The primary will still occur on June 23, 2020. Special elections have been converted into primaries, with the ultimate winner decided at the November General Election on November 3, 2020. Early voting is scheduled to begin June 13 and run through June 21.

- New York will be mailing postage-paid absentee ballot applications to all voters based on the address at which you are registered. If you wish to vote by mail, return the application and you will be mailed a ballot. If you do not receive the absentee ballot application in the mail, applications can be downloaded on the state Board of Elections website. If you live in New York City, you can also request a ballot by calling 1-866-VOTE-NYC (1-866-868-3692).

- Census forms can be completed online: https://my2020census.gov/ or by phone 844-330-2020. For language support completing the census: https://2020census.gov/en/languages.html

- The deadline for self response online, by phone or by returning the paper questionnaire has been extended to August 14.

F. Legal

- As of April 6, 2020, the Unified Court System implemented a "virtual court" model in all trial courts in each of New York State’s counties to address essential court matters.

- New York State will extend the moratorium on evictions for those facing COVID-related hardship until August 20. The state will ban late fees and missed payment fees during the eviction moratorium period. Renters will also be able to use their security deposit as a payment and repay the deposit fee over time.

- Essential functions that will continue include proceedings on landlord lockouts, serious housing code violations and repair orders.

- The Housing Courts are only hearing emergency applications where tenants have been locked out or evicted from their apartments and where serious conditions have gone un repaired.

- If you are a NYCHA or Section 8 tenant and have lost income in your household, you can request a rent reduction by calling NYCHA Customer Contact Center at 718-707-7771 or through the online self-service portal. https://www1.nyc.gov/site/nycha/section-8/self-service.page

- The Department of Corrections has suspended in-person visitation. While the suspension will be temporary, the Department will provide communication resources to individuals to keep in contact with their family and friends during this temporary suspension.
G. Know Your Rights

The New York Immigration Coalition continues to receive inquiries, questions, and concerns about the rights of immigrants and members of the community. Many of these questions relate to engaging with Immigration Customs Enforcement. In response, NYIC has designed a Know Your Rights campaign to provide information and resources to members of our community, and the providers who serve them.

If ICE Approaches You, Take Note of:

- Where/When was the encounter with ICE?
- How did ICE officers present themselves?
- Did they pretend to be police?
- Refuse to identify themselves?
- What did the ICE agents say?
- Lied to enter the home, intimidated anyone, or used verbal/physical force?
- Was consent given?
- How did they react, if no consent was given to enter/search?

TO REPORT A RAID, CALL THE IMMIGRANT DEFENSE PROJECT (IDP):

212-725-6422

In Any Interaction with Law or Immigration Enforcement, The Most Important Practices to Remember are:

- Stay calm
- Stay silent (don’t mention where you were born or how you entered the US)
- Record details and names
- Do NOT run
- Ask to speak to your lawyer before signing any documents or answering any questions
- If you do speak, do not lie.
- Your home carries with it special protections that public spaces do not. Understanding the difference between a public and private space can help you navigate stressful encounters with immigration enforcement at your doorstep, and potentially avoid harm.
PART II: COMMUNITY RESOURCE LIST

Access to Health

USCIS encourages all individuals regardless of immigration status who have COVID-19 symptoms (fever, cough, shortness of breath) to seek necessary medical treatment or preventative services. Seeking treatment or preventative services will not negatively affect you as part of a future public charge determination.

The public charge rule does not restrict access to testing, screening, or treatment of communicable diseases, including COVID-19. The rule does not restrict access to vaccines for children or adults to prevent vaccine-preventable diseases.

The list of public benefits considered for public charge includes most types of federally funded Medicaid, but does not include CHIP, or State, local, or tribal public health care services/assistance that are not funded by federal Medicaid.

If a person subject to the public charge rule lives in a municipality where social distancing or quarantine are in place, or their employer, school, or university has voluntarily shut down operations to prevent the spread of COVID-19, they may submit a statement with his or her application for adjustment of status in order to explain how these policies have affected them and USCIS must consider the statement in their public charge determination. For more information on the public charge rule, please call the New Americans Hotline 1-800-566-7636.
Hate Crimes

What is a Hate Crime?

A hate crime is an offense that is motivated by bias. A person commits a hate crime when one of a specified set of crimes is committed targeting a victim because of a perception or belief about their race, color, national origin, ancestry, gender, religion, religious practice, age, disability or sexual orientation, or when such an act is committed as a result of that type of perception or belief.

Governor Cuomo created the Hate Crimes Task force to fight the increase in reports of bias-motivated threats, harassment and violence throughout New York State.

If hate crimes are reported all information regarding your experience, identity, and others remains confidential.

IF YOU SEE SOMETHING OR ARE A VICTIM OF A HATE CRIME REPORT IT TO THE POLICE AND CALL THE DIVISION OF HUMAN RIGHTS

Call: 1-888-392-3644 or Text "HATE" to 81336

IF YOU NEED HELP WITH MEDICAL EXPENSES, BURIAL COSTS AND OTHER EXPENSES DUE TO THE VICTIMIZATION OF A CRIME, CALL THE NEW YORK STATE OFFICE OF VICTIM SERVICES

Call: 1-800-247-8035 or Visit ovs.ny.gov/help-crime-victims

IN NYC:

- Public Advocate
  212-669-7250
- NY District Attorney Office Hate Crimes Unit
  - Manhattan 212-335-3100
  - https://www.manhattanda.org/victim-resources/hate-crimes/
  - Brooklyn 718-250-4949
- New York City Human Rights Commission
  718-722-3131
  http://www1.nyc.gov/site/cchr/help/general-public.page
- Safe Horizon Victim Assistance
  866-689-4357

OUTSIDE NYC:

- Nassau County District Attorney
  516-571-3505
  nassau.da.org
- Nassau County District Attorney, Office of Immigrant Affairs
  516-571-7756
- Nassau County Executive Laura Curran
  516-571-3131
- Suffolk County District Attorney
  631-853-4161
  suffolkcountyny.gov/da
- Suffolk County Police Dept, Hate Crimes Unit
  631-852-6323
- Suffolk County Dept of Minority Affairs
  631-853-4738
Economic Recovery: Phase 1 Reopening

- File for unemployment
  1-888-209-8124
  https://www.ny.gov/services/get-unemployment-assistance

- Employment Protections
  https://www1.nyc.gov/site/cchr/media/covid19.page
  - Based on current available information, the Commission considers actual or perceived infection with COVID-19 to be protected as a disability under the New York City Human Rights Law (NYCHRL). Employers must not discriminate against or harass employees with actual or perceived infection with COVID-19, or based on an actual or perceived history of such infection.

- Reasonable accommodations: Employers have an ongoing duty to provide employees with accommodations for disabilities, including those related to COVID-19, unless doing so poses an undue hardship or where the disability presents a direct threat that cannot be adequately mitigated by a reasonable accommodation.

- Medical notes: During the current pandemic, it may be impracticable for employees to obtain documentation from a healthcare provider confirming the need for a disability-related or pregnancy-related accommodation. To the extent employers require such documentation in order to grant reasonable accommodations, the Commission recommends waiving those requirements until such time as the employee can reasonably obtain documentation.

- Returning to work: Consistent with employers’ need to take reasonable steps to protect the health and safety of their businesses, employers may require employees to provide evidence of their ability to safely return to the workplace after recovering from COVID-19, and to confirm that they are not contagious.

- Testing and assessing the risk of a direct threat: As the EEOC has noted, based on guidance from the CDC and public health authorities, the COVID-19 pandemic qualifies as a direct threat to health in the workplace and employers are permitted to undertake medical examinations, such as temperature testing, to confirm whether a particular employee poses a direct threat to workplace health.

  Tests must not be administered in a discriminatory manner, by, for example, testing employees based on their age, national origin, or other protected status. In addition, a determination that an employee poses a direct threat may not be based on speculative or unfounded fears, unsupported by current medical knowledge or objective evidence.

- Housing Protections
  https://www1.nyc.gov/site/cchr/media/covid19.page
  - Housing providers must not harass or discriminate against residents, kick them out, or ask them to leave their apartment because of fears or stigma around COVID-19. It is also illegal for a housing provider to harass or discriminate against a resident based on the presumption that they have contracted or are more likely to contract COVID-19 due to actual or perceived race, national origin, disability, or another protected status.

  If you are facing harassment and discrimination by your landlord, please contact the NYC Commission on Human Rights. Policies implemented to ensure the safety and health of residents, including, for example, limiting visitors or deliveries, must allow for reasonable accommodations.
for people with disabilities who may require a visitor to assist with basic needs or to carry deliveries to their door, rather than leaving them in the lobby.

- **When Business Reopens**
  [https://forward.ny.gov/phase-one-industries](https://forward.ny.gov/phase-one-industries)

  - Conduct an employee health screening everyday. Workers should stay home if sick or go home if they become sick at work.

  - Give workers free face coverings and provide replacements. Workers must stay at least 6 feet from others and wear a face covering or mask if they are less than 6 feet from others.

  - Provide and maintain hand hygiene stations for personnel, including handwashing with soap, water, and paper towels, as well as an alcohol-based hand sanitizer containing 60% or more alcohol for areas where handwashing is not feasible.

  - Regularly clean shared equipment and frequently touched surfaces.

  - Post signs and put tape or markers to show people where to stand.

- **Employers - For more information,** call 888-SBS4NYC (727-4692) or visit nyc.gov/business.

- **Workers - For more information,** call 311 and ask for the Worker Protection Hotline or visit nyc.gov/workers.
Department of Education Support and Services

- Technology Hardware
  https://www.schools.nyc.gov/learn-at-home/activities-for-students/diverse-learning-for-special-populations/assistive-technology

- Online Instruction

- Meals
  https://www.schools.nyc.gov/freemeals

- Regional Enrichment Centers
  The Department of Education has 57 “Regional Enrichment Centers” and childcare sites open across the city for children of healthcare, emergency services, and transit workers, as well as grocery store, pharmacy, and food workers, including restaurant, takeout and delivery workers, REC & feeding staff, residential and commercial building staff, and other front-line workers, regardless of whether they go to public or private school. They will be open from 7:30 a.m. to 6 p.m. for children in 3-K up to 12th grade.

Food Bank of NYC
Food Bank of New York City has been monitoring the development of COVID-19 and taking proactive steps to protect the New Yorkers who rely on their resources:
https://www.foodbanknyc.org/covid-19/

Census 2020
Newyorkcounts2020.org

NYIC Resource Page
https://www.nyic.org/resources-training/resources/

Tax Preparation
The federal income tax filing due date has automatically been extended from April 15, 2020, to July 15, 2020. If you need more time to file your tax returns beyond the July 15 deadline, consider filing for an extension.

To file for an extension, you can:
- Ask your tax preparer to file an extension for you;
- File using tax prep software, such as Turbo Tax, H&R Block.

For more information, go to nyc.gov/taxprep or call 311 and ask for tax preparation assistance.

National Domestic Violence Hotline
Avoiding public spaces and working remotely can help to reduce the spread of COVID-19 but for many survivors, staying home may not be the safest option. Reaching out for help and maintaining social connections online or over the phone is important, if it is safe to do so. For any victims and survivors who need support, you can call 1-800-799-7233, or if you’re unable to speak safely, you can log onto thehotline.org or text LOVEIS to 22522. All people in the United States, regardless of immigration or citizenship status, are guaranteed basic protections under both civil and criminal law.

NYS Office of Mental Health
The COVID-19 pandemic has left many New Yorkers feeling anxious and stressed.

The Emotional Support Line provides free and confidential support, helping callers experiencing increased anxiety due to the coronavirus emergency. The Help Line is staffed by volunteers, including mental health professionals, who have received training in crisis counseling. OMH Support Line: 1-844-863-9314.
Health Resources


- County level data regarding the number of COVID-19 tests performed statewide: https://data.ny.gov/

- Dept. of Consumer Protection - Call to Report Price Gouging: 1-800-697-1220, 518-474-8583

- New York State Dept. of Health 24-Hour Coronavirus Hotline: 1-888-364-3065


- Sign up for New York State COVID-19 Email Alerts: https://now.ny.gov/page/s/coronavirus-updates

- File a Complaint with the NYS Department of Human Rights: https://dhr.ny.gov/complaint#file

- New York State Mental Health Hotline: 1-844-863-9314 (to schedule a free appointment)


- E-mail address for NYC Office of Emergency Management that health care providers (PCP's, FQHC's and others) can use for supplies: Supplyrequest@oem.nyc.gov

NYC is Distributing Free Masks, learn more here: nyc.gov/FaceCoverings


Labor and Employment

- COVID-19 Sick Leave Application https://paidfamilyleave.ny.gov/if-you-are-quarantined-yourself


- If you believe an employer is in violation of either existing labor laws or recently issued executive orders you can contact the NYS Attorney General’s Office at (212) 416-8700 or Labor.Bureau@ag.ny.gov

- Free online workforce development and professional English language learning program for immigrant women. http://www.nywomenimmigrants.org/wsdl/

- NYC Comptroller COVID-19 Resources: Legal, Immigration and other services https:// comptroller.nyc.gov/services/for-the-public/covid-resources/immigrant-resources/
 Businesses and Employers


- If your question is not answered there, please contact ESD at our website at: https://esd.ny.gov/covid-19-help


- Guidance for Determining Whether a Business Enterprise is Subject to a Workforce Reduction Under Executive Order 202.6 https://esd.ny.gov/guidance-executive-order-2026

- Dedicated Empire State Development waiver email address: COVID19BusinessWaiver@ESD.ny.gov

Businesses interested in selling products to the state should contact Simonida Subotic at 646-522-8477 or covid19supplies@exec.ny.gov

- Businesses interested in receiving state funding to manufacture PPE products should contact Eric Gertler at the Empire State Development Office at 212-803-3100 or COVID19supplies@esd.ny.gov

- Procurement Opportunity Form: https://www.governor.ny.gov/content/procurement-form

- To make a donation (including essential goods, services, and/or spaces) please visit: https://apps.health.ny.gov/pubpal/builder/survey/nys-covid19-tracking-offers

Social Services Resources

- Fair Fares NYC is a City Council program to help low-income New Yorkers. Using the Fair Fares NYC MetroCard, participating New York City residents receive a 50% discount on subway and eligible bus fares. Pay-Per-Ride, 7-Day (Weekly) and 30-Day (Monthly) Unlimited Ride options are all available. https://www1.nyc.gov/site/fairfares/index.page

- To address the unprecedented impact of the COVID-19 Pandemic, DSS/HRA issued an emergency rule to increase the burial assistance allowance from $900 to $1,700 and increase the cap on burial costs from $1,700 to $3,400.

Applications received on or after March 12, 2020 will be considered for the increased allowance. All applications received will be reviewed regardless of immigration status. 929-252-7731 https://www1.nyc.gov/site/hra/help/burial-assistance.page