



RMA Number	
Date	

RMA NUMBER REQUEST FORM

- This form is required for all returned materials to Universal Space.
- Completed form must be faxed to +1 905 477 2660 or email to service@universal-space.com
- You will be notified with an RMA number if your return request has been approved.
- Place copy of this form in the box with your return.
- The RMA number must appear on the outside of the box

Return to:

Universal Space Amusement (H.K.) Ltd.
 Attn: Ann c/o Ray (Parts & Service)
 Room 1813, Tsuenwan Industrial Center
 220-248 Texaco Rd.,
 Tsuenwan, N.T. Hong Kong
 Tel · +852 24076810

Customer Name: _____ *Email Address:* _____

Company: _____

Address: _____

City/State: _____ Zip: _____

Phone Number: _____ Fax Number: _____

Reason Code: A = Repair, B = Return, C = Advance Replacement

	Game	Item Des.	Qty.	Code	Problem Description:
1					
Factory Comment					
2					
Factory Comment					
3					
Factory Comment					

Universal Space Return Policy

UNIS will only provide warranty on ELECTRONICS.

Warranty period for UNIS Games is 6 months from the shipping date

Warranty period for OEM/Video Games is 3 months from the shipping date