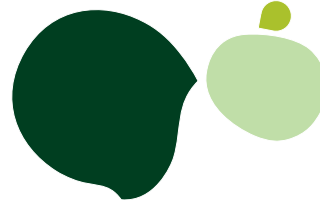


# Sage 100 ERP



## Business Alerts Professional\*

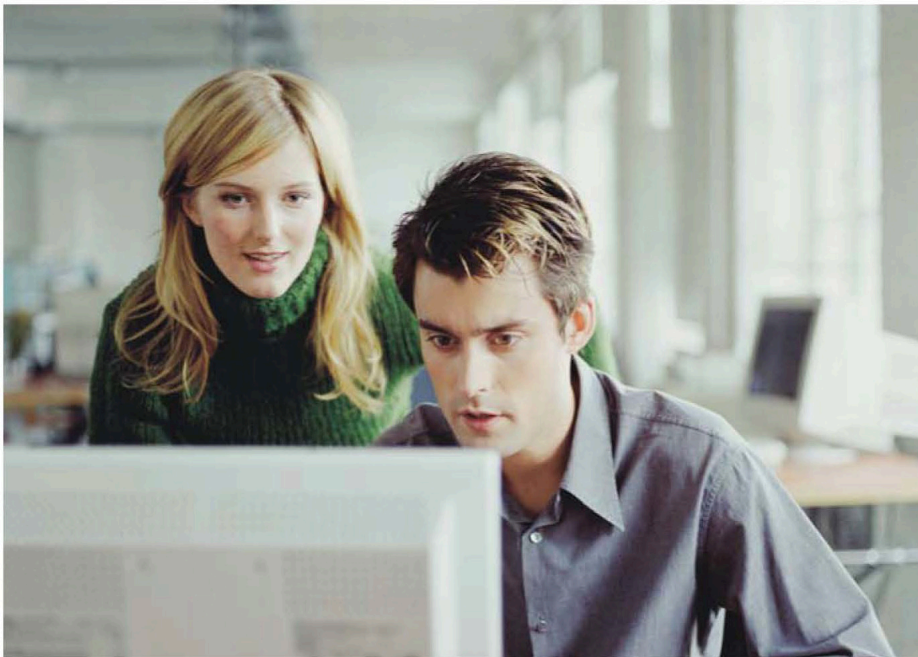
Is your business looking for a more efficient way to monitor the pulse of your company? Meet Business Alerts Professional, an impressive module designed to keep you and your personnel “in the know.” This innovative product utilizes your email system to notify you whenever something significant happens in your Sage 100 ERP (formerly Sage ERP MAS 90 and 200) system. The notifications that you choose to generate can be selected from a series of sample alerts, which can quickly be tailored to suit your specific needs. Or you may choose to create custom alerts based on your company’s unique criteria.

In addition to keeping your staff better informed, Business Alerts can also send email notifications to your customers and vendors. This feature is especially useful for sending past-due billing notices, shipping notices, low inventory alerts, and more.

When you acquire the notification capabilities of Business Alerts, your company can lower business cycle times, dramatically improve employee communication, and allow your customers to enjoy personalized attention with every transaction. Plus, with Business Alerts, your company’s financial information not only remains within your reach, but your accounting database actively contributes to the efficiency of your business and to the satisfaction of your customers.

### BENEFITS

- Monitor date and time-sensitive events
- Be automatically informed regarding credit holds, inventory thresholds, sales ratios, urgency levels, and priority client transactions
- Create new alerts to fit your company’s needs or customize the existing ones
- Merge data into email messages
- Include email attachments to provide additional information
- Send automated responses to your customers and vendors
- Keep employees informed for better decision making
- Track important business events
- Improve customer service and retain customers longer
- Provide response to changing business conditions 24 hours a day, seven days a week



\*This module is compatible with Sage 100 Standard and Advanced ERP.

“Business Alerts is a great tool for managing inventory. It has increased our response time with retailers to less than 24 hours. In our industry, that’s a real triumph.”

David Palmerston  
VP of Technology  
R2 Corporation

## Edition

Compatible with Sage 100 Standard and Advanced ERP

## Features

<b>Monitor Database Changes</b>	Use the Database Monitor to detect changes, additions, or deletions of records.
<b>Query Databases</b>	The Query Agent can query a database and pass the returned information to another agent.
<b>Monitor File Changes</b>	The File Monitor agent can detect additions, changes, deletions, and the lack of changes to monitored files and folders.
<b>Send Email</b>	Email agents can react to specified changes in monitored databases or files, and automatically send detailed messages to inform key constituents about what has occurred.

## Sample Alerts Included With Business Alerts

The sample alerts can be easily modified, or you can create your own to meet your unique needs.

<b>Accounts Payable</b>	Payable invoice exceeds the specified dollar amount; a discount over the specified amount is due to expire within the indicated number of days; invoices past 90 days due; accounts payable check exceeds a specified amount.
<b>Accounts Receivable</b>	A past-due amount for a customer exceeds a specified dollar amount; a customer has not had any account activity within the indicated number of days; a new accounts receivable invoice is created; new customer welcome; customer account on hold; accounts receivable credit limit change.
<b>Job Cost</b>	Job approaching/exceeding estimate; job status change; job change order.
<b>Purchase Order</b>	Returned merchandise; purchase order approval; purchase order not received by required date.
<b>Sales Orders</b>	A new sales order invoice is created; a sales order is entered into the system with a total exceeding the specified amount, not including freight, sales tax and discounts; the open order amount for a customer exceeds the specified dollar amount; sales order package tracking is sent to customers when the order is shipped; an order is older than the specified number of days and has a total greater than the specified dollar amount.
<b>Inventory</b>	The quantity available for a given item is less than the reorder point; the on-hand quantity for an item/warehouse combination falls below zero.
<b>General Ledger Alerts</b>	Account balance exceeds budgeted amount; general ledger expense transaction exceeds specified amount; new general ledger account added.

## About Sage

Sage is a leading global supplier of business management software and services for small and mid-sized businesses. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs more than 12,600 people and supports more than 6 million customers worldwide. For more information about Sage in North America, please visit the company website at [www.SageNorthAmerica.com](http://www.SageNorthAmerica.com). Follow Sage North America on Facebook, <http://www.facebook.com/SageNorthAmerica>, and Twitter, <http://twitter.com/#!/sagenamerica>.

