Microsoft **Data Pros**

Enable remote work, successfully.

Your workforce requires much more than online meetings to connect and thrive in this new reality of work.

Employees, from C-Suite to frontline, need a way to stay connected and organized. Help them simplify work and come together to collaborate—in a secure and compliant way—so they can accomplish more together.

Considering Zoom?

Microsoft Teams may be a better choice for your business.

Microsoft Teams was designed to help people stay connected, collaborate seamlessly, and simplify work in a secure and compliant way—all in one place. In fact, it is what 115 million people around the world rely on every day to work together, even when they need to work apart.

Microsoft Teams is included in your Microsoft 365 subscription.

Drive productive, intelligent, and secure collaboration in Microsoft Teams

MEET AND COLLABORATE SEAMLESSLY AS A TEAM FROM ANYWHERE

Microsoft Teams delivers online meeting essentials plus AI-enabled features to help optimize meetings, reduce fatigue, and include everyone. Native features that work together seamlessly support remote end-to-end collaboration, so users can chat, call, share files, search, manage tasks, and co-author as a team before, during, and after meetings.

VS.

Zoom can enable online meetings, but you will need additional third-party tools to fully equip your teams to collaborate remotely. Managing multiple apps and interfaces can be more complex for users to navigate—disrupting workflows and diminishing productivity—and can require more IT time and resources to integrate.

MAKE WORK EASIER WITH INTEGRATED APPS, BOTS, AND AUTOMATED WORKFLOWS

Microsoft Teams delivers rich platform capabilities so users can bring the apps they most use right into Teams, minimizing disruptions, saving time, and making work easier. Low- or No-code tools empower users to digitize everyday tasks and automate complex processes, so they can focus on valuable work.

VS.

Zoom lacks low-code custom apps, bots, automated workflows, and data integrations, which means users have no way to streamline or optimize their work, without enterprise-level developer time, effort, and additional cost to build out solutions.

PROTECT USERS AND DATA SO YOU CAN WORK WITH CONFIDENCE

In **Microsoft Teams,** protecting your users and data is a key priority, built into the product. But don't just take our word for it—we back our promise with strong contractual commitments for your peace of mind.

VS.

Zoom lacks critical security features, like preventing data loss or stopping users from opening malicious files, exposing your users and IP to risk, while providing limited contractual commitments.

Microsoft Teams is a better choice for your business.

Teams enables productive, intelligent, and secure collaboration with several built-in features not included with Zoom.

MEET AND COLLABORATE SEAMLESSLY AS A TEAM FROM ANYWHERE

	Teams	vs. Zoom
Simulate in-office discussions with online meeting basics like 7x7 video grid, custom backgrounds, virtual hand raising, and breakout rooms	✓	✓
Get more done with fewer meetings in a single place that brings together meetings, calling, chat, calendar, files, co-authoring, and shared notes, with strong search capabilities and organized channels	✓	x
Help users collaborate productively before, during, and after meetings, with persistent meeting context (chats, meeting recordings, shared notes), a dedicated document library to quickly share and access the most current files, and Intelligent Capture processing for analog whiteboards	✓	x
Easily team up with partners or vendors outside your organization with plug-in free meetings and secure access to critical resources and applications for collaboration that extends beyond meetings	✓	x
Lower TCO and reduce management complexity with a single collaboration suite	✓	x
Use templates to create rich collaboration spaces, preinstall apps to pull in mission-critical content and services, and streamline team lifecycle management	✓	x
Untether productivity through walkie-talkie mode on smartphones, tablets, and hands-free devices	✓	x
Overcome language barriers through real-time translation in live events and chats in over 50 languages	✓	x
Support accessibility with real-time AI-based speaker-attributed captions, dedicated disability answer desk, voicemail transcription and unified search across chats, meetings, and channels	✓	x
Deliver live events for up to 10,000 attendees as easily as a meeting, at no extra cost	✓[1]	x[2]

[1] *Temporarily increased to enable up to 20,000 attendees through the live events assistance program, through June 30, 2021.*
[2] *Zoom provides live events as a paid add-on based on the number of event attendees, charged per month/per license (1k/$340; 3k/$990; 5k/$2,490; 10k/$6,490)*

MAKE WORK EASIER WITH INTEGRATED APPS, BOTS, AND AUTOMATED WORKFLOWS

	Teams	Zoom
Improve productivity, easily navigate project management, or address industry- or job-specific use cases from a library of over 800 applications, checked for accessibility	✓	x
Quickly build custom apps and digital tools with little or no development experience to improve efficiency, agility, and productivity	✓	x
Write, package, and distribute custom apps in-house to create rich experiences and meet unique business needs that extend beyond meeting and chat integrations	✓	x

PROTECT USERS AND DATA SO YOU CAN WORK WITH CONFIDENCE

	Teams	Zoom
Help ensure meetings stay secure with options to prevent meetings from being forwarded, specifying who can take remote control of a screen, and setting policies to manage automatic recording	✓	x
Set risk-based policies for access specific to user context, device health, location, and more	✓	x
Protect files, chats, and content from being exposed accidently through built-in data loss prevention and sensitivity labels	✓	x
Protect users from malicious software hidden in links and attachments with Microsoft Defender Advanced Threat Protection	✓	x
Get support for 90+ national, regional, and industry-specific compliance requirements and standards	✓[3]	x
Foster a safe, inclusive workplace minimizing communication risk by detecting and acting on inappropriate messages with communication compliance	✓	x
Comply with policies and regulations more easily, with built-in tools for legal hold, data retention, and case management (eDiscovery, Legal hold, Audit log, Content search)	✓[4]	x

[3] *Certifications include: HITECH, ITAR, SSAE, SOC (1 and 3), For a complete list, please visit the Microsoft Trust Center.*
[4] *Capabilities included for Microsoft Teams channels, chats, and files. Does not cover meeting recordings or transcripts.*

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