

## Cytracom

# Business Communications Suite

Meet all of your business communication needs with one unified system. Cytracom delivers a complete unified communications platform with cloud-based voice plus mobility, desktop integration, messaging and more—simplified for small to midsize businesses. Give your teams the flexibility and freedom to communicate with their teams, from any device and any location.

### Everything You Need—and More.

Get big business communication features in a solution that's easy to set up, simple to use and built to empower your teams. Some Cytracom features customers love most include:



#### Unlimited Calls

Unlimited calling within the US and Canada.



#### Business Messaging

Team messaging and SMS from the Cytracom Apps.



#### Visual Voicemail

Read, listen to and manage voicemail messages from a single screen.



#### One Number on all Devices

One number for your phone, Desktop, and Mobile.



#### No Contracts

No long-term contracts or commitments—we earn your business every day.



#### Call Queuing

Place callers within a queue or line to wait for the next available agent or employee.



#### Call Recording

Record incoming and outgoing calls to help with compliance and training.



#### Auto Attendant

Never miss a call with a virtual receptionist for your business.



#### Local Support

Live answer support dedicated to simplifying voice for customers.

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## Intuitive, Beautiful Apps You'll Want to Use

Easily extend the simplicity of Cytracom across devices with our intuitive, tightly integrated Mobile and Desktop Apps. The apps work seamlessly to deliver a familiar and friendly communications experience with no training or configuration required.

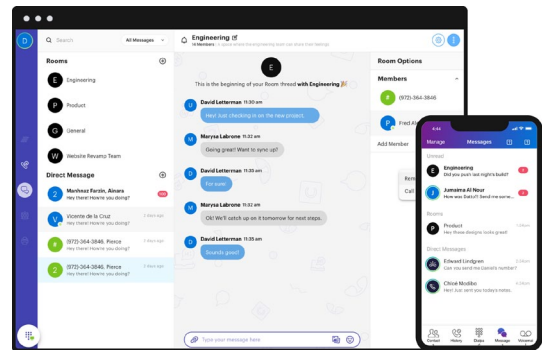
## Business Messaging

Need to do more than talk? Cytracom offers Business Messaging service with team messaging tools plus SMS capabilities for external stakeholders. From the Cytracom Mobile and Desktop Apps, use your dedicated business number to send messages to

anyone; create dedicated rooms or group chats for ongoing conversations; or share files like photos, pdfs and presentations. With Cytracom, it's easy to keep all business-related communications— both in the office or externally—on one platform.

## Free, Managed Phones

Eliminate the hassle and expense of owning and operating your own phone system. Cytracom includes its D2 desk phone FREE for all users. The sophisticated D2 features 24 digital presence indicators, HD audio, color LCD displays, dual gigabit ports, integrated POE, and more. Plus, these phones are fully warranted by Cytracom and upgraded every 36 months at no charge.



## Why Cytracom?

Cytracom goes the extra mile to make voice and messaging communications simple for customers with phones and apps that are easy to install and use. Our dedicated success team works alongside your managed service provider to ensure you receive the highest levels of quality and service. Your phones arrive pre-provisioned and ready to plug in and use. If needed, leverage free training for your teams and ongoing technical support with some of the highest satisfaction ratings in the business.

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