

Understanding Your ITS Invoice

You can visit the ITS Customer Portal at www.itstelecom.com to:

- Review your full invoice
- Make secure online payments
- Get call detail reports

If you have forgotten your password or need assistance please call 805-520-7020.

Price changes are posted on the ITS web site at: www.itstelecom.com/client-updates

Terms of Service are posted at <http://www.itstelecom.com/tos>

If you believe there is an error on your invoice please call us at 805-520-7020.

If you are not satisfied with our response, you may submit a complaint to the California Public Utilities Commission (CPUC) at: <http://www.cpuc.ca.gov/complaints/>

For more details on how to contact the CPUC please visit our web site at: <http://www.itstelecom.com/client-updates> under the header California Public Utilities Commission.

If you need assistance or have questions please call us at 805-520-7020 or 800-876-41TS (4487).

One Time Charges

Includes Set-up Charges, Prorated Charges, Client Consulting Services, Labor, Equipment, Other Carrier Charges (i.e. AT&T/Verizon) and DSL Charges.

ITS—Integrated Telemanagement Services, Inc.
 4100 Guardian Street, Suite 110
 Simi Valley, CA 93063
www.itstelecom.com
 805.520.7020



#20100601#91000019#PS#93063#257984
 ITS Test Account
 Compay ITS Test Account
 4100 Guardian Street
 Suite 110
 Simi Valley, CA 93063

Account Number: 91000019
 Invoice Number: 257984

Billing Summary
 A quick glance
 at your costs

Visit the ITS Customer Portal at:
www.itstelecom.com/login

For Your Information

*Be sure to check this section
 monthly to find out about the
 latest information, promotions
 and updates from ITS*

Billing Summary

Telecom Charges	
Recurring Charges:	\$ 230.00
Local Calls:	\$ 0.00
Long Distance:	\$ 0.00
Toll Free:	\$ 145.45
International:	\$ 89.55
Directory Assistance:	\$ 0.00
Alternative Carrier:	\$ 0.00
One Time Charges:	\$ 0.00

Network Services	
Recurring Charges	\$ 247.00
One Time Charges	\$ 0.00

Taxes and Surcharges \$147.38

Bill Date	Previous Balance	Payments	Adjustments	Current Charges	Total Due
10/01/10	\$ 798.83	\$ 798.83	\$ 100.00	\$ 859.38	\$ 759.38

Total Due
 Current charges
 minus adjustments

Payment Due Upon Receipt
 For billing inquiries, please call 800-876-4487 between 8am-5pm, M-F
 Please detach and return with payment



Account Number	Invoice Number	Late After	Total Due	Remittance Amount
91000019	257984	11/1/10	\$759.38	

Mail Payments to:

ITS – Integrated Telemanagement Services, Inc.
 P.O. Box 188
 Simi Valley, CA 93062-0188

Adjustments
 Credits and other
 adjustments

We appreciate your business!