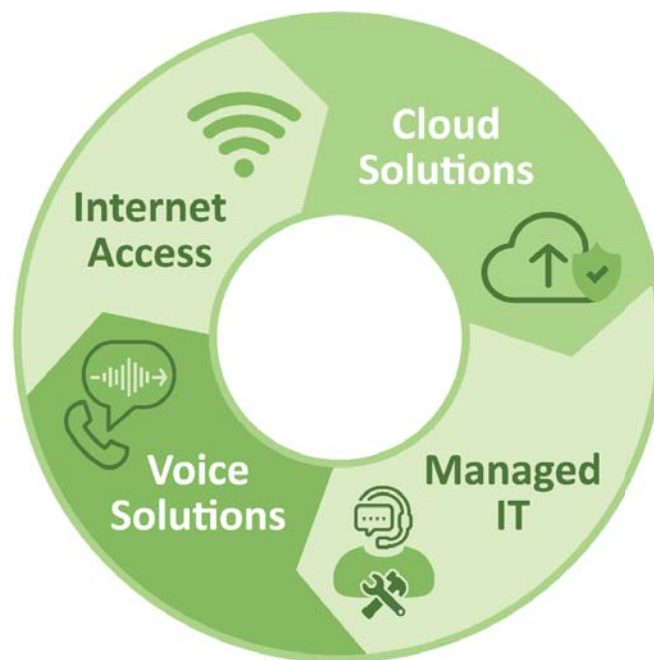




ITS TECHNOLOGY
SIMPLIFIED

At ITS we have been providing complete communication solutions to small-medium businesses since 1990. We simplify business technology by matching our extensive range of services and the latest technologies to the broadband and communication needs of your company. We are here when you need us, answering every call with a live friendly voice.



“Working with a company like ITS where we have a technician assigned to us makes such a difference. We have the confidence that our business is being looked after and we are being advised on the best solutions for our specific business.”

- Teresa Romney, Executive Director

CASA OF VENTURA COUNTY
Customer since 2016

“Customer service is great! There was no waiting, I wasn’t sure who exactly I needed to speak with, I explained to the receptionist what I was trying to accomplish and she connected me to a friendly and knowledgeable representative that handled my request right away. It’s always a pleasure dealing with the staff at ITS.”

- Jas Pennington, Vice President

JUNIPER POST
Customer since 2009

BROADBAND & INTERNET ACCESS

Whether your company needs a secure, encrypted private network or simple high-speed internet access, ITS has a solution that will meet your requirements and your budget. Strategic wholesale relationships with all of the major underlying carriers allow



us to provide broadband services at all of your locations.



4G Wireless Failover

Stay connected when broadband services are interrupted

Wifi

Secure in-office wireless connectivity



NETWORKING



SD-WAN

When you want a secure network but have multiple locations with multiple connection types, SD-WAN is the solution to your dilemma. By deploying our SD-WAN solution you can build

a secure private network that is carrieragnostic, allowing you to choose the best connection by site regardless of what type of service is installed elsewhere. The ITS SD-WAN Solution *powered by Sproute* provides the capabilities of a complex mesh network while offering the ability to easily manage the network from one location.

Quality of Service (QoS)

Phone service is essential to the success of every business and with Simple WAN we can ensure that ITS voice solutions are delivered at the highest quality possible every time. With Simple WAN's patented prioritization technology for voice traffic, you are guaranteed to experience VoIP calls with a clarity like never before with improved management and remote support through ITS.



MANAGED IT SERVICES



ITS Managed IT is a proactive vs. reactive service; you receive support for a predictable, fixed price that includes proactive, preventative, and ongoing support for your business IT. We plan for outages with 24/7 monitoring, proactive maintenance, and remote Help Desk support. Our managed services bring you a better return on your technology investment as our cloud-based tools, expert-level strategic consulting services, all-inclusive IT, and remote/overnight servicing cater to the productivity and profitability of your business.



BUSINESS CONTINUITY

Disasters
cause costly
Downtime if
back-ups are in
one location



Hardware
Failure puts
your company
data at risk

DOWNTIME



Human Error
is the #1
cause of data
breaches



RANSOMWARE

How bad can it be for
Small Businesses?

57%
report critical
data and/or
hardware
loss

75% report a
Ransomware
attack led to
business-
threatening
Downtime

Take your data back-up solution to the next level to ensure that regardless of the issue (human error, natural disaster, ransomware, or hardware failure), your data is secure and quickly recoverable. With the ITS Business Continuity solution that is powered by **datto** and integrated with our overall offerings, you will have the peace of mind that no matter what type of disaster strikes, your business can quickly and easily be up and running again.

Image-based Back-ups
Stored on Local Devices
AND Secure Cloud

Data Encryption to meet
Industry Standards

Ransomware Protection

datto Data Solution

Intelligent Business Continuity is the comprehensive new standard of data storage that ensures data protection, data security, instant recovery, and seamless continuity.





ITS TECHNOLOGY
SIMPLIFIED



**Intelligent
Business
Continuity**



**Cloud
Solutions**

Office 365

PASSPORTAL

**Cloud Unified
Communications**



**YOUR
BUSINESS**



**Managed
IT Services**

REACTIVE

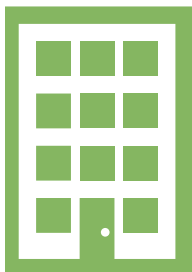
**WE ARE
PROACTIVE**



**Hosted PBX
Phone Systems**



**Quality of
Service (QoS)
Routers**

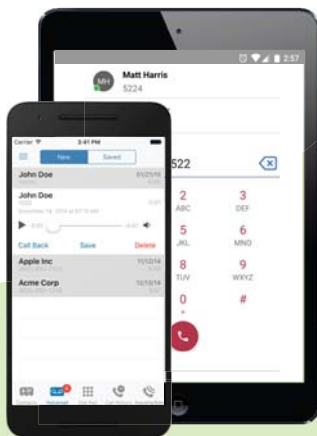


**OUR
BUSINESS**

**Internet
& Data**



Mobile App



4G Failover

CLOUD UNIFIED COMMUNICATIONS

Our Hosted PBX Solution

ITS offers comprehensive voice solutions that fit your business, regardless of the size or complexity. Our Cloud-based Unified Communications (UC) platform offers advanced features, unlimited calling plans, mobility features (including an integrated mobile app), conferencing, call center solutions, messaging and voice mail features. Our enhanced call management tools and reporting capabilities are all accessible via a user friendly web portal.



ITS TECHNOLOGY SIMPLIFIED

Manage Organization | Attendant Console | SIPtrunkerWeb | Lisa Atwood (2706)

Home | Call Center | Messages | Contacts | Answering Rules | Line Frames | Phones | Music on Hold | Call History

Home

FROM: (818) 389-7751 WAYMAN, JULIANA Yesterday, 11:12 am 0:31

TO: Restricted Yesterday, 6:21 am 1:08

FROM: (406) 761-1555 PRINTINGCENTERU Feb 6th 12:23 pm 0:14

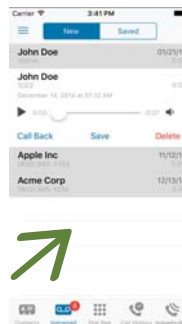
TO: 2700 ITS Main Line Queue Feb 6th 10:53 am 0:37

FROM: (406) 761-1555 PRINTINGCENTERU Feb 2nd 11:05 am 0:24

TO: (818) 389-7751 WAYMAN, JULIANA Feb 1st 0:35

RECENT CALL HISTORY

Number	Name	Date	Duration
(619) 821-2523	SAN DIEGO CA	Today, 3:37 pm	0:54
2751	Brett Long	Today, 1:09 pm	0:22
(805) 413-4199	ITS Main Line Queue	Today, 1:09 pm	0:00
(909) 274-1961		Today, 8:28 am	1:40
(805) 404-8134	WIRELESS CALLER	Yesterday, 4:47 pm	0:06
2709	Shermie Ellsworth	Yesterday, 3:36 pm	0:09
2707	Alex Islas	Yesterday, 3:20 pm	0:07
2707	Alex Islas	Yesterday, 3:11 pm	0:21



HOT DESKING

Seamless call transferring from your desk to mobile

KEY FEATURES

USER-FRIENDLY WEB PORTAL

CALL RECORDING

FIND ME-FOLLOW ME/CALL BLAST

CLOUD UC CALL CENTER

Call Monitoring with Listen,
Whisper & Barge



Auto-Attendant with
Multiple Entry Points

Real-Time & Historical
Reporting in our Dashboard



Call Queues with Queue-Based
and Skills-Based Routing

The ITS Cloud UC Call Center is fully integrated with our Cloud UC offering. With the *ITS Cloud UC Call Center Solution*, you will increase customer engagement and improve your customer experience without the additional cost and complexity of a standalone call center solution.

STATE OF THE ART PHONES

UNLIMITED CALLING PLANS

WEB & AUDIO CONFERENCING

VOICEMAIL TRANSCRIPTIONS TO EMAIL

TRADITIONAL VOICE SERVICES

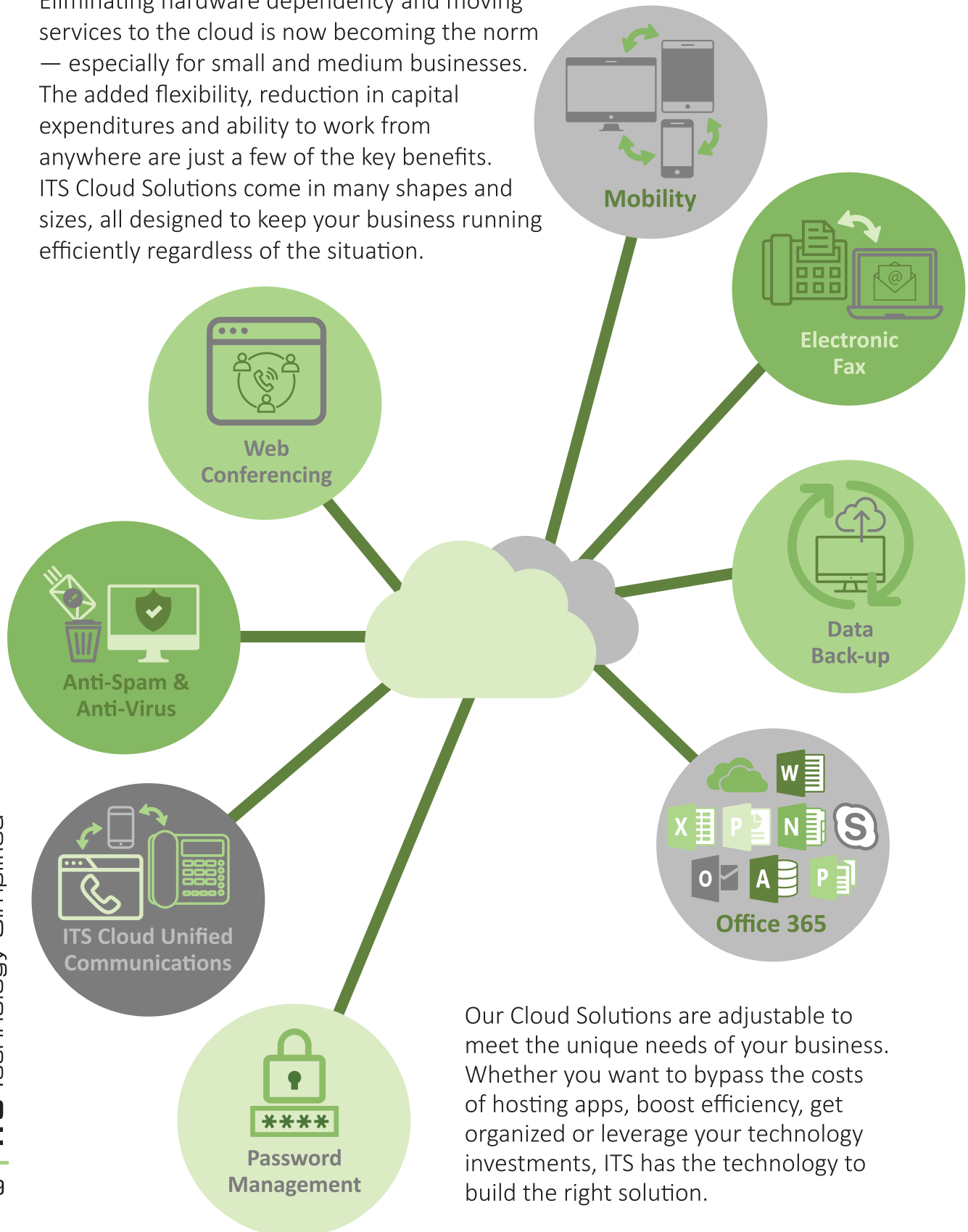
Our legacy as a CLEC means that regardless of the type of voice services your business needs — whether it is a mix of today's technology solutions with our Unified Communications platform or plain old telephone lines for your fax machine, fire alarm or elevator — ITS can provide those services and keep them all on one simple invoice.



ITS Technology Simplified | 30

CLOUD SOLUTIONS

Eliminating hardware dependency and moving services to the cloud is now becoming the norm — especially for small and medium businesses. The added flexibility, reduction in capital expenditures and ability to work from anywhere are just a few of the key benefits. ITS Cloud Solutions come in many shapes and sizes, all designed to keep your business running efficiently regardless of the situation.



Our Cloud Solutions are adjustable to meet the unique needs of your business. Whether you want to bypass the costs of hosting apps, boost efficiency, get organized or leverage your technology investments, ITS has the technology to build the right solution.

OUR MISSION

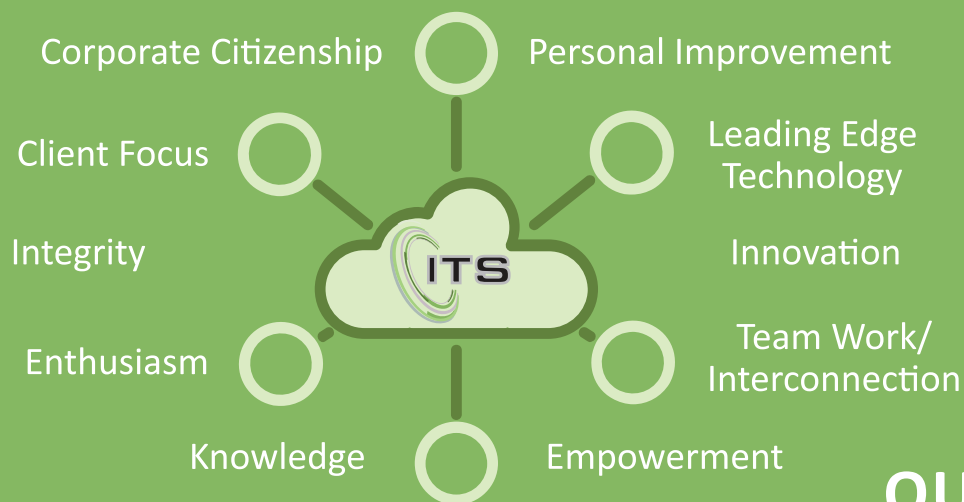
It is our promise to provide a single source solution for all the communication and technology needs of our clients. ITS pledges to maintain a keen sensitivity to clients' requirements, a dedication to providing cost effective solutions with leading edge technologies, a commitment to corporate responsibilities, involvement in the community and the industry, and an unwavering loyalty to our valued clients, employees, providers, and shareholders.

Sharon Woods

PRESIDENT & CEO

ITS - Integrated Telemanagement Services

At ITS, we value...



OUR TEAM

You can count on ITS for reliable, friendly service!



www.ITSTelecom.com

(805) 520-7020

or toll free at

(800) 876-4487

A series of thin, light-colored wavy lines that sweep across the bottom of the page, creating a sense of motion and modern design.