



*"..This worked flawlessly. Thank you for your detailed instructions & screen shots....Once again, ITS hits one out of the park!"*

**Jim Roche**  
Client Support Manager  
ReachPros



## ITS Overview

Businesses of all sizes  
have one basic need in common...  
the need to communicate.

### Our Heritage and Goals

Being successful doesn't just happen, we have built ITS using our best asset - our people. All businesses, of any size, receive the ITS brand - personalized hands on service not found anywhere else. ITS guarantees to provide your business the infrastructure and equipment required to solve any business need.

Most companies just serve customers. At ITS we know our customers, building relationships to find solutions to any problem you face. ITS is here for you, never automated, always personalized.

### Strategic Partnerships

ITS is always expanding our network, without sacrificing high quality service. There is no "one size fits all" business. ITS always offers you a personalized array of options, so when you grow, we are there to grow with you. At ITS the customer is our partner - so we make sure every solution is customized to you and can adapt with you.

### Converged Technologies VoIP & SIP

Today's businesses rely on data and voice, and often they work together in one application. We can convert voice to data, have dedicated lines for just voice, or any combination that fits what your business needs. You can own, rent or choose to not invest in the equipment. We configure everything to your business needs.

### Internet and Data

A fast and reliable internet is critical for any business. At ITS we can offer your business the speed you need (from lightning fast business class DSL to Fiber Optic solutions) within your budget, giving you optimal service at a price you can afford.

### Managed Solutions

ITS provides complete communication solutions, simplified, to meet the needs of businesses large and small. VoIP has become the standard, but cloud is the future. We offer managed IT services - looking after your technology so you can manage your business. We can also provide web hosting and design, email, and much more. ITS optimizes IT spending, taking away the headaches of downtime and cost while getting more from your technology investment. Experience the difference of utilizing ITS as your IT Help Desk.

### Professional Services

At ITS be assured that you are taken care of with our technical experts, who are professionally certified to fix any problem that may arise. At ITS we offer the premium service that you want at a price you can afford.

# ITS has all the services your business needs

## ITS FAX

ITS FAX - just like the fax you know, but right from your PC! The interface allows customizable cover pages as well as a web portal so you can view your faxes and export reports on fax activity. You get all the features of a fax machine, plus the benefits of the Internet all while saving money.

## Voice Messaging

We make sure that no matter where you are, you are connected. Your business will find you and follow you wherever you go ensuring you are never out of reach.

## Dedicated Voice

Communication is important, and with our dedicated voice you will always be heard. We handle every step providing a dedicated connection to any location in the United States and the World.

## Traditional Voice

We have been around 25 years, so ITS understands reliability and tradition. While companies are phasing out the analog lines, we continue to offer them at competitive pricing while keeping all of the features you want from call forwarding to toll free.

## Conferencing Solutions

We specialize in conferencing, whether you need web or audio only. ITS has a solution to meet your needs. Both are easy to use and affordable.

## Value Services

Our web based tools and invoicing includes reports that keep you informed and prepared for all of your communication expenses.

## One-Stop Solutions

No need to spread your services far and wide. Consolidate your invoices and maintain a single point of contact by utilizing ITS to handle any of the following for you.



## Voice & Cloud Solutions

- Complete Voice Solutions
- Business Focused Calling Plans
- Electronic Faxing
- Web Conferencing
- Audio Conferencing

## Internet Access/ Broadband

- Fiber
- MPLS
- Ethernet
- Fixed Wireless
- Cable
- Business Class DSL

## Phone Systems Sales & Support

- Voice & Data Cabling
- IP Phones
- Video Phones
- Soft Phones
- Headsets
- IP Speaker Phones
- IP Door Access Devices
- IP Paging Devices

## Managed IT Solutions

- Desktop & Network Management
- Data Back-up
- Network Design
- Network Monitoring
- Application Monitoring & Control
- Security
- Troubleshooting
- Wireless & WiFi
- Disaster Recovery/  
Business Continuity
- Virtualization

## Web Services

- Hosted Exchange
- Web Hosting
- Web Builders & Stores
- Web Security
- Domain Registration

## Value Services

- Usage Reports
- Easy to use Web Portal
- Electronic Invoicing
- Consolidated Invoicing