Registering for the
ITS Customer Web Portal

Using the ITS Customer Portal could not be easier; the instructions below should have you up and running in minutes.

REGISTRATION

1. Customer Registration is quick and easy. **To start with,** y**ou will need to have a copy of your latest bill from ITS in front of you when registering.** To get to the registration page, click on this link: Customer Registration

   a. In the first section you need to identify your organization. **First and Last name refer to the primary contact on your account.** If you don't know who the primary contact on your account is, you may fill in the form using the Company name **as it appears on your invoice** leaving the First and Last Name fields blank.

   b. The remaining sections of the Customer Registration require information about the use who is registering. All of these fields are required. Once you have completed all of the fields, click the "Complete Registration" button at the bottom of the page.

   c. When the registration is complete, follow the steps on the next page to login to the Customer Portal using your newly created Username and Password.

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Welcome to the ITS Customer Portal!

If you need assistance, please contact us at 805-520-7020 or 800-876-4ITS.

Customer Registration

* required information

Name: (as appears on your bill)

* First Name: [ ]
* Last Name: [ ]

-- OR --

* Business Name: [ ]

Account Information:

* Telephone Number: ([ ]) [ ] - [ ]
* Account Number: [ ]

Login Name:

* Login Name: [ ]

Password:

* Password: [ ]
* Confirm Password: [ ]

Email:

* Email: [ ]
* Confirm Email: [ ]

[Complete Registration]

LOGGING IN

1. To log into the Customer Portal:
    a. Go to ITS Client: Log-In Page
    b. Enter User Name and Password if you already have them assigned
        • For each new user in your organization, you will have to click on the hyperlink
          Get a User Name now.

Welcome to the ITS Customer Portal!

If you need assistance, please contact us at 805-520-7020 or 800-876-4ITS.

Please enter your login and password:

User Name: [_____]

Password: [_____]

[Login User]

Forgot your password?

Need a User Name?
Get a User Name now