## **Professional Services**

Let's face it, technology breaks - when that happens you can be confident that the ITS team of professional technicians will get it fixed fast!

The ITS team does more than solve IT problems. We help organizations plan for, design, implement, and manage the right technologies to improve the way they do business. Whether you need access to technicians for emergency break/fix services or help planning and implementing your business data security, cloud transition, or data back-up and recovery, ITS takes the complexity out of IT solution management, so you can focus on your core business.



## Do it right the first time.

Merging new technology solutions with existing IT infrastructures, upgrading critical business services (like VoIP), or finding better ways to manage data storage and retrieval can be a daunting task, especially for small to medium businesses. If these tasks are not handled properly your business is disrupted. Our IT Professional Services address each stage of the technology "life cycle", from strategy and design to implementation and management. Regardless of where your business sits on that spectrum, our IT Managed Services team offers the specialized experience necessary to launch and manage your IT, security, cloud, communications, and mobility solutions.



## Let's face it, technology breaks you need to know who you can rely on to get it fixed fast!

Our technical IT break/fix staff can provide one time repair service in areas related to both hardware and software solutions. Our team of professionals allow us to offer all services under one roof ranging from hardware or software to proper problem solving, troubleshooting, and maintenance.

## Did you know...

15,000 Hard drives fail every day.

IT outages cost SMBs an average of \$1,250/day if their computers are down, this doesn't include impact on customers.

Small enterprises lose, on average, more than \$55,000 in revenue due to IT failures each year.

Source: Pricewaterhouse Cooper, Information Week



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