

Automated Call Distribution

Only
\$49.95*
per month/queue
* plus set-up fee

Now Available on the ITS Hosted IP PBX!

Automated Call Distribution Feature

- ♦ Intelligently routes calls automatically based on pre-programmed criteria
 - ♦ Next Available Person
 - ♦ Most Experienced Person
 - ♦ Etc.
- ♦ Perfect for call centers; customer service, technical support, and sales departments
- ♦ Prioritized routing is configurable
- ♦ Full Supervisor monitoring and reporting capabilities
- ♦ Configurable call wrap-up time
- ♦ No hardware required
- ♦ Works great with Teleworkers anywhere in the world



To learn more, call **800-876-4ITS (4487)**
or visit **www.itstelecom.com** today!