Law firm maximize its mobility initiatives, cuts time costs, and improves efficiency with GRS Technology Solutions

Customer: PWR
Website: www.pwr.com
Country or Region: United States
Industry: Legal

Customer Profile
Law firm in the biomedical space.

Software and Services
- Microsoft Office 365
- Cisco Meraki
- Cisco Meraki MDM
- Enterprise Hosted VoIP Service

"Thanks to GRS, we have our systems up and running, monitored, and not having day to day issues, which is priceless and makes a huge difference for us."

Jennifer Laubach, Director of Operations, PWR

PWR is a Law firm specializing in developing unique strategies to address complex pharmaceutical, biotechnology and public health challenges. Their multi-disciplinary team includes scientists, lawyers, business and communications strategists who collaborate with clients to apply their deep scientific, legal, regulatory expertise to create innovative solutions based on a strong scientific foundation.

Situation

The company PWR needed a system with the ability to manage their Mobile Devices, maintain their device security, and with a built in 'worst case scenario' solution, for instance, to wipe a device's information, in the event of loss.

It was needed to unify the management and control of PWR client company's mobile and desktop devices, by integrating them into one secure, browser-based solution.

Solution

GRS considered Meraki MDM software, with its built in remote device management dashboard as the solution that would best fit the new client's needs, and fit the purpose of the brief.

The reasons why GRS considered this solution as the point of difference and the one who was going to change how the company was operating in a much effective way, was because of the following features:

Centralized Cloud Management

The Meraki dashboard will enable the client to securely monitor, and manage, all their mobile devices, anywhere in the world, from one centralized cloud location, giving them the control they were seeking.

Network Settings Deployment

The client will now have defined network settings such as wireless connectivity, security, and remote VPN access, deployed to all their managed devices at once.

For more information about other GRS customer successes, please visit: www.grstechnologysolutions.com

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Device Location

Lost or stolen devices can now be tracked, using the Meraki system's integrated real-time location data via GPS, WiFi, or IP address. The dashboard allows for the definition of geofence areas, and it will automatically apply or remove settings based on the individual device's location, or shut down if necessary.

App Deployment

PWR now has easy deployment and maintenance of all their mobile apps. All their MSI and PKG files can also now be deployed directly from the dashboard.

Remote Troubleshooting

PWR devices are now automatically monitored, 24×7, via the cloud. Using the dashboard, the system managers can now start up remote desktops, take screenshots, and reboot or shutdown both their Macs and PCs, all remotely.

Device & Data Restrictions

The system will protect all devices and their data, control their usage with fine-grained policies, and allow restriction of access to features such as the app store, gaming, and specified content. This allows the client peace of mind that security is now being maintained over their entire network.

Rapid Provisioning

The company PWR now has the option of downloading the Meraki app from the Apple, or Google App Store, and using that to enrol a new device; or streamlining adoption by using the built in Systems Manager Sentry, to ensure all new mobile devices are enrolled in the MDM system, before they are added to their wireless network.

Network Integration

Now the inbuilt Systems Manager can tie all their clients polices to their wireless, switch, and security appliance networks. Their IT teams can use Systems Manager Certificates to securely connect all end users to their WiFi. Again, this offers a level of peace of mind that was formerly lacking.

Benefits:

GRS believes this solution will best allow their client to maximize their mobility initiatives, by enabling them to seamlessly bring onboard new devices, and automate the application of their security policies. They have taken away a huge load of work from their IT department, freeing them for other initiatives, and all staff are now enabled to the latest technologies, without the risk to the company that can entail. GRS believes they have answered their brief to centralize the management, and security, of all their devices, by integrating them into one remote management dashboard. The automatic tracking of all devices makes it more difficult to lose them, and remote access to their operating systems allows remote shutdown if loss does occur, giving the client more peace of mind as to the possibility of lost data or contact information.

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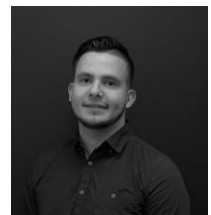
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