# Star Codes

| Star Code | Description |
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| *11 | Performs a search (first or last name) within the local (internal) directory. |
| *12 | No action. Reserved for Emergency Services in some countries. |
| *13 | Logs in and out of a call queue. |
| *14 | Records a sound clip to be used in a dial plan; only users with Prompt Recording Permissions, typically admins. |
| *15 | Records a call (dial the star code then the phone number; cannot be used mid-call). |
| *17 | Monitors a call. |
| *19 | Changes personal dialable password. |
| *21 | Records personal directory name. |
| *22 | Records others' directory name; only users with Prompt Recording Permissions, typically admins. |
| *37 | Initiates call parking. |
| *67 | Blocks your number from a caller ID for a single call. |
| *72 | Activates server-side call forwarding. |
| *73 | De-activates server-side call forwarding. |
| *82 | Overrides the Block Caller ID setting for a single call. |
| *97 | Picks up a call ringing on another user's phone — directed call pickup. |
| *98 | Checks other extensions' voicemail; i.e. ring groups and shared voicemail boxes. |
| *99 | Checks personal voicemail. |
| *911 | Emergency services call notification test. |
| * + ext | Establishes a 2-way intercom between two extensions (feature must be enabled on the recipient's line). |