

Equipment Breakdown Coverage Inspection Information

Your insurance policy from an AIG member company includes equipment breakdown coverage as a part of your total insurance program. The Hartford Steam Boiler Inspection and Insurance Company (HSB) is an equipment specialist working with AIG to provide equipment related inspection services. Our combined goal is to provide the highest quality insurance program and services to protect your equipment and your business.

Jurisdictional Inspection Service

There are laws or regulations in your city and state that require periodic boiler and pressure vessel inspections. It is the responsibility of the equipment owner to ensure that these inspections are completed each year. HSB can perform the inspection and file the necessary paperwork for you at no additional cost as an integral part of your insurance program. (The equipment owner is responsible for the certificate fee plus any handling charges). If you choose to use a private vendor or jurisdictional authority to perform the inspection, you will be responsible for both the inspection and certificate fees. Failure to have an inspection done in New York City may result in a fine of up to \$1,000 per object.

If you answer yes to any of the following questions, you may require a certificate inspection. Contact the HSB Inspection Hotline and the customer service representative will assist you.

1. Does my location contain any heating or process boilers that are 100,000 BTU or more?
2. Does my location have any large hot water supply vessels (350,000 BTU or more)?
3. Does my location have six or more dwellings?
4. Is my building used for Commercial purposes?

Ways to contact Hartford Steam Boiler:

Inspection Hotline: (800) 333-4677

8:00 A.M. – 7:00 P.M. Eastern Time

Email: NSCINSP_HOTLINE@hsb.com

Fax #: (484) 582-1811



Please provide the following information:

- Program Name: If available
- AIG Policy Number: Found on Declarations page
- Insured Name
- Location Name and Address
- Contact Name and Phone Number

