

Equipment Breakdown Coverage Inspection Information

Your insurance policy from an AIG member company includes equipment breakdown coverage as a part of your total insurance program. The Hartford Steam Boiler Inspection and Insurance Company (HSB) is an equipment specialist working with AIG to provide equipment related inspection services. Our combined goal is to provide the highest quality insurance program and services to help protect your equipment and your business.

Jurisdictional Inspection Service

There may be laws or regulations in your city, county or state that require periodic boiler inspections. The scope of the laws may also include air conditioning systems, refrigeration systems and pressure vessels. Most Jurisdictional Authorities charge a fee for both the inspection and the certificate. HSB will perform the inspection for you at no additional cost as an integral part of your insurance program. The certificate fee or any fine levied by the Jurisdiction for not complying with the laws or regulations, is not a part of this service.

If you answer yes to any of the following questions, you may require a certificate inspection. Contact the HSB Inspection Hotline and the customer service representative will assist you.

1. Does my location contain any heating or process boilers?
2. Does my location have any large hot water heaters (200,000+ btu/hr)?
3. Does my location contain any pressure vessels (air tanks, hot water storage tanks)?
4. Does my location have a central air conditioning system?

Ways to contact Hartford Steam Boiler:

Inspection Hotline: (800) 333-4677

8:00 A.M. – 7:00 P.M. Eastern Time

Email: NSCINSP_HOTLINE@hsb.com

Fax #: (484) 582-1811



Please provide the following information:

- Program Name: If available
- AIG Policy Number: Found on Declarations page
- Insured Name
- Location Name and Address
- Contact Name and Phone Number

