



## PIER (Pollution Incident & Environmental Response)<sup>®</sup>

For over 20 years, PIER (Pollution Incident and Environmental Response)<sup>®</sup> has provided insureds of AIG companies with around the clock access to emergency response services when it really matters; promptly responding and aiding the insured to assemble and dispatch the correct team of contractors, helping to control remediation costs and assisting with minimizing overall liabilities.

PIER Emergency Response Services are available in the U.S. and Canada.

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### 24/7 PIER Response Hotline: 877-PIER-NOW / 877-743-7669



- Around the clock response to environmental emergencies; a response is activated by calling the PIER 24-hour hotline
- The PIER on-call staff will help to assemble the right team of local specialists that can be mobilized immediately to help your organization mitigate the loss, control costs and minimize the overall liabilities
- No extra costs, fees or out-of-pocket expenses are required to access the hotline

### PIER's Online Database of Environmental Contractors: [aig.com/PIER](http://aig.com/PIER)



- Search for prequalified U.S. emergency responders, consultants & specialists\*
- All contractors are screened for labor and equipment rates, statement of qualifications, insurance certifications and references
- PIER contractors bill your company directly, according to pre-negotiated, discounted rates arranged by AIG



### PIER's Extensive Network of Specialized Response Companies

- PIER maintains an extensive network of response specialists to assist with every stage of a crisis event e.g. chemical leaks & spills, industrial explosions and natural disasters

[Emergency Spill Response](#) | [Environmental Consultation](#) | [Cause and Origin Investigation](#) | [Regulatory Consultation](#) | [Waste Disposal](#) | [Air Quality & Plume Modeling](#) | [Industrial Hygiene](#) | [Forensic Engineering](#) | [Investigative Services](#) | [Community Relations](#) | [Crisis Communications](#)

**877-PIER-NOW**



**[aig.com/PIER](http://aig.com/PIER)**

\*Because of the differences in internet browsers, consider switching browsers if you find access to or your experience with the database is not optimal.

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