



CyberEdge®

**Outsourced Service Provider Supplemental Checklist Questionnaire**

This Supplemental Questionnaire is used if the **Applicant** is seeking increased coverage for business interruptions caused by covered events involving the computer systems of **Outsource Service Providers** under the Network Interruption Coverage Section. Please see policy wording for definition of **Outsourced Service Provider**, as well as any other terms, conditions, exclusions, or limitations, including exclusions or sub-limits for specific types of service providers. As used herein, “**Applicant**” includes the **Company** applying for CyberEdge® coverage and its subsidiaries.

Full Name of **Applicant**: \_\_\_\_\_

This Supplemental Questionnaire has three sections that are requested to be completed and note the below instructions for completing each section:

- Section 1 - Applicant to check the box next to each service provider that the Applicant uses under each service category.
- Section 2 - Applicant to write-in which IT Service Providers they consider to be the top 10 most impactful to their business. IT Service Provider means an entity that provides information technology services to the Applicant pursuant to a contract, including those entities that provide “cloud computing” or other hosted computer resources.
- Section 3 - Applicant to write-in which non-IT Service Providers they consider to be the top 20 most impactful to their business. Non-IT Service Provider means an entity, that is not an IT Service Provider, that provides products or services to the Applicant pursuant to a contract.

In determining which providers are the most impactful under Section 2 and 3, the Applicant’s primary considerations should be the likelihood and severity of the harm to the Applicant should the provider be unable to provide the products and services for which the Applicant contracted.

## Section 1

**Instructions:** Check the box next to each service provider that the Applicant uses under each service category.  
(Check all that apply)

### Hosting Services

- Akamai Technologies
- Amazon AWS
- AT&T
- CenturyLink
- CloudFlare
- DigitalOcean
- Endurance Int'l Technologies
- F5 Networks
- GoDaddy
- Google
- IBM
- Microsoft
- OVH SAS
- Rackspace
- SoftLayer Technologies
- Tucows
- United Internet AG
- UnitedLayer
- Verizon Communications
- Web.com Inc

### E-mail & Related Services

- Amazon AWS SES
- AppRiver, LLC
- Barracuda Networks

- Cyren Corporation
- Endurance Int't Technologies
- GoDaddy
- Google
- MailChannels
- Marketo, Inc
- McAfee, Inc
- Microsoft
- Mimecast
- Proofpoint
- Rackspace (Mailgun)
- Return Path, Inc
- Salesforce.com
- SendGrid, Inc
- Symantec
- The Rocket Science Group (MailChimp/Mandrill)
- United Internet
- Web.com
- Zendesk

### Domain Name Services (DNS)

- Akamai Technologies
- Amazon AWS
- AT&T
- Clarivate Analytics

- CloudFlare
- Corporation Service Company
- DNS Made Easy
- Dyn
- easyDNS Technologies
- Endurance Int't Technologies
- GoDaddy
- Microsoft
- Namecheap Inc
- Neustar Group
- OVH SAS
- Rackspace
- Sedo
- Tucows (OpenSRS, Enom)
- United Internet (Arsy)
- Web.com
- Wix.com Ltd

### Network Management Services

- Arista Networks
- Blue Coat Systems
- BMC Software
- Brocade Communication
- CA Technologies
- Cisco
- Citrix

- Dell Technologies
- F5 Networks
- Fortinet, Inc
- Hewlett Packard Enterprise (Aruba AirWave)
- Infoblox
- IBM
- Juniper
- Level 3
- Micro Focus International
- Red Hat
- Riverbed Technology
- SolarWinds Inc
- SonicWALL
- Zabbix LLC

### Content Delivery Network Services (CDN)

- Akamai Technologies
- Amazon AWS
- Automattic Group
- Brightcove Inc.
- CloudFlare
- Cloudinary Ltd.
- Facebook
- Fastly Inc.
- GoDaddy



- Google
- IAC/InterActiveCorp
- Imperva
- Limelight Networks
- Microsoft
- Progress Software
- Rackspace
- Stack Exchange
- StackPath (MaxCDN)
- TripAdvisor
- Twitter
- Verizon (inc Yahoo)

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### Relationship Management Services

- Aptean
- Astute
- Campus Management
- Deltek
- eGain
- Gainsight
- Google
- Infor
- Ivanti Group
- Medallia Inc
- Microsoft
- NetSuite
- Oracle
- Pegasystems
- Sage Group
- Salesforce.com

- SAP
- SugarCRM
- Veeva Systems
- Zoho Corporation

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### Financial Systems Services

- FIS Global
- Fiserv
- NCR
- NetSuite
- Oracle
- QuickBooks
- Sage Intact
- SAP (inc. Ariba & Concur)
- SS&C Technologies

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### HR Management Services

- ADP
- Avature Recruiting
- Careerify
- Ceridian
- Charterhouse Capital
- Cornerstone
- Halogen Software
- iCIMS
- Infor
- IBM
- Jobvite
- Kronos
- NICE Systems

- Oracle
- PeopleAdmin
- PeopleFluent
- SAP
- Ultimate Software Group
- WorkDay
- Xactly Corporation

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### E-Commerce & Payment Services

- Adyen B.V
- Amazon AWS
- Apple
- BlueSnap
- CCBill
- Discover Financial
- EverCommerce
- Ingenico
- Intercontinental Exchange
- Klarna AB
- Maestro Technologies
- Magento
- NCR Corporation
- PayPal
- Recurly
- Square
- Stripe
- Vanco Payment Solutions
- Vantiv
- VeriFone Systems
- Visa

- Wirecard AG

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### Security Services

- Akamai Technologies
- Cisco
- CloudFlare
- Comodo Group
- cPanel Inc
- DigiCert
- Gandi SAS
- GMO GlobalSign
- GoDaddy
- HugeDomains.com
- IBM
- Let's Encrypt
- McAfee (inc. Skyhigh Security)
- Microsoft
- Okta
- OVH SAS
- Parallels
- Dell (inc. SecureWorks)
- Starfield Technologies
- Symantec
- Tenable Network
- TrustWave Holdings
- Web.com, Inc



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### Industrial/Construction Services

- Aconex Limited
- Autodesk
- Bentley Systems
- Computer Methods Int't (CMiC)
- Foundation Software
- Heavy Construction System Specialists
- Infor
- Microsoft
- Nemetschek AG

- Oracle
- Kiewit Corporation
- PlanGrid
- Procore Technologies
- RIB Software
- Sage Group
- Viewpoint

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### Industrial Control Providers

- ABB
- Bosch
- Emerson

- GE
- Honeywell
- Metso
- Mitsubishi Electric
- Rockwell Automation
- Rolls Royce
- Schneider
- Siemens
- Toshiba
- Yokogawa

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### Monitoring & Control of Specialty Equipment Services

- E.on
- GE
- Itron
- Landis+Gear
- Mita-teknik
- Rolls Royce
- Sensus
- Siemens
- Vestas

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## Section 2

**Instructions:** Applicant to write-in which IT Service Providers they consider to be the top 10 most impactful to their business. IT Service Provider means an entity that provides information technology services to the Applicant pursuant to a contract, including those entities that provide “cloud computing” or other hosted computer resources.

1)		6)	
2)		7)	
3)		8)	
4)		9)	
5)		10)	



### Section 3

Instructions: Applicant to write-in which non-IT Service Providers they consider to be the top 20 most impactful to their business. Non-IT Service Provider means an entity, that is not an IT Service Provider, that provides products or services to the Applicant pursuant to a contract.

1)		11)	
2)		12)	
3)		13)	
4)		14)	
5)		15)	
6)		16)	
7)		17)	
8)		18)	
9)		19)	
10)		20)	

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Signed: \_\_\_\_\_ (Duly authorized representative, by and on behalf of the Applicant)

Date: \_\_\_\_\_

Title: \_\_\_\_\_ Organization: \_\_\_\_\_

(Must be signed by an authorized officer) (Organization’s seal)