



*"Insider Tips To Make Your Business Run Faster, Easier
And More Profitably"*



"As a business owner, you don't have time to waste on technical and operational issues.

That's where we shine! Call us and put an end to your IT problems finally and forever!"

- Abdullah Sanders, SanTrac Technologies Inc



"Lucky Charm" Keeps Hackers Out

they're adding a serious level of risk to the financial health and security of your company.

Here's how. A visit to an adult website can be tracked. And if a logged-in user's identity is leaked, it can be embarrassing, to say the least, to that user. The user may even become a victim of "sextortion" or blackmail. Just ask any of the people who used Ashley Madison, a dating site for illicit affairs. When the site was hacked, users were suddenly at risk of having their indiscretions revealed. This gives cybercriminals a powerful lever to pressure an employee into revealing sensitive company data. Considering that 60% of security breaches start from within the company, you have to wonder what someone at risk of being exposed might do to keep their little secret, well... secret.

Let's face it, if you're not carefully monitoring and managing how your network is being used, your company's data could be in serious jeopardy.

Content Filtering In Today's Web 2.0 World

Whether you're already monitoring user activity on your network or not, you

need to stay vigilant about evolving risks. And content filtering is key. If your business is like many, you may already be doing some filtering. But is it enough? As technology evolves, hackers drum up ever stealthier ways to invade your network.

Cloud-based filtering, for example, becomes a must when mobile devices tap into your network. The old concept of a static, location-based "firewall" just doesn't cut it anymore when your staff goes mobile.

Then there's social media. It's like a big window into the personal lives of your personnel. It lets cybercriminals "case the joint" before breaking in. For instance, when users log in to a personal Facebook account at work and talk about vacations, favorite hangouts or weekend activities, hackers can use that information for social engineering and other ploys.

The number of ways your network is exposed to potentially damaging content grows daily. It's no wonder that 90% of companies and government agencies surveyed by IDC detected computer

"Ralph's been a good employee for you. Shows up on time. Gets the job done. Doesn't hassle anybody.

He's also a porn addict. When nobody's looking, he's visiting sites – on your network – that you'd be appalled to see. IF...you knew about them. Without careful monitoring and filtering, this kind of Internet use on your network can remain hidden.

Shocking? Hard to believe it could happen at your company? A survey by International Data Corporation (IDC) revealed that 70% of all web traffic to Internet pornography sites occurs during the work hours of 9 a.m. to 5 p.m. Ralph's little visits may seem harmless, but

“Lucy Charm” Keeps Hackers Out [continued]

security breaches within the previous 12 months. Eighty percent of those organizations acknowledged financial losses due to these breaches. With odds like that against you, an up-to-date content filtering system could well be THE “Lucky Charm” that keeps your company, and your data, safe from all kinds of harm.

FREE Web And E-mail Usage Audit Instantly Reveals If You Have A Problem

If you’d like a snapshot of where your employees are going online and how much time they’re spending surfing

the net on non-work-related activities, I’d like to offer you a FREE Internet And E-mail Usage Audit worth \$300. At no cost or obligation on your part, we’ll come by and install a special diagnostic program that will expose lurking threats due to inappropriate employee use of websites, e-mail and instant messaging.

I’m making this offer because I’d like to give you a bite-sized sample of our extraordinary customer service

“FREE Web And E-mail Usage Audit Instantly”

and proactive approach to protecting you and your organization. And to be perfectly clear, no matter what we may find during your audit, you are under no obligation to buy anything or ever use our services again.

However, there is a catch: we’re only able to perform 10 audits per month. Call 602-776-9600 now, while you’re thinking of it. The five minutes you invest could save your company thousands of dollars in lost productivity, potential lawsuits and company resources.

WORK FROM HOME GAMEPLAN
 “The Ultimate Small Business Guide To Setting Up A “Work From Home” System For Your Staff”



Secrets Every Business Owner Must Know Before Installing A 'Virtual Network' To Allow Employees To Work From Home, On The Road, Or From A Remote Office

Free Report: The Ultimate Small Business Guide To Setting Up A Work-From-Home System For Your Staff

You will learn:

- What telecommuting is and why so many small businesses are rapidly implementing work-from-home programs.
- The single most important thing you MUST have in place before starting any work-from-home or remote office initiative.
- How one company slashed its turnover rate from 33% to nearly 0%—and increased productivity by 18%—by implementing a work-from-home program.
- How to get a FREE “Home Office Action Pack” (a \$97 value).

Claim Your FREE Copy Today at www.santractechnologies.com/workfromhome/

Shiny New Gadget Of The Month: Handheld? Console? No, it’s...Switch!



Nintendo’s long-awaited new gaming platform Switch should be available any day now, if it isn’t already. It combines the best elements of handheld games with a home console. Handheld, the gamepad is the screen. Slip it into its dock and it plays on your TV.

The gamepad comes with two detachable “Joy-Cons.” One player can hold a Joy-Con in each hand, two players can each take one, or bring in more Joy-Cons and multiple people can play.

If you’re on the go, pull out the “kickstand” on the back of the gamepad and prop it up on an even surface for easy viewing. There’s a slot on the side for game cards and a USB-C port for quick charging.

Because it has greater processing power than the Wii U, you’ll have no trouble playing Legend of Zelda: Breath of the Wild, Super Mario and a host of your other favorite Nintendo games.

<http://www.trustedreviews.com/news/nintendo-switch-release-date-rumours-news-and-specs>

Solve It By Sundown

By Robert Stevenson

The Internet has revolutionized the computer and communications world like nothing before. This worldwide broadcasting system can disseminate information without regard to geographic locations at the speed of a “click,” and therein lies a BIG PROBLEM.

The speed of a “click” has now conditioned us to how fast we expect things. If you want a book, you just download it (CLICK). If you want a movie, you just download it (CLICK). If you want a song, you just download it (CLICK). If you want information about something, you just go to Google, type in the info you need and (CLICK). We are all being conditioned to getting INSTANT service and information. That being said, it should be no surprise to you that your customers are becoming more and more demanding at getting whatever they want...NOW!

Right now, there are some of you who have already received a few text messages while you are reading my article, and people are expecting an

instant response. There is no turning back or slowing down when it comes to technology; there is only speeding up and moving forward. Therefore, the companies that will succeed are doing everything they can to please their customers in a manner their customers expect...which happens to be...NOW!

I would, therefore, recommend a simple slogan, mantra or motto for all employees of your company to live by... Solve “IT” by Sundown...because if you don’t, you have just opened the door for your competitor to do so. I used to work with an IT company that sent out my weekly articles; if I ever had a problem with their service, their standard response was “We will get back to you with a resolution in 72 hours.” The third time that happened I changed companies. My new IT company had me up and running in one hour and I have been working with them for years.

Anytime you push off a customer to fix something tomorrow (or in 72 hours), you are giving them the opportunity

and incentive to go find someone who would be willing to fix the problem today. Your customer is thinking, “If they can fix it tomorrow, then why can’t they fix it today?” Now, sometimes you don’t have the part(s) or person available to fix it today and you tell the customer that. Well, my question to you is this: Does your competitor? Remember the Internet: a few typing strokes and clicks on a computer, and I will have a list of your competitors available to ask that question, and if they can fix it, YOU ARE GONE, FINISHED, TOAST.

The brilliant man Benjamin Franklin once said, “Don’t put off until tomorrow what you can do today.” I don’t believe Mr. Franklin ever envisioned the Internet, but he sure understood how to be successful. If you want to set your company apart from your competition, then I would do everything I could to establish a culture that understands... WHEN AT ALL POSSIBLE – SOLVE IT BY SUNDOWN.

<https://seekingexcellence.wordpress.com/>

Who Else Wants To Win A Gift Card?

The Grand Prize Winner of last month’s Trivia Challenge Quiz is Maria Hernandez from Phoenix! She was the first person to correctly answer my quiz question from last month: **Who was the classic Hollywood film star and avant-garde composer who helped invent WiFi?** a) Hedy Lamarr b) Arnold Schwarzenegger c) Clint Eastwood d) Judy Garland

The correct answer was **a) Hedy Lamarr**. Now, here’s this month’s trivia question. The winner will receive a gift card to Starbucks.

Daylight Savings Time was originally dreamed up by whom, and why?

- a) Sir Isaac Newton b) Franklin Delano Roosevelt
c) Benjamin Franklin d) Thomas Edison

Call us right now with your answer!
602-776-9600

Client Spotlight:



Andrew M. Ellis Law, PLLC is a debtor’s and creditor’s rights law firm concentrating in bankruptcy, credit repair and collections. Servicing clients both inside and outside bankruptcy in Phoenix. SanTrac offers Andrew M. Ellis Managed IT Services, Office 365, as well as Microsoft Hosted Exchange Email. Would you like your company highlighted here in our “Client Spotlight”? Then give us a call today at 602 776-9600.

Business Briefings

Imagine careening through a virtual forest on the back of a Pegasus in a race against other fitness buffs...

VirZOOM hopes their stationary, VR-equipped exercise bikes will soon be coming to an arcade or fitness center near you. They've already installed the bikes in over a dozen venues in the US, from Connecticut to California. Walk into any of these places and you can strap on a VR headset and compete in live, multiplayer matches. Plans are already being hatched for full-blown tournaments, complete with prizes and onlookers. You can ride your way to fitness with the aforementioned Pegasus, straight bike races or even a good old-fashioned tank battle... Who would have thought doing something so good for your health could be so much fun?

-Engadget.com, 01.05.17

Uber has added a new destination: people.

Let's say you just flew into Phoenix and you want to meet a friend there for drinks before heading to your hotel. It used to be that you'd ask them, "Where are you? ... Where's that again?" then try to quickly type in the address before you forgot any of the details, hoping you didn't misspell anything. With Uber's new "People" feature, instead of typing in your destination, you simply enter the person's name, skipping all the back and forth. Uber then locks in their destination and directs the driver to take you there. It also sends your ETA to the person you're going to see. Just sync your contacts with Uber before your next trip, and enjoy the ride.

-Mashable, 12.21.16

The Furbo Dog Camera lets you play with your pet from miles away.

Missing your pup while you're at work or on the road? Pull out your Android or iPhone and check in. Furbo delivers 720p video in a 120-degree field so you see what's going on at home. Call your dog through the microphone and even flip her (or him) a treat for responding to your command. Just swipe your phone's screen in "Dispense" mode and Furbo launches a treat out onto the floor – or right into your dog's mouth, if she's clever enough to catch it. Furbo can be placed anywhere with an electrical outlet nearby. And with its sleek white hourglass design and bamboo wood top, it blends in with any decor

-NerdTechy.com, 12.5.16

Introducing the mercenary software that powered Trump and Brexit.

NationBuilder was built for any person or organization with a supporter or donor base who cares about what they're doing. It helps activists cast their influence into the wider world via e-mail, social media and campaign website updates. Its goal is to convert interest into tangible support such as voting intent, monetary donations or volunteered time. Yet *NationBuilder* isn't the only platform used by politicians to carry out their vision. Nor is it just for political or advocacy groups; in one case a woman used it to help raise money for her fiancé's fight against cancer. What *NationBuilder* and other similar programs do is help people make a difference – no matter what their beliefs.

-DigitalTrends.com, 12.21.16



Do You Need Computer Help???
Contact Us Today: (602) 776-9600

