

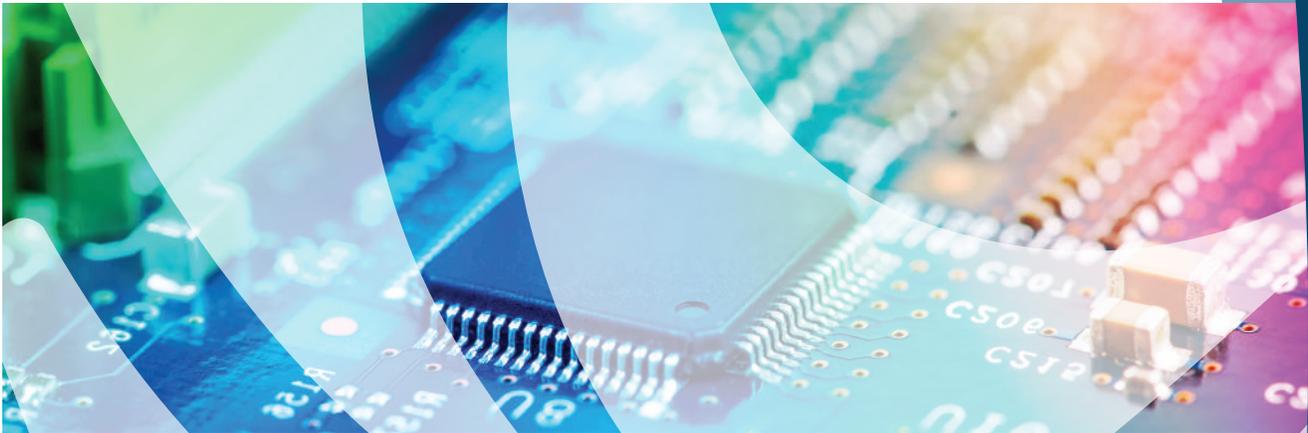
Your Instant IT Department

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Expanding your business used to mean creating and hiring an in-house IT department to keep your company's servers and workstations up and running. Not anymore.

Proactivity vs. Reactivity

One of the things we at Braver Technology are proud of is our lack of necessary on-site time. Don't get us wrong – we will always be happy to see you! It just means we can remotely handle almost everything from our headquarters. Say you've got an application license expiring soon – we get an



alert and handle it before it becomes a problem. Suppose your network starts acting up – we'll do some patches on our end and schedule a full diagnostic for our next visit. What if you have a server failure? We'll have you back within SLA in no time. We can do this because we are proactive rather than reactive, providing you support to help you dodge issues before they even materialize.

39% of companies' IT staff are estimated to lose one working day or more per week on tackling IT problems and chasing suppliers. -- Rackspace IT Industry Service Report

In-House vs. Outsourced

One of the greatest benefits to an outsourced IT department is the unlimited nature of support. You have a terribly important presentation to make in the morning, and plan to work on it all night. Suddenly, at 2am – it happens – the system goes down. You can't work. You're running out of time. Don't risk your

Employees are also losing an average of five hours per week due to IT service issues.

– Rackspace IT Industry Service Report

IT department being asleep! Call us, and we'll get right to work on it from our end. You can call Braver Technology twenty-four hours a day, seven days a week, three-hundred and sixty-five days a year. Yep, even holidays. We're here for you now, next week, tomorrow, and tonight. And hey – if you already have an in-house IT department you love, let us be your backup! We'll work with them to provide a continuity plan to ensure rock-solid reliability.



Hourly vs. Flat-Rate Billing

Keeping your network up and running smoothly can be an expensive task. Necessary, unplanned expenses can attack your monthly budget with brutal force. Wouldn't it be nice to have a flat monthly IT bill you can budget for? Look no further than Braver Technology. We know issues come up, and we've worked most of them into our flat monthly rate. Now, along with instant, anytime support – you also know how much you'll be paying each month. That means less expense and more productivity. Sounds nice, doesn't it? Hey, that's why we're here.

69% of respondents have dropped IT suppliers in the past 12 months because of customer service shortfalls. -- Rackspace IT Industry Service Report

Stop Comparing This vs. That and Give Us a Call

Simplifying your IT needs is our business. 24/7/365, we are here for you. Let your in-house IT team get some sleep for a change. Give us a call today to better understand how we can help streamline your IT and enhance your enterprise.



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