

## Structures

### Managed Services



A “monitoring plus” solution designed to watch over your investment.

MBU Structures is a “monitoring plus” solution designed to watch over your investment and ensure you are notified if and when problems arise.

Sometimes, you just need a hand. You’re busy, and you need someone to keep an eye on your business infrastructure to ensure there are no issues that will prevent you from making a profit. And, yet, you want to keep your costs down while also being actively involved in the state of your investment to ensure you know where the landmines are.

Remote Monitoring for a fixed monthly price – it’s that simple. We provide all of the monitoring benefits of an internal IT department for a fraction of the price of staffing one. We reduce the business impact of IT failures by minimizing their occurrence, and any unforeseen server issues are dealt with remotely as a top priority. All aspects of your network are covered: security, data protection applications and hardware. Desktop issues, as they arise, are reported to you for your determination on how you’d like to proceed, whether by remote service, or billable onsite repair. And where remote support cannot resolve the issue, our trained technicians can be deployed for a low fixed-rate.

Our approach means we are remote partners with your IT department. Security, networking, data protection and user support – we partner with you to handle it all for a single, predictable price.

### **Structures/How it works:**

A small software agent is run on your local server to monitor your infrastructure – including servers, workstations, and basic networking – and report any failures it detects to you.

On receiving these warnings, you are then able to resolve the issue by performing repairs on your own, or by requesting a billable service call from My Blue Umbrella. With Structures, you always know just what's going on with your hardware and are empowered to make decisions how and when those issues are resolved.

### **Structures/Benefits:**

#### **Physical Server - Per Unit**

#### **Virtual Server - Per Unit**

- Advanced Performance Monitoring
- Remote Automated OS Patch Management
- Remote Automated 3rd Party Patch Management
- Remote Automated Scheduled Preventative Maintenance
- License & Asset Management
- Anti-Virus Monitoring
- Integrated Anti-Virus Management Option
- Requested Additional Helpdesk Support & Onsite Support Billed at T&M Rates

#### **Baseline Security – Server**

- A.I based AV w Pro-active Monitoring 24/7/365
- SandBlast Agent (Threat Prevention, Anti-ransom, Forensics)
- Access/Data Security: Access Control, Secure Media & Documents
- Password Policy & Management
- 2FA

#### **Base Network - Per Unit**

- Quarterly Network Health Review
- Firewall Monitoring
- Router Monitoring
- Switch Monitoring
- Requested Additional Helpdesk Support & Onsite Support Billed at T&M Rates

### **Baseline Security - Network Firewall**

- Access Control, Data Protection, Multi-Layer Security
- Advanced Threat Protection
- External 3rd Party DNS Filtering

### **Workstation - Per User**

- Advanced Performance Monitoring
- Remote Automated OS & 3rd Party Patch Management
- Remote Automated Scheduled Preventative Maintenance
- Remote Automated Managed Anti-Virus
- Requested Additional Helpdesk Support & Onsite
- Support Billed at T&M Rates

### **Baseline Security - Personal Devices**

- SandBlast Agent (Threat Prevention, Anti-ransom, Forensics)
- Access/Data Security: Access Control, Secure Media & Documents
- Anti-Spam
- Malicious Content Control
- Password Policy & Management
- Content Filtering and Internet Control (Cisco Umbrella)
- Internet Restrictions
- Remote Access
- 2FA