

# Investigative Services





***Proudly serving the insurance and business communities since 1987.***

## **Having the right information can impact the outcome of your case.**

Established in 1987, RJN Investigations, Inc. has grown into one of the most successful investigation companies in the United States. We have maintained a solid reputation in the industry for providing excellent customer service and timely, results-oriented investigations in a cost effective manner.

As a result of understanding our clients' needs, we place a great deal of emphasis on communicating with our customers. This collaborative relationship allows us to supply our clients with factual, important, and necessary information that enhances their decision-making capabilities when handling claims. We provide organizations with valuable resources that can ultimately help them win the fight against insurance fraud.



### **Small Company Service, Big Company Resources and Coverage.**

RJN's unique business model allows for high quality and fast service while providing the most extensive resources and coverage throughout the United States.

Our highly experienced executive management team is involved in the everyday operations ensuring that your case is handled professionally and efficiently.

### **Online Real Time Case Management.**

At RJN, accountability is a commitment we make to our clients. CaseTrak is a complimentary online case management tool available 24/7. With a provided user name and password our clients can:

- Submit online referrals
- Read reports and updates
- View surveillance video
- Download investigation documents

### **RJN Investigations is the right choice for your SIU Services.**

We are one of the few companies registered with the California Department of Insurance as an approved SIU compliance vendor.

As a registered SIU Vendor, it is our direct responsibility to provide annual anti-fraud training, ensuring that our investigative techniques will never become dated.



# "Providing quality investigative findings in a timely and cost efficient manner."



## Surveillance

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Our trained investigators provide admissible evidence using the latest surveillance technology to identify malingering claimants and exaggerated claims.



## SIU Services

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We evaluate claim files for suspicious activity and make recommendations for further investigation. We file the required SIU and suspicious claim reports as well as prosecutorial packages.



## Background Investigations

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A quality background report can prove invaluable to the defense of a claim with a thorough research of a claimant's criminal, civil, motor vehicle records, bankruptcy, and workers' compensation claim history.



## Claims Investigations

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We obtain detailed, recorded statements from injured workers, supervisors, co-workers, and any other relevant witnesses. We also document the accident scene, identify potential subrogation issues, and locate witnesses.



## Anti-Fraud Training & Compliance

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We develop a curriculum to meet State requirements. We provide materials for fraud training and conduct training for all claims staff. CE Credits are awarded upon completion of training. The State mandated SIU compliance services that we provide include the establishment of anti-fraud plans and fulfill all reporting requirements.



## Other Services

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- Social network research
- Alive and well checks
- Activity checks
- Hospital / pharmacy sweeps
- Securing public records / documents

## Our ultimate goal is to establish a lasting, committed relationship with our clients.

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RJN Investigations is an employee based investigative firm providing an array of professional services to government entities, insurance carriers, TPAs, municipalities, self-insured entities, and Fortune 500 corporations nationwide. We are passionate about forming meaningful, holistic, and sustainable relationships with our clients through our services.



For more information, please visit  
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