

## Systems Engineer, Darien, CT (03/12/21)

Circulent is a leading Managed IT Service Provider (MSP) located in Darien, CT. We are seeking a Systems Engineer whose responsibilities include the design, implementation, troubleshooting, and maintenance of networks. This includes the support of our client's data/voice on-premise and cloud infrastructure, security (perimeter defense & threat intelligence), and backup & disaster recovery. The right candidate for this position will have a keen eye for details, and yet have the ability to pull back to view the big picture. We are looking for a take-charge, hands-on individual with the capacity to be a leader in our organization.

### Responsibilities

- Daily troubleshooting of client networks including servers, workstations, firewalls, switches, network devices, etc.
- Design and build client/server networks from start to finish
- Perform desktop/server migrations and upgrades
- Perform client/server architecture assessments
- Assist in the development of client security strategies and architectures

### Technical Qualifications

- Microsoft-based multi-tiered client/server architectures
- WAN, LAN, wireless, storage, and VPN
- Firewalls, routers, VLANs
- IP, TCP, FTP, IMAP, POP3, SMTP, SNMP, SSL, HTTP, DNS, DHCP, DNS, Active Directory, SSL
- Windows Server, Microsoft Exchange, Terminal Services, Hyper-V, VMWare, Office 365
- Power, hosted voice, redundancy, and backup & disaster recovery via tape, disk, or BDR (preferably Datto).

### Professional Qualifications

- Experience with a similar Managed Service Provider (MSP), or a company providing outsourced IT services to small and mid-sized businesses is **STRONGLY** preferred
- Experience with ConnectWise or other PSA tools is **STRONGLY** preferred
- Experience with LabTech or other RMM tools is **STRONGLY** preferred
- B.A. or B.S. college degree
- Consistently manage and resolve all client support requests in a timely and successful manner
- Ability to represent the organization with a professional approach and manner at onsite engagements
- Ability to interact effectively with both technical and non-technical personnel
- Ability to self-manage, prioritize, operate independently with little supervision, and build relationships
- Has excellent project management skills, high level of personal organization, and prioritization skills
- Excellent verbal and written communication skills with team members, management and customers
- A strong ability to multitask, own and execute, and follow through on all technical and business issues

US Citizen, Green Card holders, and local candidates only need apply. No third parties please. This is a salaried position with benefits. For immediate consideration, qualified candidates interested in joining our professional team should send resume and salary requirements.

Our company is a Step Up participating employer, therefore the ideal candidate would meet the job and Step Up qualifications (log onto [www.StepCt.com](http://www.StepCt.com) for eligibility criteria).

To apply, send resumes to [info@circulent.com](mailto:info@circulent.com). No solicitations please.