



CASE STUDIES

Houston-based nonprofit moves all its IT to the cloud

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CASE STUDY

HOUSTON-BASED NONPROFIT MOVES ALL ITS IT TO THE CLOUD

SITUATION:

The Houston branch of a national nonprofit was a ticking time bomb: Their 20-person team of remote workers was using donated and decrepit equipment to gather and store an increasing amount of sensitive information. They had no security measures in place whatsoever.

Since this nonprofit worked in the construction and mortgage industry, their records contained:

- Beneficiary names;
- Social security numbers;
- Bank details; and
- Loan information.

The wealth of personally identifiable information (PII) made this nonprofit an ideal target for cybercriminals.

Beyond security concerns, even basic IT problems delayed work until volunteers or, in especially dire cases, one-time support contractors were available to fix something. They were skirting disaster.

THE TECH TURNAROUND SOLUTION:

The first step was building a foundation of reliable IT support. Everything from employee desktops to PII databases needed to be covered, 24/7.

After that, our team installed new computer hardware, cybersecurity solutions, productivity software, and data backup systems. It's an all-inclusive platform we call [Complete Cloud](#).

This isn't some cookie-cutter app, it's a fully customized service. For example, the nonprofit's mortgage data is now kept safe in a SSAE 18 SOC 2 Type 2 "private cloud" datacenter. All new end user and network hardware was deployed to their offices and allows secure access by any team members or authorized volunteers.

Today, this office has a centralized go-to resource for kicking off new IT projects, keeping technology up to date, and safeguarding client records without adding to their monthly costs.