Cyber Shift Technologies is currently looking to add a new member to our team! We are looking to hire a full-time IT Technician.

• Transportation Reimbursement
• Mentoring and Training
• Sponsored Certifications

Cyber Shift Technologies believes that the secret to a successful business lies in our employees' happiness. That is why we always take care of our own — we help maintain work/life balance, listen to feedback, and provide training opportunities for career growth.

Do you have the drive to serve clients to the best of your abilities? Are you keen to tackle a demanding yet fulfilling role in IT? Become part of Cyber Shift Technologies' team today! We offer a fun and friendly atmosphere and provide you with all the necessary tools to work efficiently, including a laptop with an SSD and up to three monitors at your workstation.

Job responsibilities, requirements, and details:

Performs set-up, support, maintenance, troubleshooting and repair of stand-alone and networked PCs, software, terminals, and peripherals as well as presentation equipment. Support servers, workstations, and other network equipment as well as the network connections to managed clients. Maintains rapport with customers by examining complaints, identifying solutions, suggesting improved methods and techniques, and recommending system improvements. These duties will be performed remote at our office via phone and or onsite at the client's location.

Candidates must have working knowledge of various computer hardware including PC workstations, servers, terminals, printers, print servers, and various other business-related computer equipment. Working knowledge of both LAN and WAN computer networks. Wireless experience is a plus. Working knowledge of various Windows operating systems such as Windows XP, 7, through 10 and Server 2003, 2008, 2012, 2016 through 2019.

Ideal applicants must:
• Be able to read and understand IT assessment reports
• Have excellent interpersonal, oral, and written communication skills
• Be able to work independently and on a team while problem solving
• Be organized and capable of handling multiple projects at one time
• Be available to work on evenings and weekends, as business needs arise
• Have reliable transportation