

CimaCare Key Facts

- Peace of mind with 24x7 proactive monitoring and management
- Reduce costs and focus on business goals
- Single point of contact and predictable monthly fee
- Increase security and reduce vulnerabilities
- Proactive management with established SLAs
- Access to highly skilled technical resources
- Flexible offerings to fully support your business needs

YOU ENVISION AND STRATEGIZE. WE IMPLEMENT AND MANAGE. JUST IMAGINE WHAT YOU'LL ACCOMPLISH.

CIMA SOLUTIONS GROUP

MANAGED SERVICE SOLUTIONS

CIMACARE MANAGED SERVICES PROVIDE SIMPLE, COST-EFFECTIVE SOLUTIONS FOR COMPLEX TECHNOLOGY AT THE FLIP OF A SWITCH.

Today's business owners are often distracted from focusing on strategic business outcomes due to shrinking budgets, rising costs, worries about vulnerability, and attracting and retaining skilled IT resources. Running a profitable business is complex enough without having to deal directly with the supporting technology. And because there is no "one-size-fits-all" solution, you need an experienced partner who can adopt your vision and accommodate the unique (and often quirky) needs of your particular business.

To help combat this, Cima Solutions Group offers a cost-effective, flexible solution to deliver reliable IT services to small businesses. We call it CimaCare Managed Services.

CimaCare Managed Services helps small businesses achieve their goals by enabling them to focus on what's actually important to their business as we handle their IT infrastructure for them.



CIMACARE

Why Cima

EXPERIENCED TECHNICAL STAFF

Cima Solutions Group has deep technical expertise with both on-premise infrastructures and cloud solutions. Our team understands the varied challenges small bushiness face and brings our expertise of the entire IT infrastructure to help them accomplish their goals.

CONSULTATIVE APPROACH

Our approach to all IT solutions is consultative. We listen. We listen a lot. While we have top technology partners and get you just about anything you want, we're focused on understanding your unique situation, your challenges, your goals, your people and your vision.

DEDICATED SUPPORT

CimaCare Managed Services is built upon Cima's track record of stellar customer support since 2005. Your business receives 24/7 proactive monitoring and management along with a dedicated account manager and established SLAs.

Get in touch with us

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MANAGED SERVICES FOR SMALL BUSINESS

With CimaCare Managed Services, we have the ability to offload some or all of your IT environment so you can focus on running and growing your business.

CIMACARE MANAGED SERVICES HELPS YOU:

- Free up internal resources to focus on strategic business initiatives
- Partner with experts with deep expertise
- Receive proactive administration
- Secure and protect your systems from viruses, failed hardware and employee mischief
- Enable consistent IT delivery

- Keep informed of emerging technology and how it can benefit your business
- Safely maintain your environment, onpremise or off-premise
- Experience cost efficiencies of the cloud - either a public or hybrid model
- Safeguard your data
- Flawlessly operate your network



Day to day IT support for your users and systems, infrastructure, network and applications.



Support for business specific applications such as CRM, file sharing, accounting and email.



Server hardware and software management on-premise or in a private cloud.



Continuous IT security management to keep your systems and data safe, secure and always available.



IT roadmap and budget planning, quarterly business review, alignment of IT and business goals.



Get a quote today and see how CimaCare Managed Services can help your business grow.