



**Leading Law Firm Updates  
Their Information Technology  
While Eliminating IT Issues  
and Disruption!**



Implementing Technology, Increasing Efficiency

**Case Study**  
LAW OFFICE

**Lyons & Sanders Chartered, South Florida's leading family law and criminal defense lawyers, strive to aggressively protect the freedoms, finances, and future of their clients. When Bruce Lyons, Senior Attorney at Lyons & Sanders Chartered, was tired of dealing with antiquated technology in the law office, he decided to look for innovative IT services and support to bring their office up-to-speed!**

As a Senior Attorney, Bruce Lyons faces a lot of challenges – from analyzing diverse and extensive amounts of data to protecting confidential client information to increasing efficiency throughout day-to-day operations, it's fundamental to have an IT support company on-hand for guidance and support whenever necessary.



**The Situation: A Law Office Tired of Dealing with Antiquated & Outdated Technologies That Resulted in Significant Ongoing IT Problems**

Lyons & Sanders Chartered was working with an IT support consultant; however, he failed to stay relevant and up-to-date on the latest information technology trends and solutions. Bruce Lyons explained, *"We had an IT person who did all of our IT stuff, but it was really frustrating because we were always breaking down, we weren't cutting-edge, and we were always having problems."*

Prior to working with Netcom Solutions, Lyons & Sanders Chartered faced the following ongoing IT problems:

- An inability to synchronize their email with their business line application
- An inability to view emails on their mobile devices
- A lack of proper and reliable data backup
- A frustrating spam issue

Bruce explained their decision to work with Netcom Solutions, *"We interviewed them and I was impressed, so we decided to work with them. It was an eye-opening experience because there were things we didn't know about that we should've known about. For example, our equipment was out of warranty and we had no idea!"*

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Criminal Defense  
Lawyers Look to  
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To Update Their  
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"They give me a sense of confidence so I can sleep at night. In real life situations, there are always issues. Netcom Solutions left me with the impression that if there were issues, they could resolve them remotely and be on top of it as quickly as humanly possible – and I found that to be the case."

**Bruce Lyons**  
**Senior Attorney**  
**Lyons & Sanders Chartered**

## **The Resolution: An IT Support Company That Provides the IT Services & Support Needed to Keep the Law Office Secure, Productive & Efficient!**

Once Netcom Solutions conducted an assessment, they made some suggestions and recommendations to bring the law office's technology up-to-speed! Bruce explained, "*They made suggestions and recommendations, which we adopted to make our lives easier.*"

Lyons & Sanders Chartered now benefits from:

- **Enhanced Communication:** Office 365 was implemented to enable mobile device access to emails while ensuring reliable communications amongst staff members and clients.
- **Reliable Business Continuity:** Image based backup keeps their data stored and backed up locally and to the cloud, in order to ensure recoverability in the event of a disaster.
- **Improved Email Security:** Webroot anti-virus software is used to combat emerging security threats, including malware, viruses, and spam, from entering the network and/or email inboxes.
- **Peace of Mind:** 24/7 network monitoring enables them to have peace of mind knowing all threats and issues will be detected and resolved in a timely and efficient manner.

Bruce offered some insight into the benefits of working with Netcom Solutions, "*They give me a sense of confidence so I can sleep at night. In real life situations, there are always issues. Netcom Solutions left me with the impression that if there were issues, they could resolve them remotely and be on top of it as quickly as humanly possible – and I found that to be the case.*" He continued, "*Netcom Solutions was the right choice for us. Whatever the issue is, it's always solved efficiently and expeditiously. I wish we worked with them earlier!*"

**Your law office needs reliable and secure information technology to succeed in the rapidly evolving, highly competitive legal industry.**

**Contact Netcom Solutions at 954-668-2400 or send us an email at [info@netcomsolutions.net](mailto:info@netcomsolutions.net). We're the leading IT support company for businesses in South Florida!**