

## **Turnberry Place Community Association**

### **Limousine Rules 2021.10.19**

The Association maintains a fleet of limousines for homeowners at Turnberry Place. The primary objective of the service is to provide transportation to and from the airport for Turnberry owners. Additional transportation to the strip and the neighboring areas adjacent to Turnberry Place are provided on an available basis. This is not intended to be an on-call private car service. The following Rules are to ensure equitable value to all homeowners.

#### **Boundaries**

##### **Overview:**

To provide transportation generally within the approved boundaries of Stewart to the North, Russell to the South, Sammy Davis Jr/Frank Sinatra Dr. to the West and Paradise (University Central Dr. is also in boundary where Paradise is a one-way street) to the East.

To ensure equitable use by the homeowners of Turnberry Place, the following locations for service have been defined:

##### **Locations include:**

- McCarran Airport, Atlantic Aviation Airport (Private), Signature Airport (Private), JSX Airport (Private), Quail Air Center and North Las Vegas Airport. North Las Vegas Airport is the only exception to the boundary limits.
- Strip hotels, restaurants, shopping venues and casinos on Las Vegas Blvd, generally from the Four Seasons Hotel to Downtown Las Vegas. This includes the Forum Shops (new and old), Fashion Show Mall and the Miracle Mile Shops at Planet Hollywood.
- Strip adjacent restaurants and venues including but not limited to Morton's Del Frisco's, Gordon Biersch, Lotus of Siam, Lawry's, Thomas & Mack Arena/Cox Pavilion and the performing arts venue at UNLV.
- Non Strip locations: Palace Station, Las Vegas Country Club, Town Square, Palms, Rio, Gold Coast, Orleans, Italian American Club, and Commercial Center.
- The County Government Center, Court House, Federal Building, Premium Outlets North, World Market Center and the Smith Center.

##### **General Policies:**

##### **Reservations:**

- The Limousine Scheduler Office Hours are 8 am to 4 pm seven days a week. After office hours, homeowners may contact the drivers at (702-348-8241) or (702-348-8237) for assistance with same day reservations only.

- All reservations must be made with the Limousine Scheduler. Reservations can be made by telephone (702-732-0110) or by email (tplimo@gmail.com)
- Each unit is allowed only twenty round trip transfers per year, excluding airport trips. One way trips each count as one-half of a round trip for the purposes of calculating round trip limits. Each unit is allowed only one airport round trip per day.
- Limousine is **STRICTLY** for homeowner use only and only the homeowner may reserve limousine services.
- Renters of a homeowner's unit can reserve the limousine if the homeowner transfers this privilege. Homeowner's transfer agreement must be in writing. Homeowner's written consent must be on file with the Turnberry Place Community (Master) Association and the homeowner's tower management office.
- Until the transfer to the renter is revoked, the homeowner may not use the limousine service. If this transfer is approved, the word "homeowner" in these Rules applies to renters.
- If a condominium is owned by a corporation or title is held in a name other than that of a natural person, the authorized representative must designate, in writing, two people who are authorized to utilize the limousine privileges attributable to the condo. The designation should be delivered to the association manager to become effective and cannot be changed for 365 days after each such designation is made.
- Homeowners must be specific on the pick-up and drop off point. Any last minute change or request for the drop off or pick up location will be based on availability of the limousine and at the discretion of the driver based on the limousine schedule.
- Homeowners are responsible for notifying the limousine scheduler of the cancellation of their previously scheduled ride no less than 3 hours before their scheduled pick up time. Failure to provide this notification and/or failure to show for a scheduled ride will be a violation of the Limousine Rules and may result in penalties as provided for in the Rules. Airline change of flight times and/or delays are exempt from the 3 hour requirement, but should be communicated to the scheduler as soon as homeowner is aware of any changes to their itinerary.
- No intermediate stops are permitted. No waiting is permitted. Each trip is for an immediate drop off. The driver will not honor such requests and likely has another reservation to honor.
- Reservations permitted up to one year in advance - Airport Transfers only: One hour transfer time will be based on arrival flight scheduled on time. Destination changes on an existing airport reservation will not be permitted at any time.
- Reservations permitted up to four days in advance -All non-airport transfers. Half-hour transfer time. For example, the earliest a Saturday reservation can be made is Wednesday beginning at 12.01am onward via phone message or email.
- Due to overwhelming traffic surrounding the Strip on New Year's Eve, from 5 pm on December 31 until 6 am on January 1, only airport drop off and pick up reservations may be made.

- Due to traffic congestion around Allegiant stadium after events, no trips to or from Las Vegas Blvd between Tropicana Ave and Russell Road will be scheduled on the days of football games during the period from 4 hours after kickoff until 6 hours after kick-off nor during the days of other stadium events during the period beginning 3 hours after the event start time until 5 hours after the scheduled beginning of event.

#### **Transfer Wait Times:**

- Airport Arrivals
  - Scheduler will monitor flight times for arrivals. Should the flight be delayed more than 15 minutes, Homeowner has to make their own transportation arrangement.
- Airport Departures from Turnberry Place
  - Driver will call homeowner five minutes prior to pick up. Wait time for airport departures is ten minutes from confirmed pick up time. Driver may be unable to stay for any additional time.
- From Turnberry Place
  - Driver will call homeowner five minutes prior to pick up. Wait time for non-airport pick up is ten minutes from confirmed pick up time. Driver may be unable to stay for any additional time.
- From pick up location
  - Driver will call homeowner when in route and advise of estimated time of arrival. Wait time is ten minutes from confirmed pick up time. Driver may leave if homeowner is not present at predetermined time.

#### **Miscellaneous**

- Limousine hours of operation: 8 am -12 am. Friday and Saturday 8 am -1 am.
- Reservation requests for limousine rides between 6 am – 8 am must be made 3 days in advance. Reservation requests for service between 6 am – 8 am with less than 3 days advance notice will be accommodated based on the ability to arrange service on short notice. There is no guarantee for requests made with less than 3 days advance notice.
- The limousines are provided as a service for the exclusive use of the homeowners, not guests of the homeowners. Homeowners may not schedule use of the limousine for their guest(s) and ride along so as to circumvent the Limousine Rules. Any such use will be deemed a violation of the Rules. Guests are allowed to accompany homeowner on their permitted rides.
- Immediate family may use the limousine when residing in the tower for trips to and from the airport, and Non-Airport locations. Immediate family is defined as Spouse, Child, Parent, Grandparent or Grandchild. No exceptions and ID may be confirmed.
- The Turnberry Limousines are designed to carry a maximum of 6 passengers in the rear compartment.
- **No smoking** is permitted inside the limousine.

- Impromptu changes in destinations are not permitted.
- Sharing of the limousines is **MANDATORY** to allow maximum utilization. This sharing requirement includes trips to and from different terminals at McCarran Airport. There is zero wait time at pick-up for the second reservation party in confirmed shared rides.
- Drivers are not allowed to collect luggage from the baggage carousel without the passenger who owns the luggage being present due to airlines rules.
- All passengers must use the provided seat belts. Drivers will not be allowed to transport until every passenger is safely belted.
- Homeowners and their guests are expected to treat the limousine drivers and schedulers with respect. Any abusive behavior toward limousine personnel will be a violation of the Limousine Rules and subject the violator to fines and/or suspension of limousine privileges as deemed appropriate by the Board of Directors. **There is a zero tolerance policy for this issue.**
- Trips to banks, private offices, grocery stores or drug stores are not permitted.
- A fine of \$100.00 and/or a suspension of up to six (6) months may be imposed if any of the Rules are altered or violated. The enforcement authority granted by the CC&R's will govern.
- All concerns, complaints, or issues related to the scheduling or operation of the limousine service should be reported to the homeowner's respective building manager, who will notify the TPCA manager who will present the issue to the Master Board.

Questions & Answers:

1. Can owners reserve the limousines for transfers to their residences outside Turnberry Place? Can trips be reserved from one non-Turnberry location to another non-Turnberry location, e.g. one strip resort to another strip resort?

**No, origination of transfer or destination of drop-off must be Turnberry Place.**

2. Can guests and family members of homeowners who do not reside at Turnberry Place, reserve a limousine?

**No.**

3. Can a lessee or a renter of a unit in Turnberry Place reserve the limousine for use?

**Yes, only with the written permission from the homeowner.**

4. Can an owner use the Turnberry Place limousine for business purposes or private tours of the strip and city?

**No.**

## **Turnberry Place Community Association Limo Violation Policy**

2022-04

- Upon notice of a violation of any Turnberry Place Community Association Limousine Rule from the Limousine Scheduler, the TPCA Manager will send a written notice of the violation to the resident committing the violation. A copy of the notice will be sent to the Tower Manager where the violator resides and the President of the Tower Board. The notice will include the specific violation, the name of the violator, the locations of the violation and the date and time of the violation.
- The first violation will result in the written violation notice only unless it is a zero-tolerance policy violation.
- Any additional violation (after the first violation) during any consecutive 12-month period will result in a written violation notice and a notice to appear before the Master Board at a hearing related to the violation. In the case of a violation by a resident of Tower 4, the hearing will be conducted by the Tower 4 Board. Tower 4 will report on the result of all hearings to the TPCA Manager within 7 days of the completion of the hearing.
- Second violations may result in suspension of limousine use privileges for the violating unit for up to 30 days. Violators subject to sanctions for a second violation will also be placed on probation for one year. Any additional violation (third violation) during the probationary period will result in suspension of limousine privileges for one year.
- Additional violations (fourth violation) in a 12-month period may result in a permanent suspension of limousine privileges for the violating unit.
- Each unit's Violation count will reset after 12 months of continuous compliance.