

# IT SERVICE TECHNICIAN III

## Enertron Posting

Our steadily growing Managed Service Provider business is seeking an experienced, energetic, and skilled service technician. If you have an **EXPERT** understanding of solving technical issues in virtual environments, this may be your career home!

### Your responsibilities at Enertron will include:

- Maintain the design and integrity of customer software systems
- Coordinate complex projects
- Design, implementation, and support services for Microsoft related technologies including Windows Server, Exchange, SQL, RDS, Office 365, Cloud, Azure, etc.
- Engineer and implement system solutions for customers that meet their needs
- Technical services and support at the network level: WAN, LAN, Routers, Firewalls, Security
- Remote access solution implementation and support: VPN, RDS, LabTech, TeamViewer, etc.
- Solid customer communication and follow through
- System documentation, review, consulting services, and recommendations

### Your skillset should include:

- Professional IT Certifications such as: Microsoft MSP, MCSA, or MCSE, Cisco, CCNA, Watchguard Firewall Essentials
- Communication, active listening, and customer care
- Self-motivated to keep up with a fast service pace
- Adaptability
- Proactive, strategic thinker
- Ability to quickly understand a customer and assess how IT relates to their business strategy and goals
- Take ownership and communicate early in the process
- **Previous helpdesk experience a plus!**

In addition to a generous pay range, you will truly feel like family in our small, comfortable, and connected office space. We offer great benefits starting with 15 paid days off, \$250 of your monthly health premium paid, short & long-term disability insurance, and everyone's favorite, a weekly lunch opportunity! **Apply today!**

### Compensation:

- Health, Dental, Optical
- 7 Paid holidays + 15 PTO Days
- Short & long-term disability
- Great opportunities for connecting with co-workers

### Company:

Enertron has been keeping clients happy since 1988! Leveraging the benefit of experience with Enertron's solutions. We truly are family and welcome more!

Visit us today at: <https://www.enertronllc.com>