

## KAMONKANOK KIATISAKCHAI, Ph.D.

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### **Education**

*Chulalongkorn University*, Bangkok, Thailand

Doctor of Philosophy of Educational Policy, Management, and Leadership, GPA 3.97

Major: Development Education, Jun. 2013 – 2018

*Yonsei University*, Seoul, Korea

Master's Degree of International Studies, GPA 3.60

Major: International Management, Sept. 2009 – Jul. 2011

Certificate of Korean Language Institution, Level 4, Sept. 2008 – Sept. 2009

*The University of Findlay*, Findlay OH, USA

Master's Degree of Business Administration, GPA 3.56

Major: Organizational and Leadership, Jun. 2004 – Dec. 2005.

Certificate of International English Language Program, GPA 4.00, Jan. 2004 – Jun. 2004

*Thammasat University*, Bangkok, Thailand

Bachelor's degree of Social Administration, Second class honored

Major: Social Administration, Minor: Political Science, 2000-2003

*Rajini School (Royal School)*, Bangkok, Thailand, 1987-2000

### **Experiences**

*Suan Dusit University (School of Tourism and Hospitality Management)* (Bangkok, Thailand)

Dec. 2015 – Current

#### **Dean**

- Positioning the School within National Education Policy, University's Mission, and Core Competencies of the School of Tourism and Hospitality
- Planning Strategic plan, in consultation with the management of 8 internal departments and external University departments (Integration)
- Achieving the financial target and Marketing the school nationally and internationally
- Approving or recommending research contracts within delegated competence
- Establishing the necessary structures, ensuring that the academic offering of the school is both relevant and of a high quality with Work Integrated Learning
- Proposing and directing National Projects; Academic service, Fundraising, Local community development, Academic articulation, Tourism and Hospitality innovation
- Ensuring the wellbeing of lecturers, staffs, and students. (Total of 2,270 people)
- Being a *Qualified Committee/Project Manager* for OTEP, SP Hotel, Office of Special Affairs, TPQI, MSDHS, MHESI, and Private Companies

Jan. 2015 – Dec. 2015

#### **Deputy Dean for Foreign Affairs**

- Assisting the Dean in provision of leadership within the School
- Overseeing School planning, performance, and quality management
- Forming THM professional center of international standard with Thai touch for Hospitality
- Planning and managing international projects and MoUs
- Fostering friendly academic and commercial relationships
- Being a *Guest speaker* and a *Consultant* nationally and internationally; areas of expertise; International Business Management, Servicizing, Hospitality, Thai Etiquettes, Professional Traits, Effective Communication, Teamwork Enhancement, Hotel Standards, Franchising, etc.

*Karmarts Cosmetics Co.,Ltd.* (Kanchanaburi, Thailand)

Jul. 2014 – Dec. 2016

#### **Branch Executive Director**

- Leading Karmart Brand at Robinson Department Store to compete within Beauty Department
  - Implementing strategic plan, goals, and initiatives of Karmart's annual plan
  - Managing inventory and purchasing systems
  - Building and retaining engaged salesperson, providing salary, benefits, and incentives suitably
- #### **Strategic Management Committee/ Assistant Dean for Academic Affairs / University Lecturer (International Program)**

May. 2011 – Dec. 2014

- Developing and implementing curriculum in all subject areas; continuous improvement for responsible courses and management duties; TQF, TQA, EdPEX Assessment
- Creating educational innovation; visual aids, critical activities, training courses
- Building community collaborations and international relationships
- Working with departments to develop and implement center-wide strategies and initiatives

*Suan Dusit University (Suan Dusit Poll)* (Bangkok, Thailand)

Dec. 2006 – Sept. 2008

**Suan Dusit Internet Broadcasting (SDIB) Planner/ PR**

- Producing TV programs on Suan Dusit Internet Broadcasting
- Writing the script and being the host of TV programs
- Designing web site and TV programs for educational project on SDIB

*Satang Thai Cuisine* (Ohio, USA)

Dec. 2005 – Dec. 2015

**Restaurant Co-Owner (COO)**

- Bearing primary responsibilities for all financial investments
- Structuring all management systems
- Oversighting kitchen, dining area, and all Food & Beverage concerns

*Tee-Oriental Foods* (Ohio, USA)

May 2004 – Nov. 2006

**Assistant Manager**

- Determining the quantities and Inventory levels to be stocked
- Arranging appropriate quality control of outside vendor purchases and suitability of substations
- Assisting in preparing the billing of invoices
- Managing and Processing customers' need and Service orders

*Great River Group Co., Ltd.; Tokyo Steak House* (Ohio, USA)

Nov. 2004 – Dec. 2005

**Assistant Manager**

- Controlling the whole Food & Beverage Department and handle foods and supply stocked
- Controlling overall budget and ensuring the price competitiveness
- Identifying market demand and supply in terms of product offerings, promotions, price points, to match with market demand
- Acting as key contact point for suppliers to maintain relationship, resolve all issues relating to accounting, vouchers, notification, cancellations, etc.

*Thammasat University* (Bangkok, Thailand)

January 2003

**Representation of University for TU-CU Traditional Football Festival**

- Culture and Reputation Ambassador

March 2001

**Volunteer in Bangkok Games**

- Proportional representation
- Public Relations

**Internship**

*Grand National Party (한나라당), National Assembly (국회의사당)* (Seoul, Korea)

March 2010

**1<sup>st</sup> Global Internship student**

Under Hon. Jungwook Hong (홍정욱), National Assembly Representative, Chairman of International Affairs Committee, GNP, and CEO of Herald Media Inc.,

*Ministry of Social Development and Human Services* (Chiangmai, Thailand)

May 2002

**Internship student in “Karen Tribe Community”**

- Being a Community based Project creator
- Being an Educational planner

*Y.W.C.A.* (Bangkok, Thailand.)

March 2001

**Internship student**

- Responsible for room reservation and being receptionist at YWCA Front Office
- Holding the recreational events and administrating an Adoption management program

**Skills**

Computer: Microsoft Series, PowerPoint, Prezi, Photo Shop, Illustrator, PageMaker, Paint, Atlas.ti, Endnotes, and SPSS

**Awards and Achievements**

University Executives Competencies Development, National Institute of Development Administration (NIDA), 2020

Thailand's 6 Top Marathons: The Best Food, Beverage, and Service of the Year, Suan Dusit Tourism Run 2018, January, 2019

Cheese Workshop, Le Cordon Bleu Dusit Culinary School, Aug, 2018

Etiquette Master Class, Nai Lert Butler certified by The British Butler Institute, June, 2018

Royal Butler Service and Professional Housekeeping, Nai Lert Butler certified by The British Butler Institute, April, 2018

Wine Studies, Le Cordon Bleu Dusit Culinary School, 2017

Leader for Change (DFC 6), Knowledge Network Institute of Thailand (KNIT), 2016

National Assessor (Front Office Division) under MRA, ASEAN Secretariat, Thailand, 2015

National Trainer (Food and Beverage Division) under MRA, ASEAN Secretariat, Thailand, 2015

Highest entrance examination score of Thammasat University, School of Social Administration, 2000