FortiClient VPN
Download and Setup

Step By Step Installation:

1.) Download FortiClient from: https://forticlient.com/downloads
Please Download for Windows 64, if you have a Windows machine or Download for MacOS if you have an apple computer.
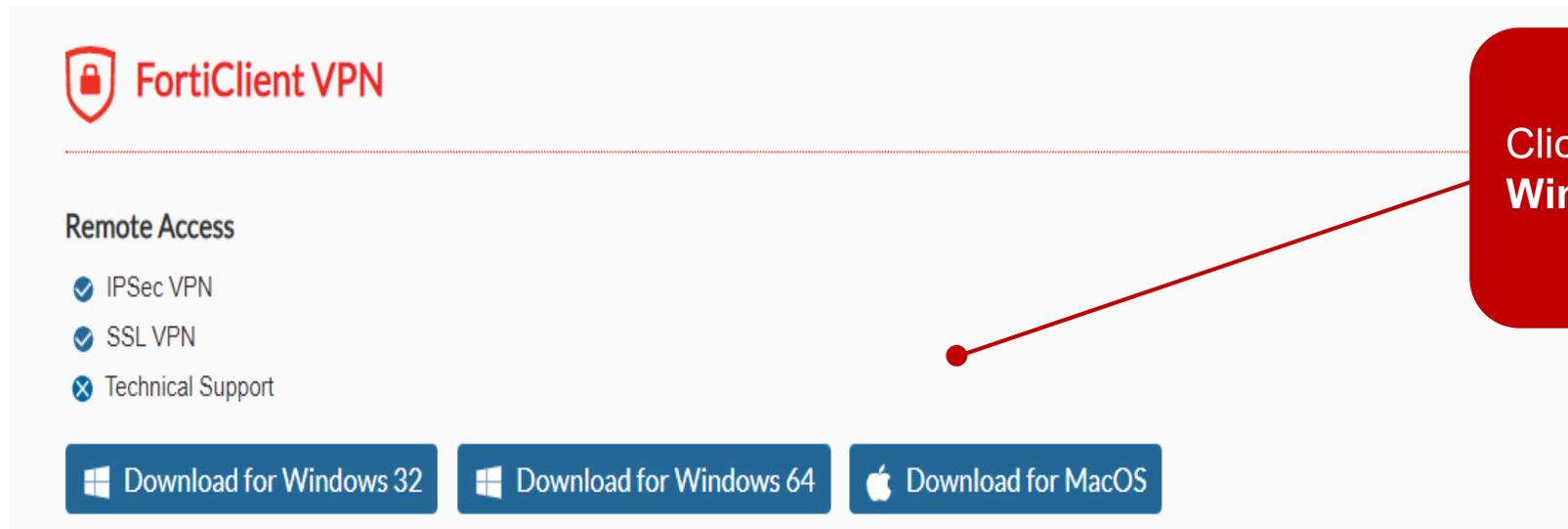
Click on the "**Download for Windows 64 or MacOS**" button

2) Once downloaded and installed, locate the FortiClient on your desktop.

Once the downloaded, double click on the icon to launch FortiClient

3) Once open you will be presented with the below screen, please select the "I acknowledge" tick box and then press the "I Accept" button
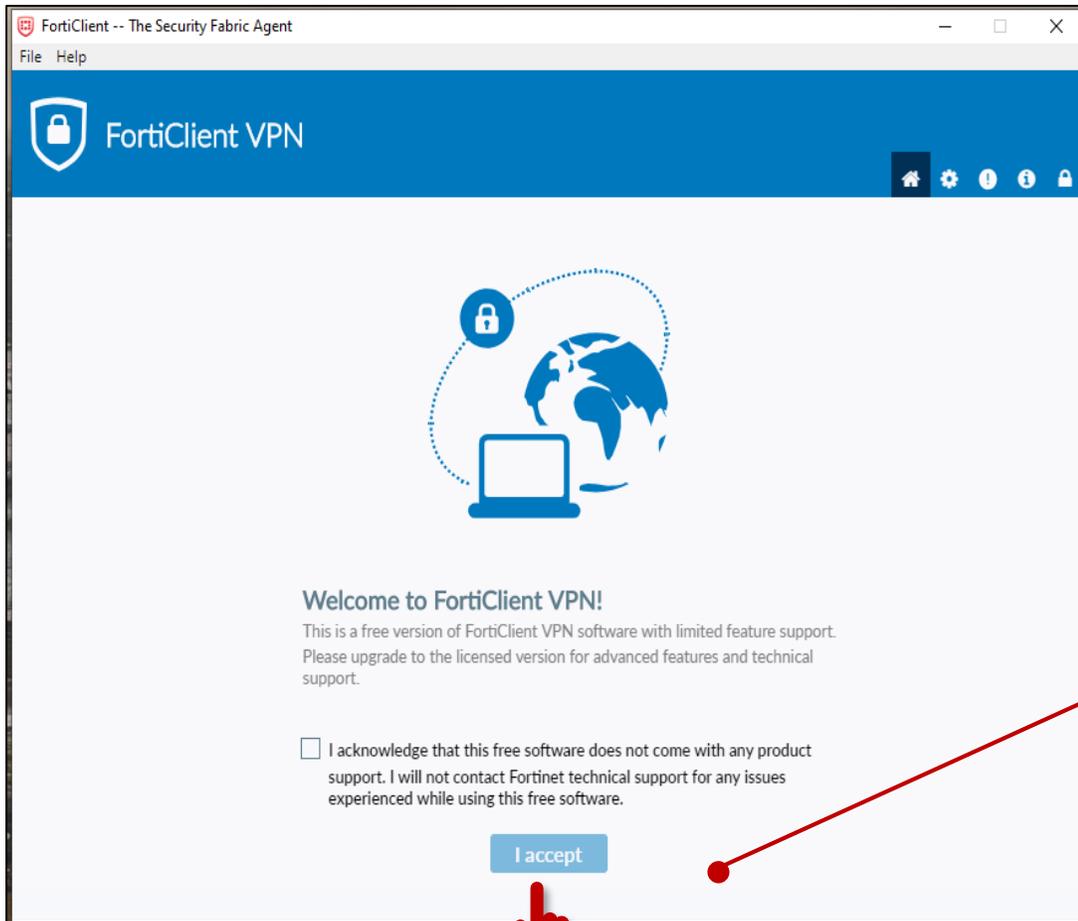
Click on the "I accept" button

4) You will then be presented with the below, please press the "Configure VPN" Button
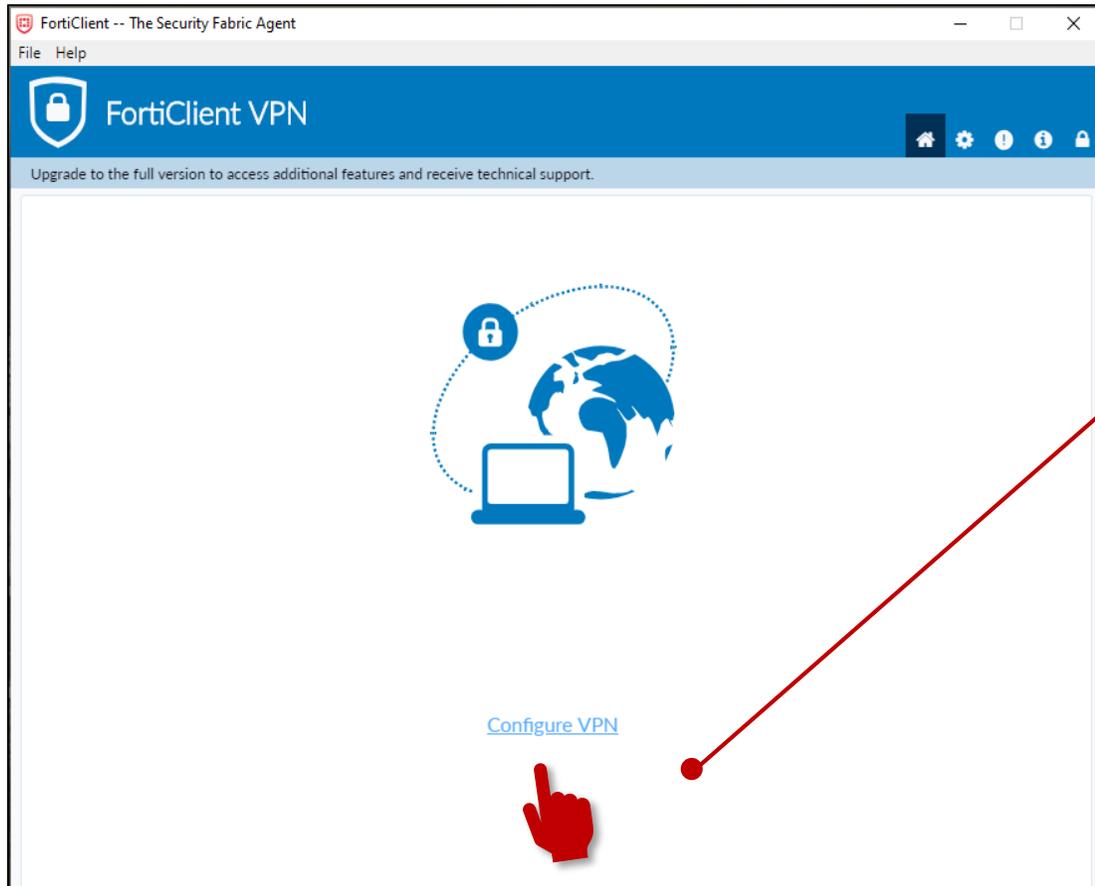
Click on **Configure VPN** button.

5) You will then be asked to configure the VPN, please follow the below

Connection Name: "Company Name" VPN

Description: Leave Blank

Remote Gateway: vpn.companyname.co.za

Authentication: Please select "Save Login"

Username: Please insert your username for you work laptop, usually first name and last name

*If you do not know your username please email Numata Service desk on **servicedesk@numata.co**

Please Select: "Do no Warn Invalid Server Certificate"

Customize Port: Please select and type "11443" in the block

Once configured, please click the "Save" button.

Click on **Save**

5) You will then be presented with the below screen to connect, press the "Connect" button and the VPN will begin to connect.
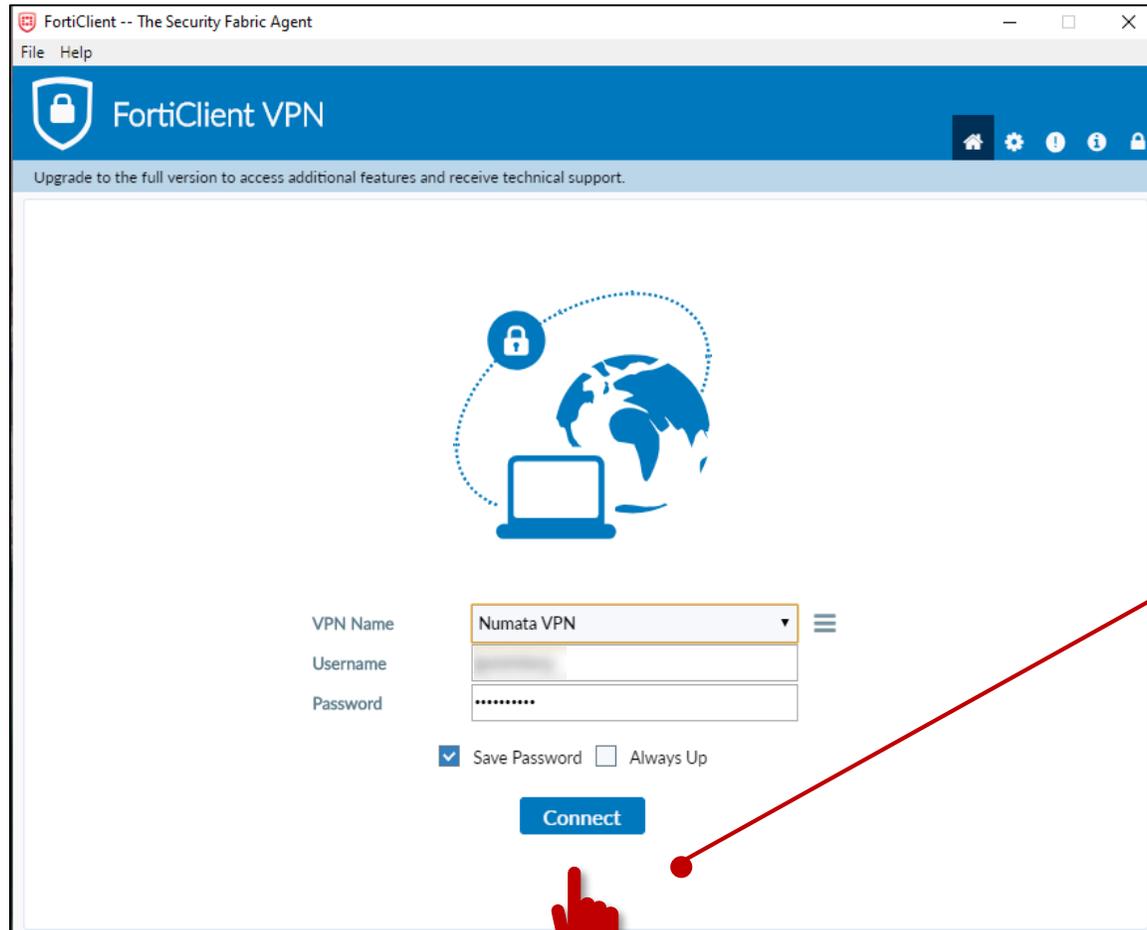
Click on the **Connect button.**

7) Once the connection is established, you will receive the following notification and the icon in your task
bar will turn green.
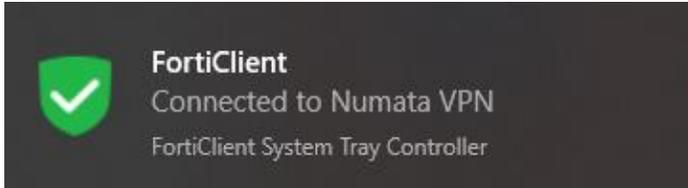
8) When you are done with the connection, Right-Click the green shield icon in the notification are and select "Disconnect "Company Name VPN""

Please see below FAQ and if you require any further assistance please do not hesitate to contact our service desk on 087 231 0311 or log a ticket by sending an email to support@numata.co

1) My VPN wont connect?

Please check that you have an internet connection. VPN is dependent on a stable internet service.

2) My Applications are loading slowly

This could be related to your internet connection. You may be experiencing a poor internet connection.

3) Is Fortinet VPN client Safe?

Fortinet uses SSL which is secure and provides reliable access to corporate networks.