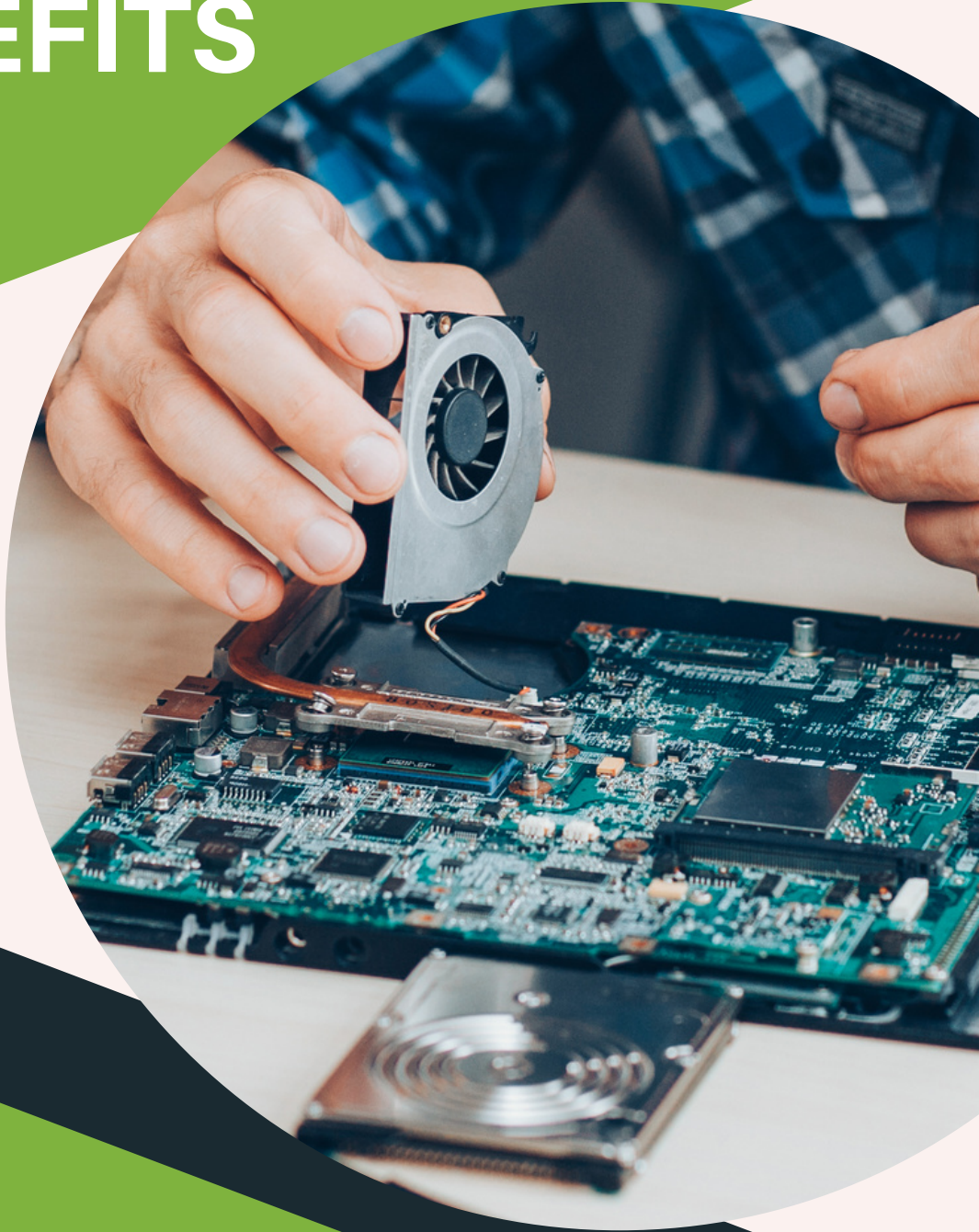


VALLEY TECHLOGIC **COMPUTER MAINTENANCE BENEFITS**



**111 Business Park Way,
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www.ValleyTechlogic.com

The Benefits of Routine Computer Maintenance

Through your Valley Techlogic Service Plan

At a glance

This report is a simple breakdown of the Valley Techlogic service plan items that involve routine device management. This is a small sample of the benefits a Valley Techlogic service plan can provide your business.

Bonus Benefits

The mantra "if it aint broke, don't fix it" does not apply to computer hardware. You may not be aware of the problem until a system fails catastrophically. Besides the benefits of increased security and efficiency you'll also gain:



78%

Of companies who perform routine maintenance say their devices lasted longer



3 TO 9X

As much money is spent on unplanned maintenance compared to planned maintenance, meaning our clients typically save money



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CHALLENGES



Many of our clients find it difficult to maintain the devices they've invested in so that they perform optimally for their employees. Items such as routine patching, hardware upgrades, or other routine maintenance can fall by the wayside and build in severity over time.

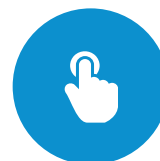
SOLUTIONS



Through our team of professionals we can provide maintenance benefits that will allow you to get the most out of your hardware investments. These teams include:



Quality Assurance



Professional Service



Account Management

BENEFITS



Benefits One

1

Patching and updating is maintained by our Quality Assurance Team, we make any patching occurs during times that will not disrupt your business.

2

Benefits Two

If during our routine patching and update maintenance a problem is discovered, the Professional Service Team will be alerted.

3

Benefits Three

If the problem can not be solved by the Professional Service Team, our Account Management Team will reach out to provide you with possible solutions including hardware procurement options.

Other Maintenance Benefits

In addition to the face value benefits mentioned above, you'll also receive these benefits:



QUALITY CONTROL

- All of your devices will be receiving the same treatment across the board.
- Patching on devices will be consistent and provided routinely.
- You'll be alerted sooner if a problem is happening with a device.



INVENTORY MANAGEMENT

- We will keep an inventory of all of your end points (laptops, desktops, tablets) as well as servers both on-premise and virtual.
- We will also keep an inventory of all of your Microsoft 365 users.
- Finally as part of inventory management, we can also keep track and manage your peripherals such as switches and routers.



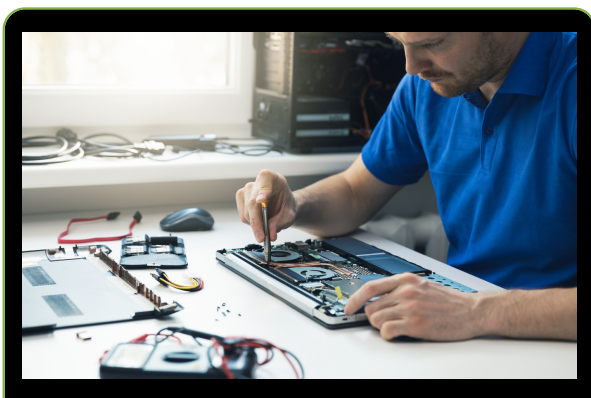
BACKUPS MAINTAINED

- Daily checking of your backups is an added benefit to a Valley Techlogic Plan.
- If a problem occurs with one of your backups it's discovered within 24 hours and remedied, meaning your data is more secure.
- We're also able to catch if more space is required to maintain current backups right away.



INCREASED COMPLIANCE

- Tracking devices and who they're used by is often a key component of many cyber security frameworks.
- It's also important to keep track of who uses what device and to wipe devices after an employee leaves.
- Lack of fast and stable wireless internet



INTERESTED IN LEARNING MORE?

Again, maintenance is a small portion of the overall picture of the benefits we provide to our clients. If you're interested in learning about this service benefit or the other ways we can assist your business, schedule a [consultation with us today](#).