

LOOKING FOR PROACTIVE SUPPORT?

8 WAYS WE APPROACH IT

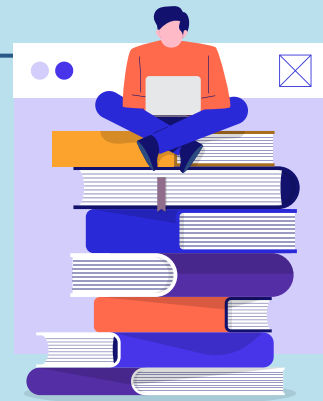


1) WE COME TO YOU WITH IDEAS

If we have an idea for improving your network, your productivity, your cybersecurity landscape and more, we bring it to your attention.

2) WE COME TO YOU WITH A PLAN

If, after hearing our plan it seems like something your business would like to proceed with, we come up with a POA (Plan of Action).

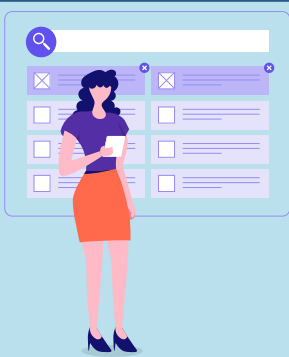


3) OUR TECHS MONITOR YOUR DEVICES AND NETWORK

Our technicians are always periodically monitoring our clients network status etc. and will often see a problem before you do.

4) WE OFFER MULTIPLE WAYS TO GET AHOLD OF US

As close to omnipresent as we attempt to be with your businesses technology, some things will just naturally fall outside of our ability to see it. So we offer you three separate ways to reach out to us if needed.

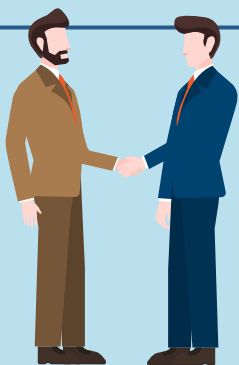


5) OUR DATA ENTRY SPECIALIST KEEPS TRACK

We have a data entry specialist whose sole job is to keep track of and document the progress we're making on service delivery goals.

6) SHE ALSO ALERTS THE TEAM DAILY

She also sends daily alerts to the team while performing her duties, and because she starts before the rest of the team that means they have a head start first thing.



7) OUR PRESIDENT IS AVAILABLE TO CHAT

Our President, Rory Reed, is also available to chat with you if needed to discuss technology plans or just to receive feedback.

8) YOUR FEEDBACK IS CRUCIAL

We also take your feedback into account when improving the way we approach things, especially to be more proactive in a way that makes sense for your specific business.

