

The Tech Chronicle

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Insider Tips to Make
Your Business Run
Faster, Easier, and
More Profitably

NEW CYBER SECURITY PROTECTION

Nearly every week you hear a news story about a cyber-attack on a large company. Maybe you think you'll never be targeted because you're a smaller company. Frankly, these crooks attack small businesses MORE than larger companies, simply because you're an easy target. Are you 100% sure that you have working anti-virus on every computer AND your server? Is every employee required to sign an Acceptable Use Policy and undergo continuing education?

If you're not sure if you're bulletproof, then you are a PRIME target for these cyber-attacks. Give us a call today at 817-835-0000!

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This monthly publication provided courtesy of Greg Zimmerle, CEO myIT.com

Our Mission:

"As a business owner, you don't have time to waste on technical issues. That's where we shine! Call us and put an end to your IT problems finally and forever!"



The Most Common Ways Hackers Access Your Network

You are under attack. Right now, cybercrime rings in China, Russia, and the Ukraine are hacking into small businesses like yours to steal credit cards, client information, and swindle money directly out of your bank account. Some are even being funded by their own government to attack American businesses, and half of all cyberattacks are aimed at small businesses. The National Cyber Security Alliance reports that one in five small businesses have been victims of cybercrime in the last year. It's critical that you protect yourself from the following 10 vulnerabilities.

1. Poorly trained employees are the biggest risk. It's common for an employee to infect an entire network by opening and clicking a phishing

email designed to look like legitimate correspondence from a trusted source. If they don't know how to spot infected emails or online scams, employees can easily compromise your entire network.

2. We strongly recommend an **acceptable use policy** that limits the websites employees can access with work devices as well as work material they access with personal devices. We can easily set up permissions that regulate which websites your employees access and what they do with company-owned devices, even granting certain users more freedom than others. You also need to detail what an employee can or cannot do with personal devices when taking work home.

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3. Weak passwords are bad news; passcodes should be at least eight characters long with both lower and uppercase letters and include symbols and at least one number. On a company cellphone, requiring a passcode makes stolen devices harder to compromise. Again, this can be enforced by your network administrator so employees don't get lazy and put your organization at risk.

4. If your **networks aren't patched**, new vulnerabilities (which are common in programs you already use, such as Microsoft Office) can be exploited by hackers. It's critical that you patch and update your systems frequently. If you're under a managed IT plan, this can be automated so you never miss an important update.

5. Are you **backed up in multiple places?** Aggressive ransomware attacks, where a hacker holds files for ransom until you pay a fee, can be foiled by backing up your data. You won't have to pay a crook to get them back. A good backup will also protect you against accidental deletion and natural disasters, and it should be automated.

6. One of the fastest ways cybercriminals access networks is by **duping employees to download malicious**

software by embedding it within downloadable files, games, or other innocent-looking apps. This can largely be prevented with a secure firewall and employee training and monitoring.

7. Not all firewalls are created equal. A firewall blocks everything you haven't specifically allowed to enter or leave your network. But all firewalls need monitoring and maintenance, just like all devices on your network, and a weak one does you little good. This, too, should be done by your IT person or company as part of their regular, routine maintenance.

8. Many hackers exploit your devices when you **connect to public Wi-Fi**, getting you to connect to their Wi-Fi instead of the legitimate public one. Always check with a store or restaurant employee to verify the name of the Wi-Fi they are providing. And never access financial or medical data or enter your credit card information when surfing public Wi-Fi.

9. It may be one of the oldest tricks in the book, but **phishing emails still work**. The goal is to get you to download a virus by clicking a link or getting you to enter your login information on a clone of a legitimate website.



10. In 2009, **social engineers** posed as Coca-Cola's CEO, persuading an executive to open an email with software that infiltrated the network. Social engineering is another old-school tactic, but, like phishing, it works well. Hackers pretend to be you, and people often fall for it.

If you are concerned about cybercriminals gaining access to your network, then call us to learn more about implementing a managed security plan for your business. You've spent a lifetime working hard to get where you are and have earned every penny and every client. Why risk losing it all? Get the facts and be certain your business, reputation, and data are protected.

Free Cyber Security Audit Will Reveal Where Your Computer Network Is Exposed and How to Protect Your Company Now



At no cost or obligation, our highly skilled team of IT pros will come to your office and conduct a comprehensive Cyber Security Audit to uncover loopholes in your company's IT security.

After the audit is done, we'll prepare a customized "Report Of Findings" that will reveal specific vulnerabilities and provide a Prioritized Action Plan for getting these security problems addressed fast. This report and action plan should be a real eye-opener for you since almost all of the businesses we've done this for discover they are completely exposed to various threats in a number of areas.

Claim Your FREE Copy Today at www.myIT.com/securityaudit or call 817-835-0000.

Cartoon of the Month



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without physical access or user action. The bug would have exploited Windows Defender, Microsoft's in-house antivirus software, and left anybody running Microsoft Windows vulnerable. Microsoft has since patched the bug. *Wired.com*

AMAZON MADE LANDLINE PHONES TRENDY AGAIN

They say that everything old is new again, and landlines are making an Amazon comeback thanks to the tech company's new **Echo Show system**. Similar to the existing home assistant Echo system, the Echo Show includes robust speakers, a camera, and a video touch screen to facilitate video calls with family and friends. Retailing for just north of \$200, the Echo Show might be the future of at-home phone calls, in addition to its other home-assistant functions. *TechCrunch.com*

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Are You in a State of Stuck? Here's How to Win the Battle Against Inertia

By Andy Bailey

Momentum is key to business growth. When you're moving forward and good things are happening, it can feel almost effortless. One action leads to the next, and you're achieving results at a rapid pace.

But what if you had a good run, and you're now feeling a little stuck? It could be that you're suffering from inertia. It's very real and can be very destructive. I work with businesses every day, and even the most seasoned leaders experience inertia from time to time.

The good news is that there's always a way out — it depends on you. The key is to get *moving*. Shake things up and make choices that force you out of your state of stuck.

Take these five steps to break through inertia and get your wheels rolling again:

1. Get specific about what you want to accomplish. What do you want to do, and what does success mean? In creating your goal, ask yourself, "What does that look like?" And be specific about your answer! Avoid using words like "less" or "more" — those terms mean nothing.

2. Plan it out. What steps are necessary to reach your goal? How will you ensure your success? Write it all out and indicate *when* you plan to complete each step. Set dates for completion and stick to them.

3. Ask what might get in your way. If you set a goal, but you don't think about potential obstacles, you're setting yourself up for failure. For example, if you

want to go to the gym three times a week at 5 a.m., but haven't considered that you may be needed at home to help with child care, you're probably not going to the gym. Get real about any hurdles that might get in the way of achieving your goal, so you can work around those circumstances and find your best path to success.

4. Make yourself accountable. It can be easy to tell yourself that you're going to do something, but if you make your intentions public, it's much tougher to make excuses and abandon your commitments.

5. Do it now! There's no time to waste and there's a lot of power in the present moment. No matter how small the first step is, make every effort to take it *immediately*. Demonstrate to yourself and others that you're committed to the process and you're ready to move forward. In the words of Lao Tzu, "The journey of a thousand miles begins with one step." Take that step as soon as you can.

I'm a big Yoda fan, and I quote him a lot. Here's my favorite line of his: "There is no try ... only do." Trying won't get you anywhere. Set your goal, figure out how to meet it, and really do it. Anything else will stop your momentum in its tracks and lead to inertia (or the Dark Side, as Yoda might put it).

Everything you've dreamed of for your life and for your business is possible. Take these five steps. Put in the time and effort to push past your inertia. The finish line is just around the corner.



As the founder of Petra Coach, Andy Bailey can cut through organizational BS faster than a hot knife through butter, showing organizations the logjams thwarting their success and coaching them past the excuses we all use to avoid doing what needs to be done. Andy learned how to build great organizations by building a great business, which he started in college. It then grew into an Inc. 500 multimillion-dollar national company that he successfully sold and exited.



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Is Your Coffee Maker or Thermostat a Security Threat?

Internet-connected devices, including coffee makers and thermostats, are slated to hit 20 billion in number by 2020. That makes them ripe for hacking, as we saw last November with DDOS attacks that targeted smart devices in addition to regular laptops and computers. Standard security measures apply, including strong passwords and from-home use policies. Get

your IT people trained on smart device security, and only use those devices if totally necessary. *SmallBusinessComputing.com*

**PHONE POWER COMPANIES ARE HERE
TO PREVENT YOU FROM EVER LETTING
YOUR BATTERY DIE**

Phone charging on the fly is a growing market in China, and one company, Anker, is trying out its platform in Seattle. Power-bank sharing is the way of the future, or so Anker believes, anyway. Whether people will pay \$1.99/day so they don't have to bring a charger with them remains to be seen. *Mashable.com*

**A VICIOUS MICROSOFT BUG
LEFT A BILLION PCS EXPOSED**

Speaking of which, thank goodness security researches in May found the exec bug in Windows that could have been used by hackers to gain entry

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