

## ScanForce Solution Consultant (Sage 100)

ScanForce is the fastest, most powerful, and most reliable bar code solution for Sage 100. We offer warehouse management and mobile sales solutions that operate on the latest and greatest hardware running iOS, Android, and Windows. However, our solution and our company is built on offering practical solutions, not just technology for the sake of technology.

We are a company of optimistic, respectful, and cheerful people. We care deeply about our customers, our products, and our team. We learn and grow together, and we have a good time doing what we're best at – helping our customers achieve their automation needs, and making the customer experience the best it can be. You will be an integral part of this process by providing solution consulting, training, and on-going support.

### What You'll Do

- Help customers succeed by consulting on warehousing and operational topics.
- Perform software and solution training.
- Provide help desk support for optimal customer experience.
- Create informative software and process documentation.
- Test custom enhancements and new version releases.
- Provide insight and feedback for future software features.
- Occasionally travel to customer locations for onsite consulting.
- Hand-deliver happiness to customers, one call at a time.

### About You

- You have in-depth experience with Sage 100 and knowledge on implementing, training, and providing support.
- You have extensive knowledge of operational warehousing concepts.
- You love teaching people. You are known as the person who will always lend a hand and has infinite patience.
- You thrive in fast paced, high-pressured environments while working in a team.
- You have an analytical mind and familiarity with SQL statements or other logic queries.
- You can communicate complex concepts in a clear and professional manner.
- You are obsessively customer-focused.
- You are a quick learner and relentlessly inquisitive.

We are small business with hundreds of customers that are passionate about how our solutions have helped them and the customer experience that we have provided along the way. We look forward to having you on the team for this full-time position with the option of working remotely as we grow and continue to achieve our goals.