

### "UNLOCKING ICT" Liberalization of Services: Thailand Experience"

July 2, 2013 Centara Grand Hotel, Bangkok

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#### **Presentation Outline**

- 1. Role of Service Sector in the Thai Economy
- 2. Opportunities
- 3. Challenges
- 4. Conclusions & Recommendations



# 1. Role ofServiceSector





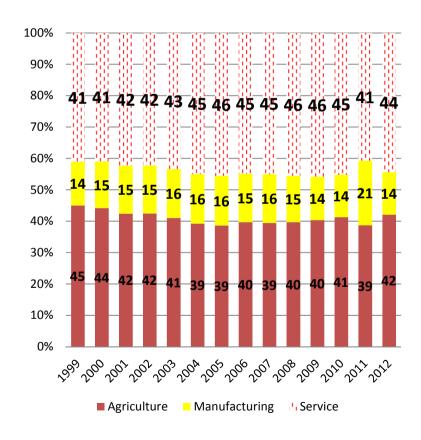
#### **Growth Prospects of the Thai Economy**

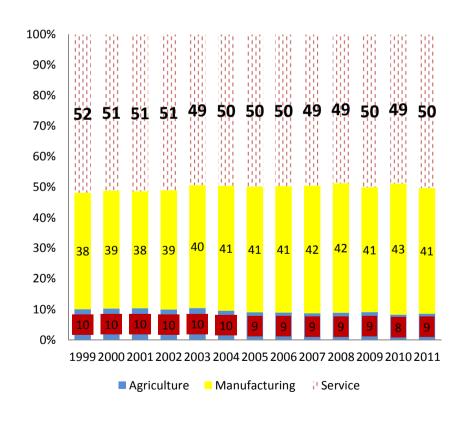
- Thailand needs to break away from the "Middle Income Trap"
- 2. TDRI's assessment of the impact of the minimum wage increase to 300 baht nationwide reveals that GDP growth can remain positive if labour productivity increases 8.4 %.
- 3. Bank of Thailand's assessment shows the Thai labour productivity needs to increase from 4% to 8% to compensate for the wage hike.

## Thailand cannot break away from the middle income trap without a reform of the service sector

44% of labour force is employed in the service sector

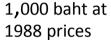
Half of GDP is contributed by the service sector

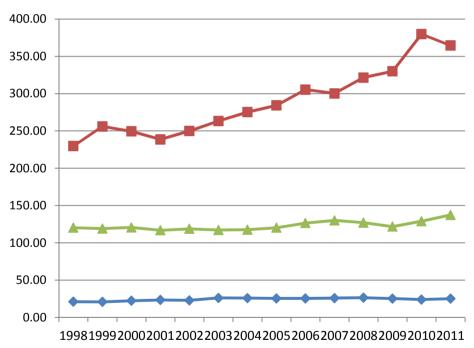


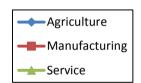


Source: National Income Account, NESDB

## abour productivity in the service sector is stagnant and well below that in the manufacturing sector

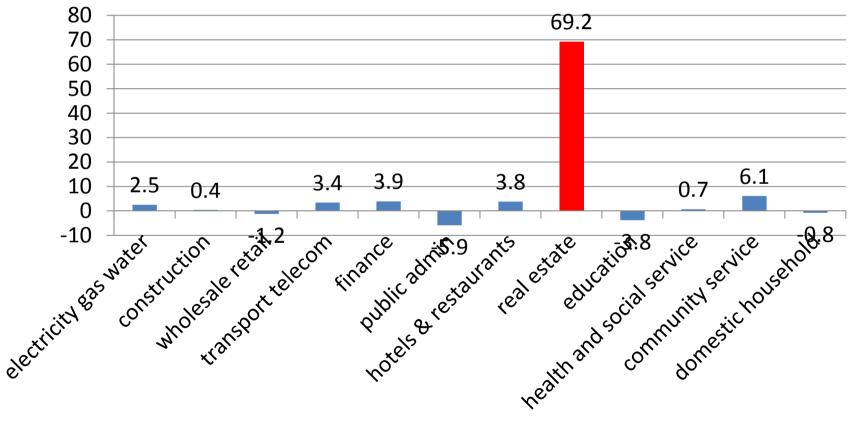






#### Labor productivity growth by sector (2007-11)

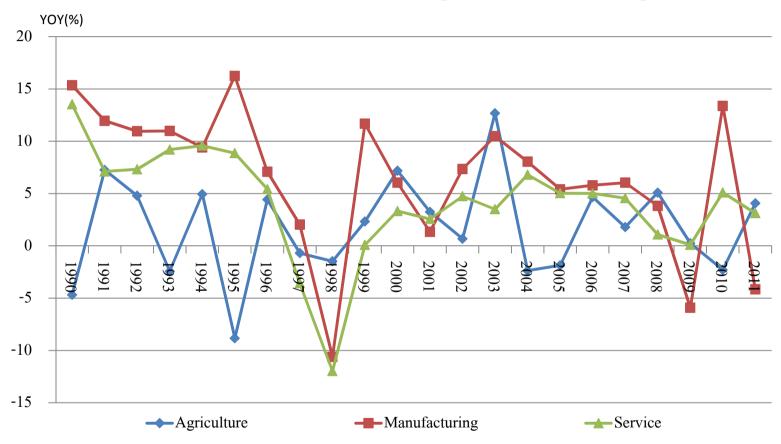




Source: NESDB



#### Service sector "drags" economic growth



Source: NESDB



#### **Conclusions**

- 1. Low labour productivity in the service sector can be attributed to the foreign equity share cap at 49% in the service sector and domestic rules and regulations that serve to entrench market power of incumbent operators.
- 2. Low growth and labour productivity in the service sector leads to (1) low wage (2) high costs, low quality and less advanced services, which undermine the competitiveness of the export-oriented manufacturing sector.

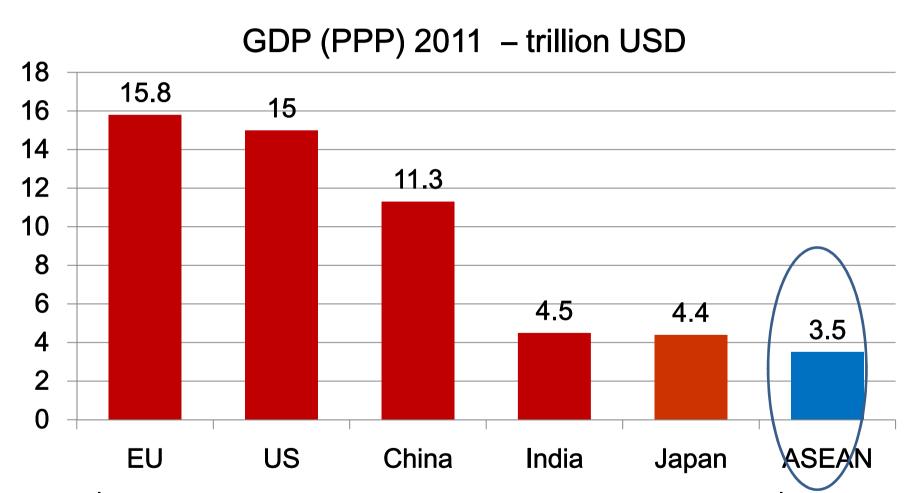


## 2. Opportunities





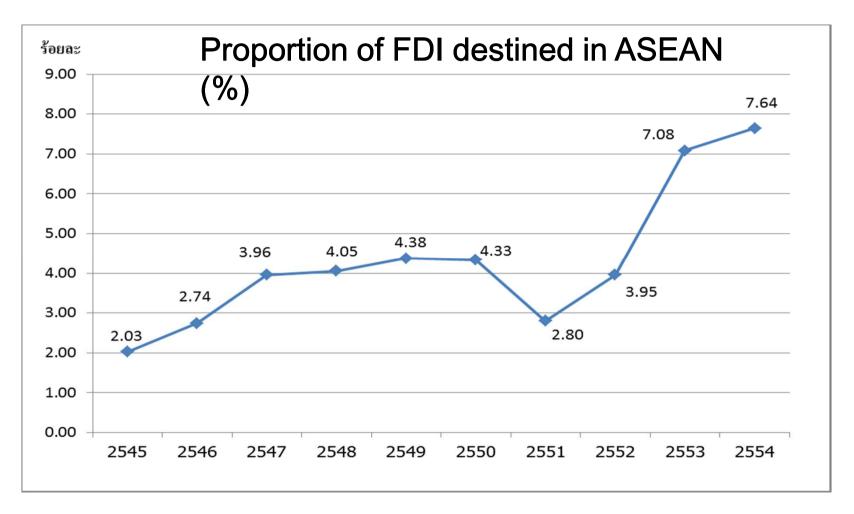
#### **ASEAN** Economy ranks 6<sup>th</sup> in terms of size



แหล่งที่มา : World Bank database สามารถดาวน์โหลดได้ที่ database.worldbank.org



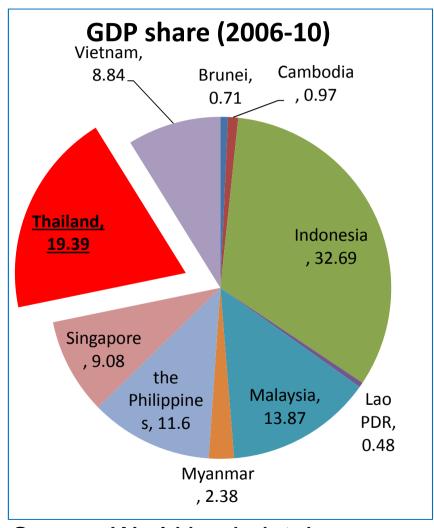
#### ASEAN is becoming an increasingly important FDI destination

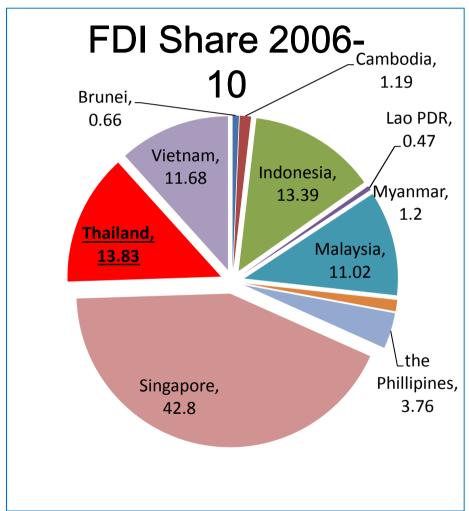


Source: World Investment Report 2012.



#### Thailand's FDI share is below her GDP share





Source: World bank database

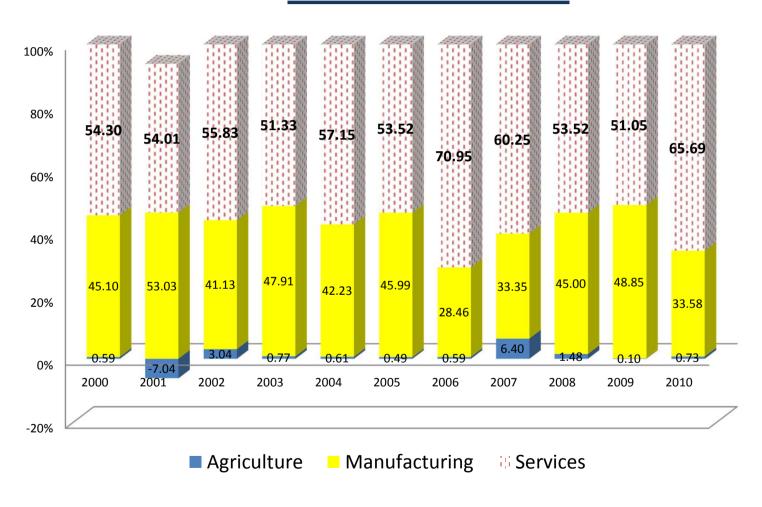
Source: ASEAN Investment Report 2011

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#### FDI into ASEAN flows mainly into the

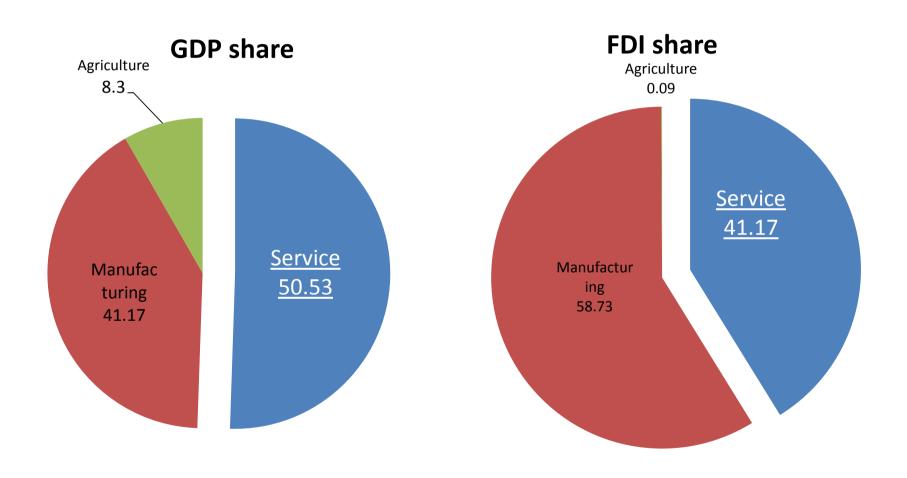
#### service sector



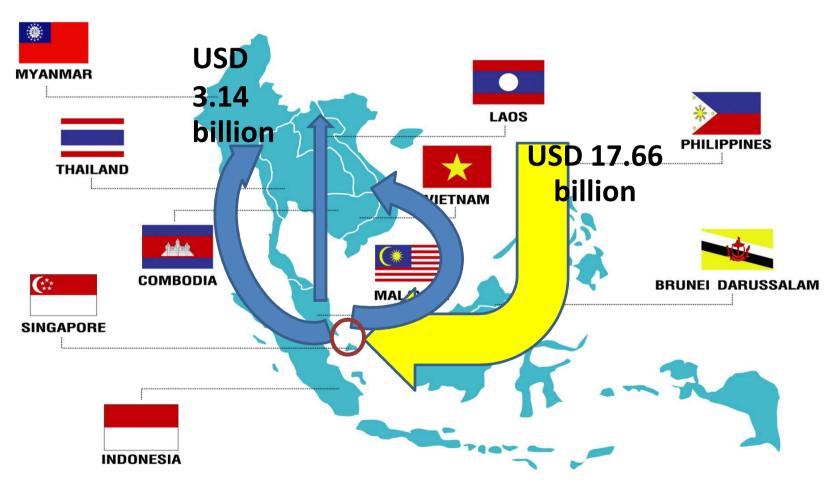
Source: ASEAN Investment Report 2011.



## FDI into Thailand is heavily concentrated in manufacturing



#### Singapore is the "ASEAN Gate Keeper"



แหล่งที่มา: ASEAN Investment Report 2011. (AVERAGE FDI FLOW DURING 2000-2009)

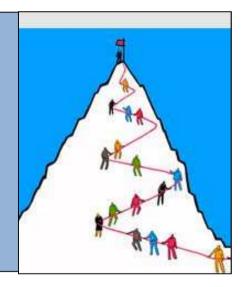


#### **Observations**

- Since Thailand has a relatively restrictive FDI regime, foreign capitals flow through Singapore
- In future when AEC is realized, Thailand stands to receive only "second hand FDI" from Singapore.



#### 3. Challenges



#### How to increase service sector productivity?

- 1. Relax FDI restrictions to promote much needed transfer of technology into the service sector.
- 2. Revise domestic sectoral regulations that harm competition
- 3. Revise rules and regulations that discourage FDI.



#### 3.1 How to liberalize?

- 1. Thailand needs a "Roadmap" for service liberalization
- 2. The Foreign Business Act 1999 needs to be amended by
  - (1) changing the list 3 from positive list to negative list
  - (2) identify sectors that warrants protection based on benefits to the economy and not to the specific industry
- 3. Take steps to liberalize the following sectors:
- Services supporting the manufacturing (finance and banking, insurance, transport, telecommunication and energy)
- Services that are monopolistic or oligopolistic

#### Liberalization Goals under AEC (mode 3)

Sectors	Targets
Priority Sectors:	51% - 2008
e-ASEAN,	70% - 2010
Healthcare and	
tourism services	
Logistics	51% - 2010
	70% - 2013
Construction	51% - 2010
	70% - 2015
Other services	51% - 2010
	70% - 2015

## The scheduling of liberalisation commitments in each round shall be accorded with the following flexibilities:

- Possibility of catching up in the next round if a Member Country is not able to meet the parameters of commitments set for the previous round;
- Allowing for substituting sub-sectors that have been agreed to be liberalised in a round but for which a Member Country is not able to make commitments with subsectors outside the agreed sub-sectors; and
- Liberalisation through the ASEAN Minus X formula.



#### **AFAS 7th Package (2009) - 1**

Subsectors		AEC		AFAS7					
		Target	Year	Thailand	Malaysia	Singapor	Philippines	Indonesia	Brunei
						е			
E-ASEAN	Mobile telephone	51%	2008	49%	51%	73.99%	40%	49%	Domestic
		70%	2010						regulation
	Online information	51%	2008	49%	51%	100%	40%	51%	No
		70%	2010						commitment
	Consultancy	51%	2008	100%	100%	100%	40%	Joint	Domestic
		70%	2010					operation	regulation
Healthcare	Hospital services	51%	2008	49%	51%	51%	40%	49%	Domestic
		70%	2010						regulation
	Medical and dental	51%	2008	49%	51%	100%	No	49%	No
	services	70%	2010				commitm		commitment
							ent		



#### **AFAS 7th Package (2009) - 2**

Subsectors		AEC		AFAS7					
		Target	Year	Thailand	Malaysia	Singapore	Philippines	Indonesia	Brunei
Tourism	Hotel lodging	51% 70%	2008 2010	49%	51%	100%	40%	100%	Joint venture with local co. only
	Meal serving	51% 70%	2008 2010	49%	51%	100%	40%	51%	No commitment
	Travel agency/ tour operator	51% 70%	2008 2010	49%	51%	100%	60%	49%	No commitment
Logistics	Storage and warehouse	51%	2010	49%	49%	100%	100%	49%	49%
	Maritime cargo handling	51%	2010	49%	49%	100%	100%	60%	49%
	Freight transportation	51%	2010	49%	49%	100%	40%	49%	49%



#### Thailand's 8<sup>th</sup> Package (August 2012) -

#### examples

#### **Telecom**

- Telex Telegraph and Facsimile
- Telecom Management consultant

#### **Tourism**

- บริ
- 6 star hotel
- Tourist Information (excluding accommodation and flight reservation)

70% equity

#### Health

Private hospital

- Veterinary service
- Rehabilitation

#### **Logistics**

- Transportation of frozen goods, gas and containers
- Customs service
- Freight shipping
- Storage and warehousing for sea transport -freight reloading

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#### Services targeted to be liberalized

service	Number of	Name of operator	Market share		
	operators				
Energy					
Purchasing and sales of gas	1	PTT.	100		
Import of LPG	1	PTT.	100		
Gas transportation	1	PTT.	100		
Gas distribution	3	PTT.	100 (including		
			subsidiaries)		
Energy					
<b>Electricity Generation</b>	5	EGAT	82 (including		
			subsidiaries)		
Purchasing and sales of	1	EGAT	100		
electricity					
High voltage electricity	1	EGAT	100		
transmission					
	Telec	com			
Satellite	1	บมจ. ไทยคม	100 25		

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#### 3.2 Reform at the sectoral level

#### Telecom

- Abolish the Foreign
   Dominance regulation
   announced by the NBTC in
   2012
- Establish rules to promote fair use of telecom network such as fair IC charges, roaming and infrastructure sharing rules

Energy

Third party access to gas pipeline and electricity grid networks



#### 3.2 Reform at the sectoral level (2)

#### Banking

- Abolish "ceilings" for all banking service fess established by the Bank of Thailand
- Lift restriction on the number of branches imposed on foreign banks.



#### 3.3 Revise rules that discourage FDI

- Lift the 4 to 1 rule governing the hiring of foreign nationals
- Relax restrictions on certain professionals such as lawyers or engineers
- Shift investment incentive rules from Lintensive manufacturing-based to skillintensive service-based industries.



## 4. Conclusion & Recommendations

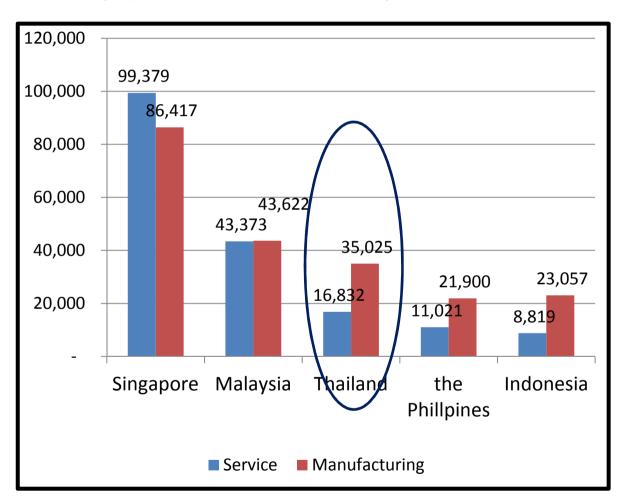




#### Labour productivity in manufacturing and services

(\$ per person per annum)

The Thai
economic
structure mimics
that of relatively
less developed
countries





### Service sector reform will help Thailand escape middle income trap ...

Attract foreign K & technology + dissolve monopolies and oligopolies **Capital & Technology** help boost labour productivity Wage of roughly 20 million workers improve Services become more efficient **Manufacturing sector** regains competitiveness



#### Thank you very much !!!

