Case Study

HEDIS Supplemental Data Clearinghouse

MXO developed a HEDIS Supplemental Data Clearinghouse that allows providers to submit the data in any format that their system can export, ranging from traditional flat-files to XML files.

Healthcare insurers must collect Healthcare Effectiveness Data and Information Set (HEDIS) measure data from provider organizations in order to maintain compliance with government and NCQA standards. HEDIS is a comprehensive set of standardized performance measures designed to provide information about how an insurance company performs so that buys can have a reliable point of comparison between insurance companies.

This HEDIS supplemental data is essentially care information that is stored in healthcare provider Electronic Medical Record (EMR) systems. These providers must submit this information to a wide range of insurers so that the insurers can send this data to auditing systems such as QSI.

The data coming from these provider systems is in a wide range of formats. In order to alleviate the burden of requiring provider organizations to translate their export data to a specific format, MXOtech developed a HEDIS Supplemental Data Clearinghouse that allows providers to submit the data in any format that their system can export, ranging from traditional flat-files to XML files.

When the providers submit the data to the MXOtech HEDIS Supplemental Data Clearinghouse, the file is then translated into a standard supplemental data file. Business rules are then applied to ensure that required data is present. Next, a nightly report is issued to provider organizations to specify which records were accepted and which records did not contain required fields. Finally, this data is aggregated and sent to the insurer in the format they require on the frequency they require. This flexibility eases the burden on provider organizations and ensures that the insurer gets the data they need in the format they require.