

## Infrastructure Engineer

### Full-Time position located at MXOtech in Chicago, IL

Welcome to MXOtech! We are a women-owned IT Managed Services company here in Chicago. Our culture and Chicago's most loved clients are what sets us apart and allow us to continue our success. We are looking for another Infrastructure Engineer to contribute to our IT Projects Team. If you love working with clients, being valued, challenged technically, and respected for your talents, please apply. We need you!

#### Overall responsibility:

Working with other highly skilled Engineers and customers throughout the Chicagoland area setting up networks, cloud environments, servers, and switches. This is performed at our office or at client sites making sure they have the right solution to run their business.

#### Primary Duties and Responsibilities:

- Design, implementation, and support for:
- Network Switching including but not limited to trunking, VLAN's, Spanning Tree Protocol, stacking, fiber interconnects, Subnetting
- Understanding and configuration of Cisco Meraki, Aruba, and Watchguard devices, including troubleshooting utilizing the dashboard to analyze what is happening and troubleshoot accurately
- Understand, support and implement virtualization technologies: VMware and Microsoft Hyperv.
- Understand, support and Implement Microsoft server technologies and correlated service technologies, SMTP, IIS, File and storage, DHCP, DNS, AD.
- Standard security technologies such as multi-factor authentication, endpoint encryption, spam filtering, Webroot DNS.
- Customer premise and cloud solutions especially Azure, Nerdio, WVD, and AWS, using technologies that meet customer requirements respectively
- Ability to improve customer service, value, and satisfaction

#### Qualifications:

- Preferred professional IT certifications, such as: CCNP, CCNA, CompTIA N+, Meraki CCMP, VMware VCP, Security +, MCSA, CWNA, Azure Administrator, Azure Solutions Architect
- Minimum 3 years of experience in a similar role
- Self-motivated with the ability to work in a fast-moving environment

#### Perks:

- We offer healthcare (Aetna), dental, and vision benefits DAY NUMBER ONE of employment. No need to wait for benefits to kick in. We have a great 401K with a company match, career path training, employee outings, lunches, events, awards, transparency with monthly company meetings. MXO covers 100% for the employee level on HDHP 5000 Plus plan, long-term disability, and an Employee Assistance Program (EAP) as well as a wellness program through Aetna (Attain).
- A wonderful co-ed leadership team who cares about their staff, great co-workers, and we are in the process of building out a brand new office near the West Loop with a modern tech feel, gym, meditation space, IT lab, training room, and much more.

Visit <https://www.mxotech.com/about-us/careers/> for more information

Job Type: Full-time

Pay: \$80,000.00 - \$100,000.00 per year