

## Senior IT Project Engineer

### **Full-Time position located at MXOtech in Chicago, IL**

Our IT Managed Services Provider (MSP) division focuses on outsourced technology services for SMB customers through Technology Infrastructure Management, Help Desk Support, Security, IT Projects and Strategy. We're a growing boutique firm located in the West Loop looking for a Senior IT Project Engineer.

### **Overall responsibility:**

Our infrastructure and cloud practice is seeking a Senior Technical Consultant with broad experience in Active Directory, Server Virtualization, Cloud Platforms, network design, architecture engineering, and security.

This position requires a candidate with strong business acumen along with technical depth to assist with architecture, implementation, and migrations for small- and mid-sized companies.

### **Primary Duties and Responsibilities:**

- Working directly with clients and MXOtech project teams to implement technology that supports critical business infrastructure
- Performing assessments of existing client network infrastructures and organizing findings to create recommendations for C-level executives
- Working with clients to develop strategies around systems, networking, security and the cloud
- Interacting with key decision makers internally and at our clients to plan and drive projects
- Developing detailed designs in the following areas: on-premise infrastructure (LAN, WAN, Data Center), cloud infrastructure (Azure, AWS), and network security (firewalls, IDS/IPS)
- Hands-on engineering and configuration of highly available infrastructures and critical line-of-business applications for MXOtech's customer base

### **Required Qualifications:**

- Minimum three years' experience in IT consulting or working with business leadership with a demonstrated ability to think strategically about business, product and technical challenges
- Minimum five years' experience in the design, planning, and execution of IT infrastructure projects

- Hands-on experience with the following: Active Directory, Windows Server, Virtualization (VMware, Hyper-V), Cloud Platforms (Azure, AWS), multi-factor authentication in Microsoft 365 environments,
- A broad range of IT experience across systems, networking, security, and line-of-business applications
- Proven experience designing and implementing infrastructure solutions both on-premise and in the cloud
- Professional technical certification from one or more of the following vendors: Microsoft, Cisco, Meraki, VMware, AWS
- Experience with IT compliance and risk management (e.g., security, privacy, data loss prevention, HIPAA, PCI, etc.)
- Highly customer-focused, with an ability to understand and manage customer expectations
- Proven track record of success in identifying customer needs and implementing long-term solutions
- Ability to build rapport and trust with customers and internal stakeholders on all technical levels
- A thorough understanding of security best practices
- Strong project management skills and the ability to drive projects through to completion
- Professional written and verbal communication skills
- Must be able to legally work in the US without limitation

**Preferred Qualifications:**

- Experience leading or managing highly technical, customer-facing teams
- A proven ability to mentor and coach team members

**Skills:**

- Must be highly organized
- Must have a sense of urgency
- Tech Savvy
- Detailed Oriented

**Physical demands:**

- Ability to periodically stand or walk
- Ability to bend, squat, climb stairs and lift periodically
- Ability to lift up to 50 pounds occasionally

**Perks:**

- Healthcare coverage through Aetna with a free plan option
- Dental, vision and tax-savings health and commuter benefits
- 401k retirement planning opportunities, Divvy bike passes, cutting-edge training opportunities, company lunches and breakfasts, team awards, special company events and celebrations housed within a modern, cozy, work environment.

Visit <https://www.mxotech.com/about-us/careers/> for more information and apply to [jobs@mxotech.com](mailto:jobs@mxotech.com).