



CASE STUDY

All-Tech Decorating Job Information Center



Prior to building the platform, ATD engaged in a Business Process Improvement Assessment from MXOtech to better understand their challenges and needs.

"The BPI assessment was a low-risk investment that turned out to yield high rewards for our company. We discovered that there were a lot of inefficiencies and wasted time.

The ATD Information Center platform ended up saving us at least \$330,000 in manual staff time in a 3-year period."

Donald Steadman, All-Tech Decorating

THE PROBLEM

All-Tech Decorating (ATD) is a union painting contractor located in Romeoville, Illinois. They specialize in commercial, industrial, residential painting and specialty coating applications. ATD came to MXOtech in need of a platform to centrally manage their jobs from start to finish, including the bidding process, budget creation, work orders, purchase orders, overtime authorization, daily safety training and safety reports, and union notification.

Historically, ATD performed all of these steps manually. They would create spreadsheets with job information and email them back and forth between project managers. They would create bids and update the bid data manually in Excel, and perform other manual work of the job process. Their systems did not talk to each other or exchange information. Every aspect of job management took more time than it should.

Preparing and submitting bids for new jobs were taking their staff an average of two weeks to get bids out the door. Time and resources for current jobs were not being tracked or managed efficiently.

THE SOLUTION

MXOtech built a centralized information hub, named the ATD Information Center, that integrates data from multiple locations, like their accounting and take-off systems, and houses it all in one place for easy access. It pulls bid data and pushes job cost data, purchasing, work orders, union information, and more.

The new platform also enables ATD staff to easily create their own custom forms tailored to every aspect of the job, such as boom-lift requests, work order requests, and authorization forms. The platform is so easy to use that non-technical employees are able to build the forms on their own without the need of a programmer. Some of the key features of the form include:

- Customizable form fields, dropdown menus, check boxes, and more;
- Customizable email templates;
- Downloadable data into PDF format;
- Linking of forms; and
- Auto-population fields

The integration for this platform was built in such a way that should ATD need to replace a system, like their accounting system, no other system will be compromised because the information center abstracts the accounting function away from other systems.

THE RESULT

- Reduction in bid preparation time down from two weeks to just two days
- Savings of over \$300,000 in manual staff time
- Increase in bid production, resulting in more job wins





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