

Project Manager with Healthcare IT Exp.

Full-Time position located at MXOtech in Chicago, IL

MXOtech is a technology consulting firm with a focus on custom software development and outsourced IT Managed Services. Our custom software development division specializes in the healthcare industry providing customers with custom healthcare driven web applications and portal development, business intelligence and data/system integrations. We're a growing boutique firm located in the West Loop looking for a Project Manager with Healthcare IT Exp.

Overall responsibility: MXOtech is looking for an Agile (specifically Scrum, though additional experience with other frameworks is a plus) Project Manager experienced in leading application development and consulting teams. Such an individual should be well-written, well-spoken, and organized. This person must have a track record of helping teams break down big projects into vertical slices of business value, understand how to help teams size work, track velocity, predict runway, and clear impediments. This individual must have demonstrated skills at coaching and leading teams. We are looking for a strong PM with experience in healthcare IT.

Additionally, MXOtech project managers serve as a proxy-product owner for our clients. They are responsible for understanding the ROI, business case, and requirements for our healthcare customers. In this product-owner-by-proxy paradigm, the project manager assumes this role for the project team.

Primary Duties and Responsibilities:

- Becoming single Point of Contact for all assigned healthcare projects with responsibility for project deliverables and quality
- Requirements gathering and project backlog management
- Project planning and tasking
- Managing the statement of work as well as other project issues, risks, and changes
- Managing key customer relationships at all levels, including executive and senior management
- Managing project schedule, resources, communication, and margins
- Facilitating the progress of the implementations to ensure that timelines and customer goals are achieved
- Working with customers to prepare them for the operational ownership of their new solution

- Develop project management processes to continually reduce cost, increase quality and develop more effective methods of communication

Skills/Requirements:

- Passion for leading and coaching project teams to deliver successful outcomes
- Experience communicating with customers/managing customer relationships within the healthcare space understanding the healthcare industry and language
- Strong organizational skills to manage and monitor multiple simultaneous projects
- Excellent interpersonal skills, ability to work with diverse personality types
- Understands how to drive projects from a business functionality perspective
- Understands how to slice development projects vertically (functionality) versus horizontally (tech layers, such as a database)
- Understands the basic concept of test-driven-development
- Understands the basic concept of continuous integration / continuous delivery
- Strong facilitation and coaching capabilities
- Experience with business applications and familiarity with the application development lifecycle
- Proven track record of successful projects
- Excellent analytical skills and ability to learn quickly
- High motivation and desire to grow the client relationships and exceed project expectations
- Passion for excellence and process improvement
- Experience in meeting with clients and prospects performing presentations and leading meetings with decision makers.
- **Five + years of experience managing successful project implementations**
- **Five + years of experience with Scrum**
- Undergraduate degree from an accredited university preferred

Perks:

- Three different BCBSIL health plans, dental, vision and tax-savings health and commuter benefits
- 401k retirement planning opportunities, Divvy bike passes, cutting-edge training opportunities, company lunches and breakfasts, team awards, special company events and celebrations housed within a modern, cozy, work environment.

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