

Quality Assurance Analyst

Full Time position located at MXOtech in Chicago, IL

ROLE CAPACITY: 100% Technical, travel to client sites will needed from time to time

A fast growing, high paced Chicago based IT Managed Services and Software Development Company located in the West Loop is seeking a dynamic Quality Assurance Analyst who will work closely with our healthcare application development team. Ideal candidates will have 3+ years of experience analyzing requirements, creating test plans, creating automated tests, and working with CI/CD frameworks like Jenkins, Hudson, or Cruise Control.

You must also be a highly organized, detail oriented, customer service and technology focused individual with a positive attitude. We hire only high energetic, positive, team players that love being challenged and are always looking to grow. This person must represent our core values and deliver high-level client support as well as contribute in a big way to our team camaraderie and spirit.

Do you get great satisfaction from contributing to the overall success of the company? Do you enjoy using technology to automate processes? Do you work well under pressure and always show up with a positive attitude? **Then please submit your resume to jobs@mxotech.com and a short summary on why you fit this description.**

We are selective, so we care more about finding the right person than rushing to hire just anyone. We offer an inviting work environment with health benefits, paid time off, and more.

Our unique company benefits include; great healthcare and dental plan options with BCBSIL, Simple IRA and 401k retirement planning opportunities, tax-saving commuter benefits, Divvy bike passes, cutting-edge training opportunities, company lunches and breakfasts, team awards, special company events and celebrations, all in all a modern, cozy, on the edge of the loop type of work environment!

Project Duties and Responsibilities:

- Assess and decompose requirements to create test cases.
- Develop clear and easy to follow test cases to measure software quality and compliance to business requirements and application design.
- Properly document testing issues to aid others in the quick and efficient remediation of the issue.

- Create and manage test data as needed.
- Create and manage automated acceptance tests using testing frameworks like Selenium.
- Execute created test plans and report results
- Review automated unit tests and work with developers to resolve issues
- Support user acceptance testing as necessary.
- Become a Subject Matter Expert (SME) by developing deep application and business knowledge.

Additional Duties and Responsibilities:

- Ability to work in a team and communicate effectively
- Periodic Ad-hoc data loads
- Occasional end-user support as a backup to the main support person
- Responsible for staying up-to-date with the latest QA testing tools and practices
- Understand project management
- Improve customer service, value, and satisfaction

Knowledge, Skills, and/or Abilities Required: To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Strong understanding of quality principles and practices and structured testing methodology. Experience conducting testing within different development methodologies specifically Agile.
- Has an automate-first mentality in regards to test cases.
- Solid experience with Test Management Tools and Issue Tracking Tools (e.g. MS VSTS/Test Manager, etc.).
- Experience writing and executing SQL scripts for the purpose of locating, creating or manipulating test data.
- Proven ability to write and execute detailed test scripts.
- Familiarity with API testing (SOAP and/or REST) and tools (e.g. SOAP UI).
- Experience with CI/CD pipeline tools (e.g. Jenkins).
- Experience with automated web application testing tools (e.g. Selenium).
- Excellent oral and written communications skills, including the ability to communicate effectively with the project team, other application teams and clients is required.

- Possess a high-energy level, a strong sense of urgency, be self-motivated and work extremely well under pressure.
- Strong organization, time management skills and attention to detail.
- Dedication to enhance knowledge and skills through research and experimentation, in-house and external classes
- Solid experience with Microsoft personal productivity tools (Excel, Word).

The candidates must possess excellent customer service, project planning, problem solving, goal setting, quality and time management. Undergraduate degree from a four-year college preferred. At least three years of relevant work experience with a track record of working on small business networking and server projects.

Personal Characteristics:

The candidate must follow instructions well, but also be able to take the initiative. Must have excellent customer service skills and manage time well working with multiple clients at the same time. Should be able to multi-task, prioritize and meet tight deadlines. Should be fair, flexible, VERY detail oriented, get along well with others, and be a good listener. Must be punctual, reliable, and take good notes. Previous consulting experience is desired.

We look forward to hearing from you!

Questions for Indeed and key words for LinkedIn.

- 1.) Do you have experience with CI/CD pipeline tools (e.g. Jenkins, Hudson, Cruise Control)?
- 2.) Do you have experience with automated web application testing tools (e.g. Selenium)?
- 3.) Do you have experience performing data analysis of data in SQL Server databases?
- 4.) Do you have experience creating test plans?
- 5.) Do you have experience working with and executing unit tests in Visual Studio?