



CASE STUDY

Migrating A Candy Company's Email Services to the Cloud with Office365



MXOtech helped this Chicago-based candy company increase security, accessibility, and communication.

Background

Arway Confections, a Chicago-based candy manufacturing and distribution company, hired MXOtech to upgrade its dated and unreliable Email system. The growing company needed a more robust and secure system, out of office Email access, and enhanced communication among users.

The Approach

MXOtech analyzed the company's needs and considered a range of options, including installing Microsoft Exchange in-house and pursuing a Cloud solution. After visiting the company's offices and talking with management and users, we strongly recommended Office 365, an affordable and reliable Cloud solution that would fit perfectly with this company's needs and budget. Especially in this option's favor was the Microsoft guarantee of 99.9 % uptime, allowing employees to be more productive by eliminating system down time.

Our client's Email was migrated to the Cloud to ensure their data is safe and secure. Their Microsoft Office suite was upgraded to 2010 so that they could take full advantage of the complete features of Microsoft Exchange. Each of their mobile devices was also configured to sync with Microsoft Exchange in the Cloud.

Results

Migration to the Cloud and upgrading to Microsoft Exchange provides this company with significant time and productivity advantages.

- End users are now synchronized between the Email client, smart phones, and the Cloud.
- The company is taking advantage of Microsoft Lync to communicate with other co-workers in the office.
- End users have been receiving less Email spam thanks to Microsoft Forefront
- Office 365 is backed up and monitored 24x7 by Microsoft.
- End users continue to have access to their Email during power outages or Internet outages.

Technology

- Office 365 includes Microsoft Exchange, Forefront Online, Lync, and SharePoint.
- Microsoft Office 2010