



Your
IT Roadmap
made easy

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In the **6-Step IT Roadmap for Midsized Companies**, we highlight 6 keys to streamlining your IT department for improved efficiency, fewer problems, and generating more strategic input from your team.

1. Implement a service ticketing system
2. Clearly document process and response expectations
3. Create a team coordinator role
4. Invest in the right automation tools
5. Be clear about your IT team's role
6. Explore Managed IT or Co-Managed IT options

Not ready to do it alone?

That's ok. You certainly don't have to take it all on at once, and you certainly don't have to do it all yourself. In fact, enlisting help with your IT usually results in less cost and better outcomes than managing it all yourself.

How InhouseCIO can help you along the road

When companies are looking for Managed IT or Co-Managed IT services, we encourage them to look for experienced providers that can support all the stops along the IT Roadmap. That's how we do things at InhouseCIO.

Managed or Co-Managed IT Services

- Choose the monthly plan that fits your organization
- Unlimited support with an assigned team and assigned coordinator
- Fixed monthly fees for predictable IT budgets
- Includes all the priorities in the IT Roadmap
- Comprehensive cloud services available

InhouseCIO transforms IT function and budget at non-profit

InhouseCIO works mostly with private, for-profit companies, however, they're proud to call this non-profit a client (name withheld for confidentiality). After moving this organization to a co-managed IT plan, they were able to resolve long-standing technical issues, reduce their overall IT budget, and better focus their internal team.

Key Problems

- Persistent technical problems with unhappy employees
- Difficulty managing multiple locations
- Lack of accountability and order within the IT department
- A full time IT team of 3 people and recent departure of the IT Manager
- Onsite servers difficult to manage and maintain

The Outcome

InhouseCIO had a big impact on how their IT department functioned and served their staff.

- An overall savings of approximately \$100,000 in hard costs over 3 years
- Day to day support offloaded to the InhouseCIO team
- Moved to the cloud to better manage multiple locations and eliminate the need for onsite servers
- Restructured the IT team to one person and helped re-define their role and workload
- Initiated a IT ticketing system to create a better support experience for employees, document processes, and create accountability for the IT department



Ready to get started?

Visit us at **www.ITMoneyPit.com** to Request a Quote.