

# ACC-TECH

## Your IT Solution

---

### IT Partnership Benefits

Our IT Partnership solution is designed for the small and medium sized business and includes a full IT Partnership. Your investment into your IT infrastructure should provide you with peace of mind. We take all the great benefits of our monitoring solution and give you a complete IT solution. What this means for you is all aspects of your business IT are handled by us. This gives your business our advanced 24x7 monitoring software bundled with a business class firewall, advanced email spam protection, enterprise class anti-virus software, and industry



leading server backup software.

You can rest easy knowing your entire network is in our hands for a fixed monthly rate.

Automated preventative maintenance is included to increase the life-cycle of your computer assets. Quarterly business reviews are designed to give you an understanding of the benefits you receive from having us as your IT Solution provider.

- Monitoring & Alerting
  - Issues are identified quickly and handled proactively
  - Downtime costs are reduced
- Security Assurance
  - Business Class Firewall with Virus & Spam Protection and Intrusion Prevention
  - Anti-Virus protection to protect against Viruses and Malware
  - Industry Leading Server Backup Software
- Quarterly Business Reviews
  - Understand the value of your investment
  - Budget Planning and Forecasting
- Reporting
  - An inside look at your IT infrastructure
  - Identify pending issues