



Flexible, affordable **hosting** solutions Microsoft Dynamics 365

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TopLine Results Corporation is the premier Dynamics 365 hosting and consulting company in North America. Our staff of experienced and certified professionals across multiple states ensures your company the best and most reliable Dynamics 365 experience available anywhere. With amazingly affordable hosting plans — including our comprehensive Enterprise hosting package — we have a plan to meet every company's budget and wish list!

TopLine hosting takes the worry and stress out of your Dynamics 365 system, with a secure and flexible datacenter employing redundant power supplies, dual HVAC and advanced fire detection and prevention systems. You no longer need to maintain expensive servers and manage software patches and upgrades. TopLine's team of experts takes the guesswork out of setting up and maintaining Dynamics 365, so you can concentrate on increasing your sales, managing your customers and growing your business!

Microsoft Dynamics 365 Professional: \$95

Partner hosted • 5-user minimum

- Dynamics 365 subscription for Sales or Service Apps
- No maximum user limit
- 2 GB of data storage per user*
- Service pack updates
- Version upgrade support
- Rolling 7-day database archive
- Hourly incremental backups
- Phone, email and online support
- Support log report
- New user management
- Territory management
- Security roles assignment
- Outlook integration setup
- De-duplication support
- Offline access
- TopLine CRM video series training
- TopLine Getting Started guide
- Monthly instructor-led training
- Quarterly CRM assessments

Consulting services are additional.

Microsoft Dynamics 365 Enterprise: \$125

Partner hosted • 10-user minimum

Enterprise hosting provides a comprehensive turnkey CRM solution which helps ensure a successful implementation for your organization. With all the benefits of our Professional plan, Enterprise also includes the following:

- Needs analysis
- Project management
- Workflow setup
- Lead configuration
- Opportunity configuration
- Account/contact configuration
- Process bar configuration
- Custom fields
- Initial CSV data import
- Custom system views
- Custom dashboards
- Initial custom training

Professional Plan services included

Microsoft Dynamics 365 Enterprise Premium: \$145

Partner hosted • 10-user minimum

Enterprise Premium hosting provides a feature-rich CRM solution with custom reports and advanced marketing functions. With all the benefits of our Enterprise and Professional plans, Enterprise also includes the following:

- Initial marketing campaign setup
- Email template coaching
- 3rd party email provider integration and support
- Marketing list synchronization with 3rd party provider
- Marketing dashboards
- Marketing module coaching
- Unlimited workflows
- Unlimited advanced queries
- Automated email reports
- Data import support
- Data automation

Professional Plan services included

Enterprise Plan services included

Dynamics 365 Team Member plans for as low as \$25 per user per month**

*Note: Please request a formal proposal for complete details and features. Services provided will be based on Dynamics 365 Apps purchased i.e. Sales or Service App. Customer may add a secondary App for \$45 per user per month. Pricing is per-user per-month with a one-year contract for Professional hosting and a two-year contract for Enterprise hosting. Professional plan customers must maintain an active support pack. Additional charges may apply. *\$10 per GB per month for additional data storage. ** Customers with 10 full users or more on Enterprise or Enterprise Premium are eligible for Dynamics 365 Team users at \$25 per user per month.*

Services	Microsoft Dynamics 365 Professional: \$95*	Microsoft Dynamics 365 Enterprise: \$125*	Microsoft Dynamics 365 Enterprise Premium: \$145*
Dynamics 365 Subscription*	✓	✓	✓
Email support	✓	✓	✓
Phone support	✓	✓	✓
GotoMeeting support	✓	✓	✓
Support log report	✓	✓	✓
New user management	✓	✓	✓
Territory management	✓	✓	✓
Security roles assignments	✓	✓	✓
Outlook integration setup	✓	✓	✓
Duplication reports	✓	✓	✓
Offline access	✓	✓	✓
TopLine CRM video training	✓	✓	✓
Getting Started guide	✓	✓	✓
Instructor led training	✓	✓	✓
Quarterly assessments	✓	✓	✓
Needs analysis		✓	✓
Project management		✓	✓
Workflow setup		✓	✓
Lead, Account, Contact, Opp. config.		✓	✓
Process bar configuration		✓	✓
Custom fields		✓	✓
Initial CSV data import		✓	✓
Custom system views		✓	✓
Custom dashboards		✓	✓
Initial custom training		✓	✓
Initial marketing campaign setup			✓
Email template coaching			✓
Email integration and support			✓
Marketing list synchronization			✓
Marketing dashboards			✓
Marketing module coaching			✓
Unlimited workflows & queries			✓
Automated email reports			✓
Data import and automation support			✓

*Please request a formal proposal for complete details. Pricing is per-user, per-month. Customer may select Dynamics 365 Sales or Service App, per user. Additional charges may apply.

Notes: (1) TopLine Results provides a needs analysis to complete different aspects of consulting. In this assessment, out-of-scope consulting not included in this package will be quoted separately. (2) Data import support includes showing how to properly import from a CSV file, configure data mapping and de-duplication methods. An initial database import from a single CSV file will be the basis for the initial import included in the plan (3) TopLine Results provides the necessary knowledge to build a campaign, however, it is the customer's responsibility to build their own lists and templates and execute their campaign. (4) Services NOT included in Enterprise & Enterprise Premium hosting include: data de duplication services, database conversion, integration from other databases, Web portal development and custom scripts, custom entities and custom SQL reporting services. Third party tools like ClickDimensions®, Constant Contact®, MailChimp®, and Cazoomi Sync Apps are not included.