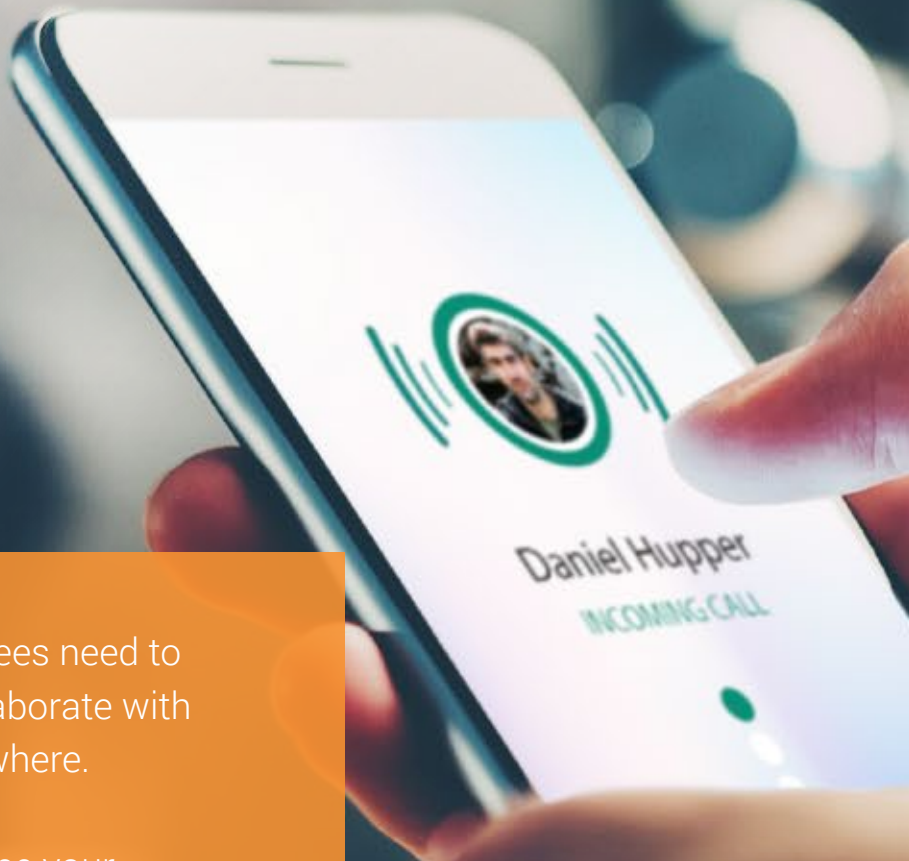# CLOUD
PBX

To stay productive, your employees need to connect, communicate and collaborate with ease and speed – anytime, anywhere.

Our Cloud PBX enables you to free your business from the limitations of legacy landline network and experience all the benefits of a lean, smart, modern telephony system hosted in the cloud.

TJ **M**ICRO
SYSTEMS
POWERED BY
GCOMM

Daniel Hupper
INCOMING CALL

Give your business a communications platform for the future

Delivered from a centralised point at secure Australian data centres, our Cloud PBX is designed to reduce complexities and administration and allow you to connect multiple sites together, replacing legacy infrastructure and equipment to enable all business users to stay connected – whether they are onsite, interstate or on the road.

MADE FOR **BUSINESS**

Ideal for single or multi-site businesses that require interoffice communication or have mobile workers who need to conduct business as if on-site. You'll pay a flat monthly fee and you can easily add the phones and features to meet your changing business requirements. We'll upgrade your telephony software as new technologies are introduced so you always have the latest capabilities without the costly upgrades.
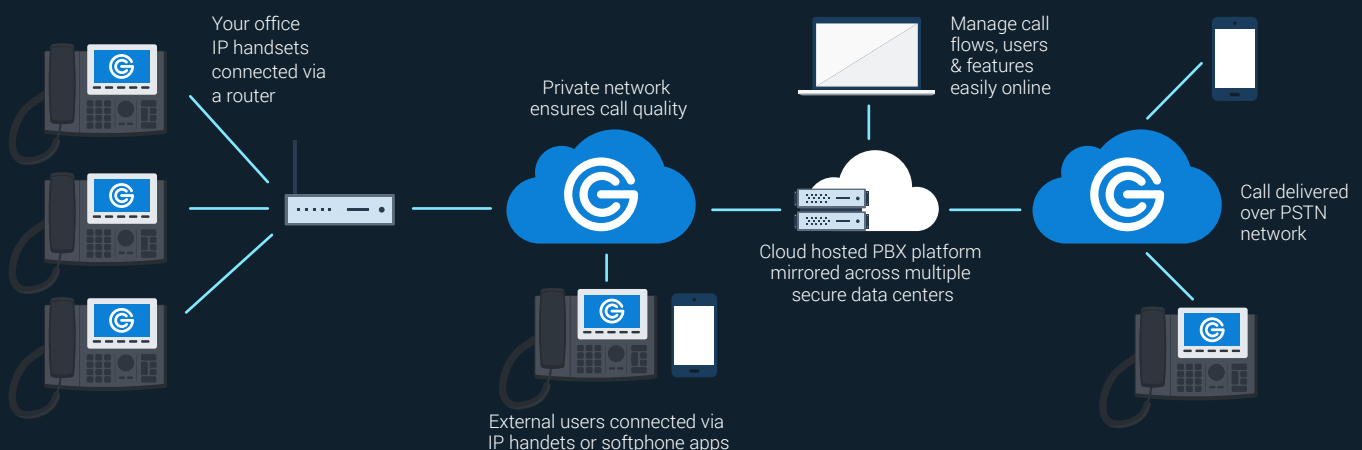
EASY TO INSTALL, EASY TO USE

There is no need for hardware to be installed at your site. All communication is routed through our IP network delivering significantly improved call quality, security and less packet loss and jitter. The cloud telephony platform is directly connected to your network, providing scalability and simple integration.

COMPLETE INTEGRATION FROM HANDSET TO VOICE GATEWAY

Our bundled solutions include everything you need to connect including IP handset, PBX license, 24x7 support, SIP trunk and your choice of metered or unlimited calls.

HOW IT WORKS

Your office IP handsets connected via a router

Private network ensures call quality

Manage call flows, users & features easily online

Call delivered over PSTN network

Cloud hosted PBX platform mirrored across multiple secure data centers

External users connected via IP handets or softphone apps

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FEATURES AND BENEFITS
OF ENTERPRISE GRADE TELEPHONY WITHOUT
THE EXPENSIVE UPFRONT SYSTEM COSTS

BENEFITS OF CLOUD PBX

SCALABLE
Per user pricing that easily scales as your business grows.

MANAGED
Fully managed telephony solution that allows you to focus on your business.

AFFORDABLE
Fixed monthly fee means lower capex and opex costs over time than on a traditional on-premise system.

FUTURE-PROOF
Software and new features are rolled out across the network as they are released guaranteeing the latest telephony platform instantly.

RELIABLE
Built on highly available, redundant infrastructure in dual GCOMM data centres our Cloud PBX delivers greater reliability than traditional on-premise systems.

FEATURE RICH
Offers a wide range of business telephony features not found in traditional PBX.

COST EFFECTIVE
Avoid costly expenses in the form of repairs and downtime that are often associated with legacy systems' in-house maintenance.

WORK FROM ANYWHERE
Your employees can work from anywhere – their home, a hotel or any location globally while still being connected to the same office telephone system.

KEY FEATURES

- PBX Management Portal
- System Dashboard
- Extension Dialling
- Extension Monitoring
- Call Records

- Conference Bridges
- Monitoring Conferences
- Customisable Music on Hold
- Handset Directory
- Speakerphone Paging

- Ring Groups
- Group Hunt
- Call Screening
- Call Monitoring
- Automatic Call Recording

- E-Fax
- Multi-Level IVR (Auto-Attendant)
- Enhanced Queues
- Remote Access
- CRM Integration

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ABOUT TJ Microsystems

Established in 1996, TJ Microsystems has grown to be the largest Managed Service Provider in North Queensland. Servicing small to medium Business, Government, Education and Non-For-Profit Organisations, we offer our clients a highly skilled team of professionals in all areas of IT Support. With dedicated staff throughout Far North Queensland, our goal is to improve our client's productivity and success through industry leading technology and best practice.

Need help?

Call us on **(07) 4041 2183** or email at **sales@tjmicro.com.au.**

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