



March 26, 2019

Kevin Urso
Connected Technology, LLC
7 Flowerfield, Suite 30
St. James, NY 11780

Re: Cybersecurity Project

Dear Kevin,

I wanted to take a moment to say thank you for the truly terrific work you and your team did as it relates to making sure BMS has the most cutting-edge Cybersecurity policies, hardware and protocols in place. We are a benefits brokerage and benefits administration company with clients all across the United States. Maintaining proper controls over sensitive client data is paramount for us and I can feel very comfortable that you applied your technical skills objectively to make sure that is always the case. From enforced Two Factor authentication and the most up to date Firewall and real time monitoring to the 300+ page Security Manual you developed we are in great shape!

Special thanks to Jairo Mendes who was so professional and patient with us during this endeavor. It was a heavy lift and a huge project, but I know I can count on the Connected Technology team each day to keep us safe.

Thank you!

Sincerely,

A handwritten signature in cursive script that reads "Christopher J. Fletcher".

Christopher J. Fletcher
President and CEO